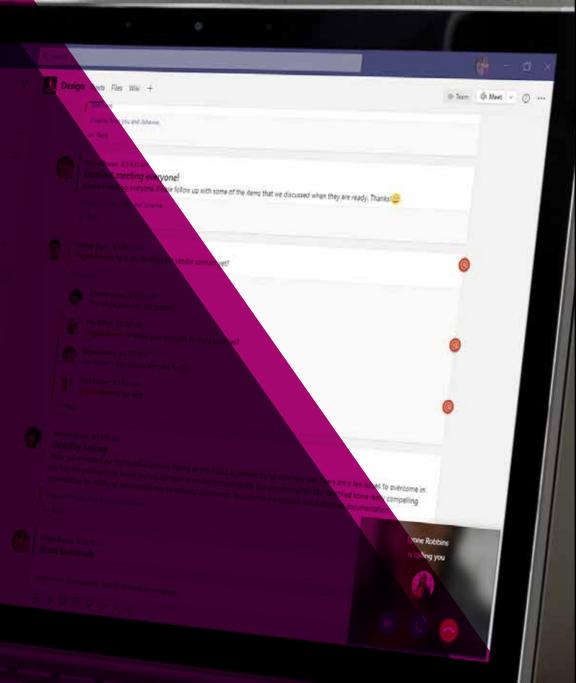


2021 Partner of the Year Winner United Kingdom

# Microsoft Teams Voice Workshop







## Get secure, reliable, and rich calling

Give employees the virtual calling features they need, backed by the security and reliability of Microsoft Teams.



### **Stay productive**

Start a call with screen sharing and video. Add colleagues to turn a 1:1 call into a group video call.



#### **Connect reliably**

Start calls faster and get clear audio with Microsoft Teams Phone backed by Microsoft 365.



#### Easily manage cloud calls

Maintain control with do not disturb, reverse number lookup, voicemail, and delegation.



#### Manage centrally

Provision users, assign phone numbers, and port existing numbers from your M365 admin console.

### Microsoft Teams Voice Workshop

Microsoft Teams now supports full PSTN business grade telephony requirements, integrated within the Teams platform, with the ability replace your current telephony service as a part of your cloud transformation strategy. Phone System can be enabled with Microsoft Calling Plans and Direct Routing. Phone System provides all the functionality of a Cloud PBX within the Teams platform, with direct dial numbers, voicemail, call hold, transfer and inbound call flows using the M365 Auto Attendant and Call Queue functionality. đj

Our Microsoft Teams Voice Workshop is designed to provide your organisation with the information and knowledge required for successfully migrating your telephony from your current environment to Microsoft Teams. The workshop will discuss both Calling Plan and Direct Routing, applying different scenarios to your telephony requirements to help identify the most suitable option.

The Microsoft Teams Voice Workshop is delivered using the following stages.

Discuss	Discover	Design
<ul> <li>Project Drivers</li> <li>Security &amp; Governance Considerations</li> <li>Teams Administration</li> <li>Teams Voice Planning</li> <li>Teams Voice Implementation</li> </ul>	<ul> <li>Existing Telephony Environment</li> <li>Teams Voice Requirements</li> <li>M365 Tenant</li> </ul>	<ul><li>Prerequisites</li><li>Early Adoption</li><li>Additional Engagements</li></ul>

Following the workshop, a readiness report will be provided to you. The report will detail tailored recommendations and next steps.



## **Become Microsoft Teams Voice ready today**

To learn more about our Microsoft Teams Voice Workshop, contact your Phoenix Account Manager:

01904 562200 | hello@phoenixs.co.uk | www.phoenixs.co.uk

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**Our Microsoft** 

**Accreditations** 

Microsoft Gold Partner:

#### Gold Application Development

- Gold Application Integration
- · Gold Cloud Platform
- Gold Cloud Productivity
- Gold Collaboration and Content
- Gold Datacenter
- · Gold Enterprise Mobility Management
- Gold Enterprise Resource Planning
- Gold Messaging
- Gold Project and Portfolio Management
- Gold SecurityGold Small and Midmarket Cloud Solutions
- Gold Windows and Devices
- Silver Data Analytics
- Silver Communications

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Microsoft Azure Expert Managed Service Provider (MSP)

#### Microsoft Advanced Specialisations:

- Threat Protection Advanced Specialisation
- Adoption and Change Management
  Windows Server and SQL Server Migration
- windows Server and SQL Server Migration to Microsoft Azure
   Windows Virtual Desktop
- windows virtual Deskto
- Teamwork Deployment
   Information Protection
- Information Protection and Governance,
  Identity and Access Management

Microsoft Surface PC Authorized Reseller



# Let's drive your digital transformation - today.

We're ready to take your call to help you plan, build, deploy, protect, optimise and innovate to achieve your business outcomes.

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