

PlexHosted – Success Stories Portfolio

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Healthcare Provider – HIPAA Compliance



CHALLENGE

The client was preparing for a HIPAA compliance audit. Their Microsoft 365 tenant had been configured with default security settings, leaving gaps in access controls, email protection, and data loss prevention. The IT team lacked resources to validate compliance and remediate risks quickly.

SOLUTION

PlexHosted delivered a Microsoft 365 Security & Compliance Assessment:

- Reviewed Microsoft 365 security and compliance configurations.
- Identified gaps against HIPAA and industry best practices.
- Produced an actionable remediation roadmap.
- Guided the client's IT team on applying fixes.

RESULTS

- ✓ Closed key HIPAA compliance gaps.
- ✓ Reduced exposure to security incidents.
- ✓ Passed HIPAA audit successfully.
- ✓ Improved security posture and client confidence in Microsoft 365.

Financial Services – PCI DSS Compliance



CHALLENGE

The client, a financial services provider, needed to prepare for a PCI DSS audit. Their Microsoft 365 environment had gaps in encryption policies, conditional access, and audit logging. Internal IT resources were limited, and the risk of non-compliance could lead to significant fines and loss of customer trust.

SOLUTION

PlexHosted performed a Microsoft 365 Security & Compliance Assessment:

- Reviewed tenant security and compliance configurations against PCI DSS requirements.
- Identified misconfigurations in data protection, logging, and access control.
- Delivered a prioritized remediation plan.
- Provided hands-on guidance for implementing compliance controls.

RESULTS

- ✓ PCI DSS compliance gaps remediated.
- ✓ Improved audit logging and monitoring across Microsoft 365.
- ✓ Successful completion of PCI DSS audit.
- ✓ Increased trust from customers and partners.

Government Agency – CJIS & NIST 800-53 Compliance



CHALLENGE

A state government agency needed to align its Microsoft 365 environment with CJIS and NIST 800-53 requirements. The agency faced challenges in securing sensitive law enforcement data, ensuring audit readiness, and implementing proper access controls for remote employees. Internal teams lacked deep Microsoft 365 security expertise.

SOLUTION

PlexHosted conducted a Microsoft 365 Security & Compliance Assessment:

- Reviewed tenant settings against CJIS and NIST 800-53 controls.
- Identified critical gaps in data access, encryption, and audit trail management.
- Provided a roadmap for security hardening and compliance alignment.
- Delivered best-practice configurations for secure collaboration and remote access.

RESULTS

- ✓ Aligned Microsoft 365 tenant with CJIS and NIST 800-53 standards.
- ✓ Strengthened data protection for sensitive law enforcement information.
- ✓ Enabled secure collaboration while maintaining compliance.
- ✓ Improved confidence of auditors and agency leadership.

Contact

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