

HELP CENTER

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Updated plans and pricing



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Throughout the integration of Pluralsight and A Cloud Guru, we've worked to combine the best features and content from both platforms. To that end, we've reimagined our individual subscriptions and team plans to bring greater value to our customers. We're excited for you to take advantage of more learning resources than ever through our updated plans and pricing.

Existing Pluralsight Skills customers will be upgraded to one of our new-andimproved plans. Use this article to understand what's changing about your plan, what you can expect, and what actions you may need to take.

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Note: As of January 28, 2025, <u>Legacy Skills subscriptions and plans</u>, ACG Personal memberships, and ACG Business plans are no longer available for purchase. See the <u>Skills subscription and plan comparison</u> for more information on what content and features are included in our updated plans. If you're an A Cloud Guru (ACG) customer or your organization has both Skills and ACG plans, see the <u>Migrating from ACG to Pluralsight FAQ</u> to learn about changes to your plan.

Individual upgrades

Legacy plan name	New plan name	Upgrade timing	Price after upgrade
Individual Standard	Complete	March 2025	Maintain legacy pricing
Individual Premium	Complete		

Individual subscribers on Standard and Premium packages will upgrade to the new <u>Complete</u> package in March 2025. Complete contains the same content and features from the Premium plan, as well as features which were previously only available to business plans, such as <u>hands-on labs and sandboxes</u>.

Upgrade timing for individuals

Exact upgrade timing depends on your billing cycle and renewal date:

- If your subscription is billed **monthly**, you'll be upgraded to Complete on your March 2025 renewal date.
- If your subscription is billed **annually**, you'll be upgraded in March on the day of your next renewal. For example, if your renewal date is July 15, 2025, you'll be upgraded on March 15, 2025.

Find your next renewal date on your <u>Subscription & Billing page (opens in new</u> <u>tab)</u>.

Note: Your subscription upgrade has no impact on your next billing date.

Pricing for upgraded individuals

Once you're upgraded, you'll maintain your previous pricing for as long as your subscription remains active. If you're not sure what your pricing is, check your most recent invoice on your <u>payment history page (opens in new tab)</u>.

Common questions

What happens to my account after my upgrade?

After upgrading, you'll notice <u>new content and feature access</u>, updates to your plan information, and/or changes to your billing as discussed above. You can be sure that you'll retain all your historical data and current login credentials.

▼ Can I upgrade my Standard subscription to Premium before I'm upgraded to Complete?

Yes—you can upgrade to Premium while you're still on Standard, but keep in mind that you'll be upgraded to Complete in March 2025 at your current price. See <u>Changing your subscription type or billing cycle</u> for details.

▼ I purchased an individual subscription through the Pluralsight mobile app. When will I be upgraded?

If you purchased an individual Premium subscription through the mobile app, you'll be upgraded to Complete at a later date. Stay tuned for updates via email.

Note: If you downloaded the Pluralsight mobile app but don't have a paid subscription yet, you must purchase one from the <u>pricing page (opens in new tab)</u> using a web browser in order to access content and features on the app.

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Team upgrades

Legacy plan name	New plan name	Upgrade timing	Price after upgrade	
Starter		At renewal		
Professional				
Enterprise	Everything		Maintain current price per license or lower	
Everything (Early-Access)				

All existing team plans will upgrade to the <u>Everything</u> package. Everything is an allinclusive offering that combines the best features and content of both Skills and ACG. Enjoy access to our full content library, as well as <u>hands-on labs and</u> <u>sandboxes</u>, which were previously only available as add-ons.

Upgrade timing

The exact steps and timing of your team plan upgrade depends on your plan's auto-renew status and your next renewal date, which plan admins can see on the <u>Account page (opens in new tab)</u>:

- If you see an Auto-renews on date on your Account page, your plan will automatically upgrade to the Everything plan on your next renewal date. No action is required from you.
- If you see an Expires on date on your Account page, your plan is not set to auto-renew. <u>Renew your plan online</u> or through your account team before it expires, and the upgrade will take place on your renewal date.

If you'd like to take advantage of the Everything plan sooner, you can <u>upgrade your</u> <u>plan online</u> or work with your account team to upgrade before your renewal date or before the end of your multi-year contract.

Note: Upgrading early changes your renewal date. If you wait for renewal for your plan to be upgraded to Everything, there is no impact to your next billing date.

Pricing for upgraded team plans

Depending on your current pricing, your upgraded Everything plan is available to you either at or below your current price:

- If you're currently paying over \$565* per license per year, your price will be lowered to \$565*/license/year at renewal.
 - If you choose to <u>upgrade your plan</u> before your renewal period, you'll receive a prorated credit in your <u>PS Wallet</u> in the amount of the price difference. Use your PS Wallet balance towards future renewals, Professional Services, or to add more licenses to your plan and share your upgraded plan with more of your team.
- If you're currently paying under \$565* per license per year, you will maintain your current pricing for your next renewal.

* Or the equivalent amount in the local currency of your purchase:

EUR: €565	GBP: £465	INR: ₹47399	ZAR: R10049
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Note: License prices in this article are accurate in most cases. Reach out to your Customer Success Manager or your <u>Pluralsight contact</u> for official pricing details.

Common questions

▼ What happens to my account after my upgrade?

After upgrading, you'll notice <u>new content and feature access</u>, updates to your plan information, and/or changes to your billing as discussed above. You can be sure that you'll retain all your historical data and current login credentials.

Can I continue to add licenses to my team plan before upgrading?

Yes—you can add more licenses to a legacy plan through 2025. See <u>Adding</u> <u>licenses to a plan</u> to learn how.

What happens to the add-ons on my team plan?

Any existing add-ons will remain on your team plan until your upgrade. However, the following add-ons will be removed from your plan when you upgrade, because they're already included in the Everything plan:

- Expanded course library
- Labs
- **Priorities**
- Basic/advanced analytics
- Role customization
- <u>Certification practice exams</u>

If you already have these add-ons, they'll remain on your plan after your upgrade. These are not included in the cost of the Everything plan. They'll continue to be available to add to team plans going forward:

- Tech Foundations
- ITIL® and PRINCE2® courses and exam vouchers
- Additional <u>Custom cloud sandboxes</u>
- Professional Services (opens in new tab)

My organization already has the Everything plan. What's changing for my team?

Thank you for being part of the Everything early-access program—we hope you've enjoyed it. At your next renewal date, you'll continue to enjoy the same plan, with changes to your pricing as <u>detailed above</u>.

▼ Can I upgrade my Starter plan to Professional, or Professional to Enterprise, before it's upgraded to Everything?

No—you can't upgrade your legacy plan to Professional or Enterprise. Instead, you'll be upgraded to Everything when you renew.

▼ I don't want to give my plan access to labs. How do I opt out?

If your organization has regulations that require additional security, reach out to your Customer Success Manager or <u>Pluralsight contact</u> to discuss options around limiting or restricting hands-on features on your plan.

▼ I purchased a Skills team plan through a marketplace. When will my plan be upgraded?

The same <u>upgrade and renewal guidance</u> also applies if your Skills team plan was purchased through a marketplace.

▼ What's in store for Pluralsight One plans?

Pluralsight One users will be upgraded to a new plan at a later date. Stay tuned for updates via email.

▼ Who can I talk to about my team plan's renewal?

If you have further questions or questions specific to your plan, get in touch with your Customer Success Manager, or email <u>sales@pluralsight.com</u> with the subject line "Skills plan upgrade."

