

# Azure Well-Architected & Cloud Adoption Framework Alignment

*Service Information Document (Customer-Facing)*

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## 1. Offer Overview

This service helps organizations design, assess, and optimize their Azure environments using Microsoft's Cloud Adoption Framework (CAF) and Azure Well-Architected Framework (WAF). It provides a structured, outcome-driven approach to establishing secure, scalable, and cost-effective Azure foundations aligned to business goals.

The engagement evaluates existing or planned Azure architectures and translates Microsoft best practices into clear, prioritized recommendations that improve security, reliability, performance, operational efficiency, and cost control. The service produces practical guidance and documented outputs that support confident decision-making and long-term cloud success.

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### 1.1 What Framework-Aligned Means in This Offer

- Architecture decisions are evaluated against Microsoft CAF and WAF best practices.
  - Security, governance, and cost management are treated as foundational—not optional.
  - Operational readiness and reliability are assessed alongside technical design.
  - Recommendations are prioritized based on business impact and risk reduction.
  - Guidance is vendor-native and aligned to Microsoft-supported patterns.
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## 2. Who Is This Offer For?

This service is designed for organizations that want to improve how Azure is adopted, governed, and operated—whether planning an initial migration, scaling cloud usage, or correcting architectural and governance gaps in an existing Azure environment.

It supports on-premises, hybrid, and cloud-first organizations and is especially valuable for teams that want to avoid rework, reduce risk, and control cloud costs as Azure usage grows.

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## 2.1 Common Scenarios

- Preparing for Azure migration or modernization initiatives
  - Reviewing and improving existing Azure architecture
  - Establishing or refining Azure landing zones and governance
  - Reducing cloud cost overruns caused by poor design decisions
  - Improving security posture and operational resilience
  - Aligning Azure architecture to business and compliance requirements
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## 3. Engagement Structure (Assessment & Recommendations)

The service is typically delivered as an assessment-and-roadmap engagement. Final scope, duration, and deliverables are defined in the Statement of Work (SOW) and tailored to the customer's environment and objectives.

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### 3.1 Discovery & Architecture Assessment

Discovery activities establish a clear understanding of business goals, current-state architecture, and operational maturity.

- Review of business drivers, cloud objectives, and success criteria
  - Inventory and review of Azure subscriptions, workloads, and architecture
  - Evaluation of governance, security, identity, networking, and operations
  - Stakeholder workshops with IT, security, and business teams
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### 3.2 Well-Architected Framework Review

Azure environments are assessed against the five pillars of the Azure Well-Architected Framework.

- Cost Optimization
- Security

- Reliability
- Performance Efficiency
- Operational Excellence

Findings identify risks, gaps, and opportunities for improvement that commonly affect stability, security, and cloud spend.

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### 3.3 Cloud Adoption Framework Alignment

The assessment aligns architecture and operating models to Microsoft's Cloud Adoption Framework.

- Landing zone design and readiness
  - Identity and access management patterns
  - Governance guardrails (policy, tagging, cost controls)
  - Operational management and monitoring foundations
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## 4. Deliverables & Customer Outputs

Deliverables vary by scope but typically include documented findings, recommendations, and executive-ready summaries.

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### 4.1 Assessment Deliverables (Examples)

- Current-state architecture assessment
  - Well-Architected Framework review findings
  - CAF alignment gaps and recommendations
  - Landing zone and governance guidance
  - Prioritized remediation and optimization roadmap
  - Target-state architecture diagrams
  - Security, reliability, and cost optimization recommendations
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### 4.2 Executive Readout

A structured readout summarizes findings, risks, recommended actions, and next steps—designed for both technical and executive stakeholders.

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## 5. Scope Boundaries

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### 5.1 In Scope (Defined by SOW)

- Architecture and governance assessment
  - Well-Architected Framework review
  - Cloud Adoption Framework alignment
  - Documentation and recommendations
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### 5.2 Out of Scope (Common Examples)

- Migration or modernization execution
  - Net-new application development
  - Large-scale remediation or refactoring
  - Formal compliance audits or attestation
  - Ongoing managed services unless contracted separately
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## 6. Customer Responsibilities & Prerequisites

Successful delivery requires customer participation.

- Assign a primary point of contact
  - Provide access to Azure environments and documentation
  - Participate in discovery and review workshops
  - Provide relevant architectural and operational context
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## 7. Delivery Responsibilities

- Provide qualified delivery resources
- Conduct structured assessments and workshops
- Document findings and recommendations
- Deliver clear, actionable outputs aligned to Microsoft best practices

## 8. Microsoft Framework Alignment

This service is aligned with Microsoft guidance frameworks and supports organizations preparing for or participating in Azure migration, modernization, and optimization initiatives.

- Cloud Adoption Framework (CAF)
  - Azure Well-Architected Framework (WAF)
  - Azure landing zone best practices
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## 9. Optional Next Steps

Following the assessment, organizations may choose to proceed with:

- Azure migration or modernization services
- Landing zone implementation or remediation
- Cost optimization initiatives
- Security hardening or managed services