

# **Calling with Microsoft Teams Phone**

Now more than ever, businesses need a modern voice solution and phone system capabilities that combines unified communication and teamwork.

Microsoft Teams Phone provides the features organizations need to deliver seamless, collaborative experiences for employees, business partners, and customers.

## **Modernize Communications Workshop**

Introducing the Modernize Communications Workshop – a modular engagement to experience the vision for Microsoft Teams Phone and advanced communication scenarios. This workshop is designed to guide you through the process of a simplified enterprise voice solution with reliable, high-quality, integrated calling. Through 'Art of the Possible' demonstrations, use-case design, and deep-dive planning you will obtain actionable recommendations to deploy and adopt Microsoft Teams phone.



#### Assess

Gather information on current environment and practices for calling



#### Art of the Possible

Showcase modern calling capabilities powered by Microsoft Teams Phone



#### **Build the Plan**

Build the plan for how to deploy and adopt Microsoft Teams Phone

### Workshop deliverables

- An evaluation of your current telephony and voice communication needs
- Environmental and workload analysis, including existing infrastructure and telephony state
- Demonstration of the end-to-end Microsoft Teams calling experience to showcase Microsoft Teams Phone as your telephony solution
- Direction on how to transition various user profiles into a modern collaboration and communication environment
- Showcase the rich portfolio of third-party applications and devices that can complement the Microsoft Teams Phone experience
- Customized, actionable recommendations you can follow to enable and adopt Microsoft Teams Phone

# Duration: 3 Hours

# Today's hybrid work environment requires modern converged communications



Remote and in-person employees

Employees need to communicate from any worksite, on any device.



Evolving calling scenarios

Organizations require flexible phone capabilities—while keeping classic calling features.



Pressure on IT budget & resources

Modern solutions must be cost-effective and easy to manage.

**NEXT STEPS:** For more information about Gruppo Project services and solutions, contact us at <a href="mailto:microsoftcosell@project.it">microsoftcosell@project.it</a>

