

About us

Founded by doctors and engineers
with a vision to create a better
model of healthcare

2016

Provide the digital backbone for
the majority of Swedish health
regions and Work with the leading
Swedish healthcare insurers

2023

24

170+ employees

2022

Ran our first pilot in
the Netherlands



>8m

Covered lives



>96%

Patient and practitioner
satisfaction



>6m

Online interactions



+30%

Efficiency gains
across customer
segments



>700

Successful care unit
implementations



5

Sweden, Denmark,
Norway, Germany and
the Netherlands

What we believe in



Free up time

We have developed sophisticated self service and automation solutions, allowing people to perform much of the administration themselves. This saves valuable time from care providers and enables more people to be helped.



Provide a seamless experience

With a holistic, digital care platform, people are given more control of their own care journey.

We offer one entrance to all care - regardless of care needs.



Improve availability & quality of care

With a coherent digital MDR certified solution, built on solid medical know-how, we can dramatically increase accessibility, while also improving medical safety.



Create great work days

We believe in a world where technology empower caregivers in their role. Where healthcare professionals can focus on what they do best: leveraging their medical knowledge.

Platform24 is the largest B2B enterprise Patient Engagement and Virtual Care solution in Northern Europe. We enable health systems and hospital networks to deliver digital health at scale. Our suite includes all you need to shift your healthcare delivery to a digital-first model:

[Read more](#)

- **Digital Front Door** - easy access
- **Self Service and Triage** - automating triage, self care advice and booking
- **Chat and Video Consultation** - efficiency gains
- **Pathways** - care at home