

Intune – Modern Endpoint Proof of Concept (PoC) – Frequently Asked Questions

What is the Intune – Modern Endpoint Proof of Concept?

The **ProArch Intune – Modern Endpoint Proof of Concept** is a structured, short-term engagement that allows organizations to evaluate Microsoft Intune as a modern, cloud-based endpoint management platform. It provides hands-on validation of device management, security, and compliance capabilities before committing to a full production rollout.

What business problem does this service solve?

Many organizations want to modernize endpoint management but are uncertain how Microsoft Intune will perform in their specific environment. This Proof of Concept reduces risk by validating real-world scenarios, security controls, and operational workflows using a limited, controlled set of devices.

Who should consider this Proof of Concept?

This service is designed for organizations evaluating Intune, planning to replace or augment legacy endpoint management tools, preparing for Windows 11 adoption, or seeking to improve device security and compliance with modern, cloud-first controls.

What platforms and devices are supported?

The Proof of Concept focuses on **Windows and macOS** endpoints managed through Microsoft Intune. Mobile device management (iOS or Android) is not included unless explicitly defined in the Statement of Work.

How many devices are included in the PoC?

The engagement is intentionally limited in scope and typically includes a small number of pilot devices. The exact number of devices and users is agreed upon during discovery and documented in the Statement of Work.

What Intune capabilities are demonstrated?

The Proof of Concept validates core modern endpoint capabilities, including device enrollment, configuration profiles, security baselines, device compliance policies, Conditional Access, Multi-Factor Authentication, application deployment, and Windows Autopilot for device provisioning.

Does this replace our existing endpoint management tools?

No. This service is an evaluation and validation engagement only. It does not replace, migrate, or decommission existing endpoint management solutions. Its purpose is to inform future decisions about modernization and migration.

Is this a production deployment?

No. The Proof of Concept is a controlled pilot. Configurations and policies are implemented solely for validation purposes and are not intended to represent a full production-ready deployment.

How long does the Proof of Concept take?

The duration varies based on scope, readiness, and customer availability. Final timelines are established during discovery and confirmed in the Statement of Work.

What deliverables will we receive?

Customers receive configured Intune policies within Proof of Concept scope, enrolled pilot devices, validated testing outcomes, and a documented summary of findings, risks, and recommendations. An executive-level readout summarizes results and next steps.

What is required from the customer?

Customers must provide access to Microsoft 365 and Intune, supply pilot devices and application information, and actively participate in discovery, testing, and review sessions. Timely engagement is critical to success.

Does the Proof of Concept include Windows Autopilot?

Yes. Windows Autopilot is included to demonstrate modern device provisioning and onboarding for new or reset devices within the defined scope.

Does the PoC include security and compliance validation?

Yes. The engagement validates device security baselines, compliance policies, and Conditional Access enforcement aligned with Microsoft Zero Trust principles.

What happens after the Proof of Concept?

After completion, organizations may choose to proceed with a full Intune rollout, expand security and compliance policies, initiate a Windows 11 upgrade, or engage ProArch for additional endpoint modernization or managed services.

Is ongoing support or managed services included?

No. Ongoing support and managed services are not included in the Proof of Concept. These services can be discussed as optional next steps following the engagement.

How does this service align with Microsoft best practices?

This Proof of Concept aligns with Microsoft guidance on modern endpoint management, Intune deployment best practices, and Zero Trust security principles, ensuring customers evaluate Intune using recommended patterns.