



PLANON CORPORATE PROFILE

Market-leading property and facility management software to streamline business processes for buildings, people and assets





Proven, innovative and easy-to-use software

- An innovative global leader with over 35 years of experience
- Consistently recognised by industry analysts as a market leader
- 'Integrated-by-design' and future-proof solutions that evolve with your organisation
- Globally standardised software that allows for local configuration
- Experience, knowledge and innovation combined into one solution

Planon has more than 35 years of experience developing software solutions for multinational organisations as well as local business and service providers to help them optimise their facility management processes.

Planon's customers benefit from a truly integrated software platform that provides valuable management information spanning all property, asset and facilities management processes. This allows you to analyse performance, respond to changing needs, and forecast for the future in order to improve productivity and reduce costs.

Planon has been consistently recognised by industry analysts, such as Gartner and Verdantix, as a leader in the corporate property and facility management software market.

Global coverage, local focus

Planon was founded in 1982, and has since grown to 2,500 customers in 40 countries and more than 800 employees in offices across the world.

RELIABLE PARTNER

Privately owned, financially stable and growing year on year, Planon is your trusted partner for business innovation, helping you to identify opportunities for improvement and stay up-to-date with industry trends.

MULTINATIONAL IMPLEMENTATIONS

Planon has consistently focused on global best practices that allow for local configuration. Planon's software is an ideal match for multinational companies with complex technological and functional requirements, given its compatibility with multiple languages, time zones and currencies.

LOCAL SUPPORT

Although Planon operates internationally, delivery and implementation is managed on a local level and takes into account local requirements through simple configuration, not customised programming. In addition to our customer support hubs in Europe, North America and Asia, we have experienced consultants in each of our offices to provide local knowledge and hands-on support.



Planon Universe

Planon Universe is an innovative software platform that combines configurable software with state-of-the-art integration technology, proven best practices, and professional services. The platform includes a secure and reliable Cloud Service, high performing IoT technology, standardised software development tools and configurable interfaces with third party solutions. Planon Universe provides software solutions and best practices for different types of organisations and users.

PLANON UNIVERSE FOR CORPORATE REAL ESTATE AND FACILITY MANAGERS

Planon Universe for Corporate Real Estate and Facility Managers is an innovative Integrated Workplace Management (IWMS) solution that creates greater efficiency and quality in processes, measurably reduces corresponding costs and successfully contributes to the organisation's performance. This software includes solutions for property management, space and workplace, asset and maintenance, soft services and sustainability.

PLANON UNIVERSE FOR SERVICE PROVIDERS

Planon Universe for Service Providers supports the needs of service providers in many processes including contract management, customer on-boarding, work planning, mobile execution, and business intelligence. This drives a service provider's core business with focussed software that makes service delivery, planning, execution, monitoring and billing more efficient, scalable and transparent with extensive process automation and seamless integration.

PLANON UNIVERSE FOR FINANCIAL PROFESSIONALS

Planon Universe for Financial Professionals offers a lease management and accounting process for listed companies to comply with the new standards ASC 842 and IFRS16. This software includes fast on-boarding and a compliant lease management and calculation of profit and loss related costs, cash flows and balance sheet parameters for leases. The solution is approved by a 'Big Four' accountancy firm and supports both lessors and lessees.



"I'd have no hesitation in recommending Planon as an Integrated Workplace Management System; Planon has the built-in flexibility for fine-tuning to ensure compliance with local legislative requirements and with a complex real estate portfolio like ours."

IAN DUNNING, GLOBAL FACILITIES DIRECTOR - UNILEVER



State-of-the-art technology from an innovative supplier

For more than 35 years, Planon has focused on – and significantly invested in – product development. Our Research & Development team has built our software completely in-house, listening to customer feedback as they develop new functionality, technology and user experience.

This focus on constant innovation has resulted in tools to support business improvements and improve the end-user experience.

Planon Universe offers:

- Tailored user access on multiple devices for professional back office users, field engineers and large customer groups such as business employees or students.
- A device-agnostic Internet of Things (IoT) platform that connects and integrates a vast diversity of devices, sensors, meters, apps or smart assets into one solution.
- Tooling to transfer Big Data into valuable business intelligence and analytics to help predict behaviour and gain insights into how to improve services and processes.



"We were looking for something to support our core business operations during the extensive growth we are currently going through, and that is exactly what the flexible Planon solution for service providers offered."

**MARKUS HOLZKE, MANAGING DIRECTOR -
SPIE DEUTSCHLAND & ZENTRAL EUROPA**



Customer-centric services and support

Once an organisation selects Planon, we support them through every step of the implementation and in the use of the software. Our customers can rely on Planon's track record of thorough preparation, project-driven implementation, and professional support.

BEST PRACTICE IMPLEMENTATIONS

Planon Universe includes a suite of best practices called Accelerator. Use of these best practices and industry standards—which can be easily configured to meet specific requirements—saves time, money, and unnecessary effort during the implementation process. Based on the standardised Accelerator Implementation Methodology (AIM), the standard best practice is aligned with your specific work methods and requirements, getting you up and running on time and within budget.

LIFECYCLE SERVICES

To support the long-term success of your software, Planon offers a series of services that unburden organisations during the full solution lifecycle. These services include customer support to maximise continuity, managed services to keep your solution up-to-date, as well as online and offline training programs to improve user knowledge. These services reduce the Total Cost of Ownership (TCO) of your Planon solution, and increase the flexibility and scalability of your organisation.

PLANON LIVE

Planon Universe can be installed either on your premises or within Planon's state of the art cloud platform that is based on Amazon technology. The choice for on-premise or cloud deployment is determined by your company's IT strategy and resource availability. Planon Live is Planon's unique method to deliver software innovations in a continuous process, regardless of on-premise or cloud installation. With Planon Live, customers always utilise the latest Planon Universe version and benefit from new functions and features immediately without any upgrading efforts.



"We needed to execute this project within a tight timescale of three months, and we succeeded due to the committed internal team and effective collaboration with Planon. The Planon project manager and consultant were the driving forces and managed the project with transparency and efficient communication."

KARLO PORTER-PRICE, IT & INFORMATION MANAGER – THE OPEN UNIVERSITY



Seamless system integration

Planon's solutions offer seamless integration with your essential systems based on open standards.

Configurable and maintainable integration provides data and process interactions between Planon and your ERP, Finance, HR, CRM and any other required system. This ensures maximum use of your existing essential systems and allows an optimal deployment consistent with your IT landscape.

In addition to configurable integration, Planon offers a series of standardised off-the-shelf integrations with tools such as Microsoft Outlook, AutoCAD, and Autodesk Revit (BIM). This integration supports a bi-directional data exchange between Planon and your essential tools.

Why choose us?

PROVEN EXPERIENCE AND SOLUTIONS

- Benefit from our proven track record of 35 years' experience and more than 800 professionals that work with 2,500 customers worldwide.
- Achieve fast implementation due to our best practices, based on market standards and our experience with a worldwide customer base.
- Take advantage of the lowest TCO from future-proof software that evolves with your organisation.

INNOVATIVE TECHNOLOGY

- Experience the innovation that results from Planon's high investment in Research & Development and continuous drive to make technology work more efficiently for their customers.
- Incorporate new solutions in areas such as mobile applications, sensor technology and business intelligence to further increase cost efficiency and workforce productivity.
- Benefit from state-of-the-art integration technology that ensures an easy integration within your IT landscape to leverage previous investments.

EASY-TO-USE SOLUTIONS AND ACCESSIBLE SUPPORT

- Benefit from highest user acceptance due to role-based and intuitive system access using devices that suit the expectations and needs of your users.
- Gain from Planon's focus on consistency and simplicity in software ergonomics combined with an efficient e-learning offering.
- Have a single-point-of-contact and professional 24/7 worldwide support during both the implementation and utilisation of your solution.

ABOUT PLANON

With over 35 years of experience, Planon is the leading global provider of innovative software, proven best practices and professional services that help building owners and occupiers, commercial service providers, and financial controllers to streamline business processes for buildings, assets, workplaces and people. Independent market research and consulting firms have consistently rated Planon as a global leader in the market. Planon has implemented its comprehensive solutions for over 2,500 clients, supported by offices and partners around the world.

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