

Protecting our future: sustainability

Green-er services

The UK government has committed to the United Nations' Sustainable Development Goals (SDGs) and is encouraging local government and public sector organisations to support delivery against two thirds of the targets. As your services impact on both the environmental and social challenges faced by the UK, you have a crucial role in helping to achieve these targets by 2030.

To support these goals, you must change behaviours within your organisation, and technology and data solutions are vital in helping you deliver this.

Being green-er

Many organisations have recently adopted flexible and hybrid working, leading to a significant short-term reduction in carbon emissions.

Going forwards, the hybrid working model presents a great opportunity to drive your sustainability and environmental targets and deliver on your Corporate Social Responsibility (CSR) objectives, including:

- ▶ Reducing carbon emissions by limiting travel
- ▶ Reducing paper, printing, and postage costs by becoming a digital workplace
- ▶ Improving wellbeing and employee retention with a better work/ life balance
- ▶ Attracting talent from a wider pool of applicants as location is no longer as important
- ▶ Increasing digital skills
- ▶ Improving inclusivity and accessibility

Our workshops

Our sustainability workshops accelerate your journey to becoming an environmentally friendly organisation and support your goals for social responsibility.

The strategy workshops and smart working survey enable you to identify your vision, goals, risks, and workforce challenges by visualising what's possible with innovative solutions to improve your sustainability credentials and services, alongside strong customer and workforce engagement.

Our Prosci® Certified change practitioners provide training workshops in using Microsoft 365 applications to make work processes more environmentally friendly and meet your internal sustainability and social responsibility goals.

We have developed this programme to be interactive and engaging. It follows Microsoft Prosci® Certified methods to ensure change and adoption by your workforce.

Select from a variety of different workshops to align to your organisation's M365 rollout, digital skills, and appetite for change.



Being sustainable: creating and reviewing the strategy



The vision: what is 'being sustainable'?



Reality: how is the vision be achieved?



Understand: what are risks and challenges?



Resolution: how do you overcome the risks?

Being Paper-lite Basic: embedding Sharepoint and One Drive into your organisation



OneDrive



OneNote



SharePoint



Forms



Accessibility tools

Being Paper-lite Advanced: digitalising and automating paper processes through power apps and AI technology



Power Apps
(various workshops)



Frontline workers



Using AI to easily
search digital documents

Reducing travel: fully utilising MS Teams to maximise engagement in remote and hybrid meetings



Webinars



Digital live events



Whiteboard



Teams meetings
(inc breakout rooms)



Hybrid meeting
rooms technology

Avoiding digital burnout: how Microsoft technology supports your organisation's wellbeing, learning, and ensures your employees are supported when working remotely



Viva Insights



Viva
Connections



Viva
Learning



Viva Topics



Viva Goals



Viva Engage



Viva Sales

The benefits

- ▶ Receive a fully documented action plan for your workforce to meet your workforce sustainability objectives and goals
- ▶ Deliver cost savings: Microsoft 365 (M365) training empowers your employees to reduce paper, printing, postage, and mileage, delivering cost savings and ensuring projects are environmentally friendly
- ▶ Mitigate information governance risks with employee training for online document management
- ▶ Increase digital skills of your workforce
- ▶ Be more inclusive with the enhanced accessibility skills workshops to support you to become an inclusive, socially responsible organisation for your workforce and customers
- ▶ Improve customer services with automated processes, which reduce paper and handover points
- ▶ Take care of your employee's mental health and wellbeing with the tools to avoid digital burnout

What to expect and who should attend?

Activity	Attendees
Design Smart Working survey to run for two weeks	HR/ Communications/ Change teams
Strategy Workshops (x4): creating/ reviewing the vision, exploring what is needed, and understanding the risks and challenges	Senior leadership and key stakeholders
Agree M365 training programme	Senior leadership and key stakeholders
M365 Workshops: training for your employees to reduce paper, printing, postage, and mileage	End-users
Microsoft Viva Session: for further follow up and inclusion in the programme	Senior leadership and key stakeholders
What's Next? Workshop: carbon accounting system, green technology, governance	Senior leadership and key stakeholders

Why Phoenix?

We are the public sector's partner of choice with over 30 years' experience supporting central and local government, education, NHS, police and emergency services, housing association, and charity organisations with innovative IT solutions. We understand the challenges facing the UK's public sector and work with you to reach your sustainability goals.



Our strategy workshops and smart working survey enables you to identify your vision, goals, risks, and challenges. They support you to visualise what's possible, with innovative solutions to improve your sustainability credentials and improve your services, while encouraging strong customer and employee engagement.



Our Prosci® Certified change practitioners provide training on using Microsoft 365 applications to make work processes more environmentally friendly and how to meet your internal sustainability and social responsibility goals. This programme has been developed by us to be interactive and follows Microsoft Prosci® Certified methods to ensure change and adoption by your workforce.

We will help you select from a variety of different workshops to build a package aligned to your organisations M365 rollout, digital skills, and requirement for change.



Accelerate your sustainability journey now

Chat to one of our sustainability specialists today to find out how our sustainability services support your organisation to reach its sustainability goals faster.

Book now

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