

# Empower Your Business with Streamlined Operations

Transforming Workflows, Enable Success with Low-Code with Advanced Automation, and Self-Service Solutions

# Overview

Our offering provides a low-code solution for businesses aiming to streamline operations and enhance efficiency. Leveraging Microsoft's Power Platform, we empower business units to automate their processes and eliminate the complexities associated with traditional custom development.

First, our team collaborates closely with client's to understand their specific requirements; next, we design a tailored solution that addresses client's unique needs. By leveraging the power of low-code development and workflow automation, we enable businesses to automate tasks, workflows, and data integration seamlessly. With our one-month implementation, we ensure a swift and efficient process, delivering a fully functional PoV solution that allows business units to focus on what truly matters – driving growth and delivering exceptional results.

To elevate productivity to new heights, our solution goes beyond automation by seamlessly integrating Power BI for advanced analytics and data visualization. Additionally, the incorporation of Power Virtual Agent introduces interactive and self-service capabilities, empowering users to efficiently access information and streamline decision-making. Together, these enhancements not only automate tasks but also provide actionable insights, fostering a more agile and data-driven business environment



# ▶ Key Components

## Core

### PowerApps:

- Rapidly develop custom apps without extensive coding.
- Tailor apps to meet specific business needs.

### Power Automate:

- Automate workflows seamlessly.
- Integrate processes across various applications and services.

### Power Virtual Agent:

- Build intelligent chatbots to automate conversations.
- Enhance customer engagement and support.

### Power BI:

- Create interactive dashboards and reports.
- Gain insights into business data for informed decision-making.
- Real-time analytics for actionable intelligence.

## Enhanced

### SharePoint Online:

- Collaborate and share information securely.
- Centralize document management and version control.
- Enhance team productivity with integrated communication.

### Azure Active Directory Integration:

- Ensure secure access and identity management.
- Seamlessly integrate with other Microsoft services.
- Centralized user identity and access control.

### Dynamics 365:

- Unified integration with Dynamics 365 CRM and ERP applications for end-to-end business process management.

### Microsoft Dataverse:

- Unified data platform that underlies Power Platform applications, providing a common data service.

# Client Success Stories

**Approach:** Low Code  
**Client:** Engineering & Construction



**A Large Engineering & Construction company based in Norwalk, Connecticut, US has automated system to approve hardware and software orders.** The old manual process was very confusing; people did not know where to start, what information to provide and who are all departments that need to get approvals or simply get any new hardware or software on-boarded. Prolifics automated manual process using Microsoft Power Platform. Now, with just few clicks, employees can initiate a request, then application workflow routes request to purchasing, security, etc. departments. Once all approvals are back, employees are notified to retrieve documents stored in SharePoint and facilitate the smooth execution of the order.

## Solution

- Document business and technical issues
- Assessed current state and readiness
- Built resource, timeline & project plan
- Build Power Apps front end
- Utilized Power automate flow to orchestrate workflow, such as, create document package, route requests, send emails, etc.
- Utilized SharePoint for to store list, libraries and documents
- Utilized Azure AD to manage user groups and security.
- Helped to document necessary information for funding

**Outcome:** Client is happy with current consistent & automated process and hired us for managed services. In addition, we've been tasked with digitalizing more manual processes utilizing Microsoft Power Platform.

**Approach:** Traditional Dev  
**Client:** Home Loans



**A mortgage lender has a new, robust user experience for both borrowers and loan officers.** The old platform wasn't user friendly; most people didn't know where to start, how to select a product, price a loan, eSign, or simply print documents. This created problems from origination to closing. We implemented a new omnichannel web and mobile point-of-sale. Now, with just a few clicks, borrowers can apply for loans, add info, eSign, track loan status and can "one-click" connect with loan offices. Loan officers can verify information, complete applications, adjust pricing and fees, and print documents.

## Solution

- Provided Assessment
- Provided Application Design Patterns & Reference Architecture
- Implemented Web & Mobile app POS
- Refactored existing service to Microservices & ported to Azure
- Microservices were managed & Secured by App Gateway & API Management
- Database was power by Azure SQL Managed Instance
- Integrated with Azure Active Direct B2B & B2C
- Integrated POS with LOS running on internal network
- Implemented CI/CD with Azure DevOps, Jenkins & Application Center

**Outcome:** Borrowers & Loan officers can complete an application, order credit report, price a loan, review fees, underwrite & print documents with few clicks. Customers can provide additional information, eSign, check status real time, etc. Company was able to attract and private label the digital platform to other lenders in the industry

# Sample Clients

