

Microsoft Teams Voice Workshop





Get secure, reliable, and rich calling

Give employees the virtual calling features they need, backed by the security and reliability of Microsoft Teams.



Stay productive

Start a call with screen sharing and video. Add colleagues to turn a 1:1 call into a group video call.



Easily manage cloud calls

Maintain control with do not disturb, reverse number lookup, voicemail, and delegation.



Connect reliably

Start calls faster and get clear audio with Microsoft Teams Phone backed by Microsoft 365.



Manage centrally

Provision users, assign phone numbers, and port existing numbers from your M365 admin console.






Our Microsoft Teams Voice Workshop is designed to provide your organisation with the information and knowledge required for successfully migrating your telephony from your current environment to Microsoft Teams. The workshop will discuss both Calling Plan and Direct Routing, applying different scenarios to your telephony requirements to help identify the most suitable option.

The Microsoft Teams Voice Workshop is delivered using the following stages.

Microsoft Teams Voice Workshop

Microsoft Teams now supports full PSTN business grade telephony requirements, integrated within the Teams platform, with the ability to replace your current telephony service as a part of your cloud transformation strategy. Phone System can be enabled with Microsoft Calling Plans and Direct Routing. Phone System provides all the functionality of a Cloud PBX within the Teams platform, with direct dial numbers, voicemail, call hold, transfer and inbound call flows using the M365 Auto Attendant and Call Queue functionality.

 Discuss	 Discover	 Design
<ul style="list-style-type: none">• Project Drivers• Security & Governance Considerations• Teams Administration• Teams Voice Planning• Teams Voice Implementation	<ul style="list-style-type: none">• Existing Telephony Environment• Teams Voice Requirements• M365 Tenant	<ul style="list-style-type: none">• Prerequisites• Early Adoption• Additional Engagements

Following the workshop, a readiness report will be provided to you. The report will detail tailored recommendations and next steps.

Become Microsoft Teams Voice ready today

To learn more about our Microsoft Teams Voice Workshop, contact your Phoenix Account Manager:

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Microsoft
Partner



2021 Partner of the Year Winner
United Kingdom

Our Microsoft Accreditations

Microsoft Gold Partner:

- Gold Application Development
- Gold Application Integration
- Gold Cloud Platform
- Gold Cloud Productivity
- Gold Collaboration and Content
- Gold Datacenter
- Gold Enterprise Mobility Management
- Gold Enterprise Resource Planning
- Gold Messaging
- Gold Project and Portfolio Management
- Gold Security
- Gold Small and Midmarket Cloud Solutions
- Gold Windows and Devices
- Silver Data Analytics
- Silver Communications

Microsoft 2021 UK Partner of the Year

Microsoft Azure Expert Managed Service Provider (MSP)

Microsoft Advanced Specialisations:

- Threat Protection Advanced Specialisation
- Adoption and Change Management
- Windows Server and SQL Server Migration to Microsoft Azure
- Windows Virtual Desktop
- Teamwork Deployment
- Information Protection and Governance,
- Identity and Access Management

Microsoft Surface PC Authorized Reseller



Let's drive your digital transformation - today.

We're ready to take your call to help you plan, build, deploy, protect, optimise and innovate to achieve your business outcomes.

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