



Use Case: Microsoft 365 Security & Compliance Assessment

CLIENT

Healthcare Provider (USA)

INDUSTRY

Healthcare

CHALLENGE

The client was preparing for a HIPAA compliance audit. Their Microsoft 365 tenant had been configured with default security settings, leaving gaps in access controls, email protection, and data loss prevention. The IT team lacked resources to validate compliance and remediate risks quickly.

SOLUTION

PlexHosted delivered a Microsoft 365 Security & Compliance Assessment:

- ✓ Reviewed Microsoft 365 security and compliance configurations.
- ✓ Identified gaps against HIPAA and industry best practices.
- ✓ Produced an actionable roadmap with prioritized remediation steps.
- ✓ Guided the client's IT team on applying fixes.

RESULTS

- Closed key HIPAA compliance gaps.
- Reduced exposure to security incidents.
- Passed HIPAA audit successfully.
- Improved security posture and client confidence in Microsoft 365.

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