TIME-EFFICIENT TRANSITION

BENEFITS

• Plan, simplify, and successfully migrate your users to Microsoft Teams

• Receive advice and best practices from Microsoft-certified Poly experts with decades of industry experience

• Count on a personalized, comprehensive plan that speeds up user migration, adoption, and productivity

• Increase your project success rate with data-informed decision planning

CONTACT YOUR AUTHORIZED POLY PARTNER FOR MORE DETAILS.

DATA SHEET

POLY USER MIGRATION SERVICE FOR MICROSOFT TEAMS

Alongside the increased adoption of Microsoft Teams is a growing expectation for seamless, successful user migrations that guide customers through essential and complex planning, delivery, and operational activities. **Poly User Migration Service for Microsoft Teams** leverages the Intelligent Communications capabilities of Microsoft Office 365 framework to migrate organizations from Skype for Business to Microsoft Teams, or to enable the Microsoft Teams Phone System with Direct Routing and optional audio conferencing in Microsoft Office 365.

In the initial planning phase, Microsoft-certified Poly experts will help outline an adoption strategy based on your defined key use cases, sites, success criteria, roles, responsibilities, schedule, and project baseline. Once completed, you'll attend the Envisioning Workshop, focused on use cases and adoption planning. You'll examine endpoint capabilities in relation to your network prerequisites, determine the prioritization of each use case, and use Microsoft Office 365 Service Adoption Framework resources to create user training and awareness plans.

The Infrastructure Readiness Workshop is designed to ensure your components are fit to support the project. As part of these activities, you'll learn how to apply best practices when using Microsoft Teams' Network Planner. The final phase is the Architecture and Design Workshop where you will review your phone system and Microsoft Islands scenarios, the implementation process, hardware and software prerequisites, existing PBX/telephony topology, voicemail capabilities, licensing, geographical coverage, and your finalized transition strategy.

THIS SERVICE INCLUDES:

• Direct routing implementation of a Single Session Border Controller (SBC)
• Execution of all Direct Routing prerequisites and validation of the deployment
• Adoption plan to engage, inform, train, and support users through migration
• Guidance on end-user configuration and migration to Microsoft Teams Phone System and Audio Conferencing