

Pivotal Consulting

Microsoft 365 Adoption & Change Management

Art of the Possible demo + Microsoft 365 adoption & change management best practices and guidance

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Microsoft 365 is a large and ever-changing landscape of apps, features, and integrations

It's critical that organizations understand the landscape in order to prepare employees and admins alike. Uninformed decisions, and decisions not made at all can be devastating to a business.



DATA AT RISK

Ignoring applications and assuming employees will do the same quickly leads to insecure data, unapproved app integrations, site sprawl and duplicate information.

FEATURES LOCKED DOWN

Commonly, organizations not ready to support the full suite of tools lock down all but a few apps, leading the business to believe the suite is not robust enough and end users to find their own third-party tools.

SHADOW IT

Even with all applications approved and deployed, if employees aren't aware of them, they'll solve the problem themselves, with 3rd party applications that your IT department can't monitor or control

Maximize your investment & attract top talent with modern tools and comprehensive adoption planning

In this competitive landscape, offering employees modern, integrated and comprehensive tools can help set you apart.



GET A HOLISTIC VIEW OF M365

Let us show you the suite of tools, explain their use cases, integration points, and automation opportunities. Teams, SharePoint, Yammer, Power Automate, Power Apps, Forms, and more.

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MAXIMIZE YOUR ROI

All too often, organizations roll out 20% of Microsoft 365's capabilities, leaving departments to invest in expensive and disconnected apps. That functionality may be available already in Microsoft 365 and if it's not, those apps may integrate into Microsoft 365 to allow for automation and single sign on.

GIVE EMPLOYEES MODERN TOOLS

Allow your employees to work securely from anywhere. Use the Microsoft mobile apps or create your own employee apps with the Power Platform.

 Microsoft



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Adoption & Change Management Briefing

Change management is for everyone at your organization. Get admins ready to secure the suite, the help desk ready to support end users and the business ready to get to work. From anywhere.

ART OF THE POSSIBLE

We'll walk you through a day in the life using Microsoft 365; checking emails and editing files on the go, collaborating on customer presentations, and managing projects and tasks.

STAY ON TOP OF UPDATES

We'll show you the why and the how of staying on top of the ever-changing Microsoft 365 landscape.

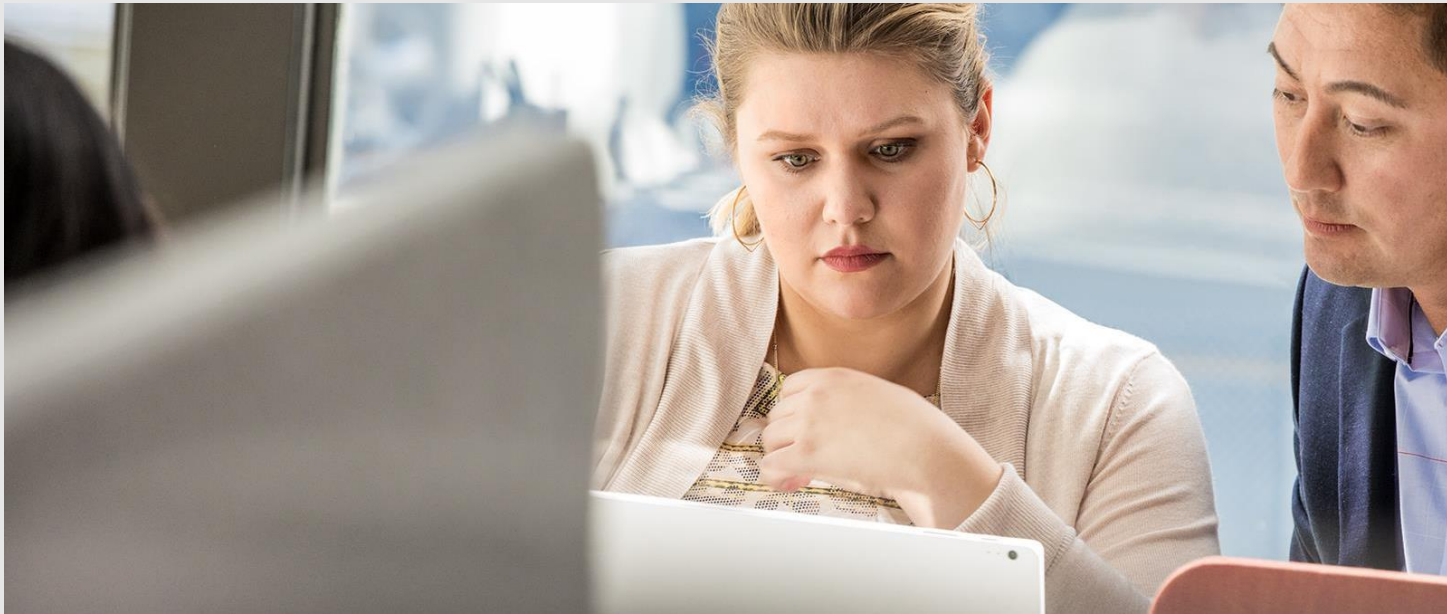
TOOLS OF THE TRADE

Microsoft has provided us with a myriad of resources for adoption, change management and training. We'll show you where they are and how to integrate it into your Microsoft 365 tenant.

Pivotal Consulting Briefing

Microsoft 365 & Office 365

This briefing is tailored for Microsoft 365 adoption, but many of the processes and tools will apply across the organization and across technologies.



TEAMS, HUBS, GROUPS & SHAREPOINT

Connect your SharePoint Online Sites and Microsoft Teams via Hubs to help your users navigate, search and collaborate with ease.

POWER APPS & POWER AUTOMATE

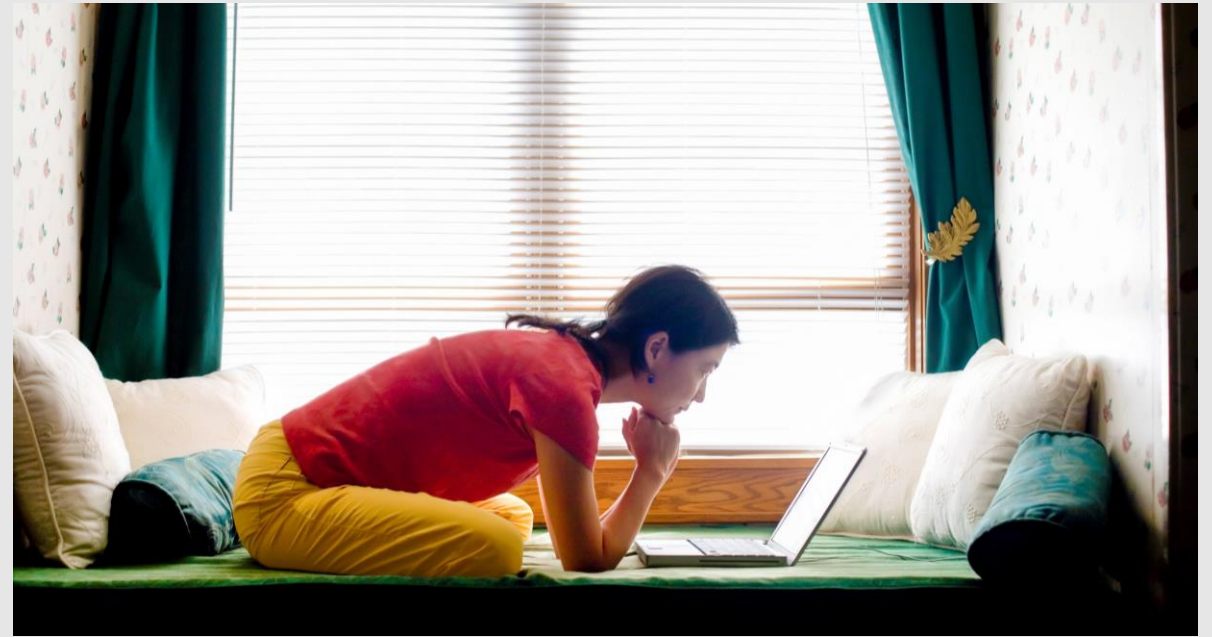
Turn support emails into tasks, send files off for approval, and automate employee onboarding tasks.

M365 APPS FOR ENTERPRISE

No longer just called 'Office', Microsoft 365 Apps for Enterprise are getting smarter and more connected. @mention colleagues in comments, get design and edit suggestions, translate content into other languages, dictate and use read aloud features.

Customer Success: M365 Adoption & Change Management

We started the project with content & process analysis, interviews and team meetings. As we rolled out Microsoft 365, we delivered regular training tailored to their specific use cases, industry and governance.



WORK FROM HOME

When Covid-19 hit, everyone shifted to working from home without missing a beat. They set up regular Teams meetings to stay connected with colleagues and managed their projects from the safety of their homes.

PROCESS AUTOMATION

It was time to stop relying on actual sheets of paper; we created a mobile app for expense reporting, allowing employees to take pictures of receipts and routing requests through the proper channels.

HAPPY EMPLOYEES

Before Covid struck, employees valued being part of the process, being given the tools to do their job, and the time to learn them. Once Covid hit, they were proud to continue serving their customers without any delays.

Contact us today for our Microsoft 365 Briefing on Adoption & Change Management

Call for more information: 206.299.2191

Ask a question via email: info@pivotalconsults.com

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