

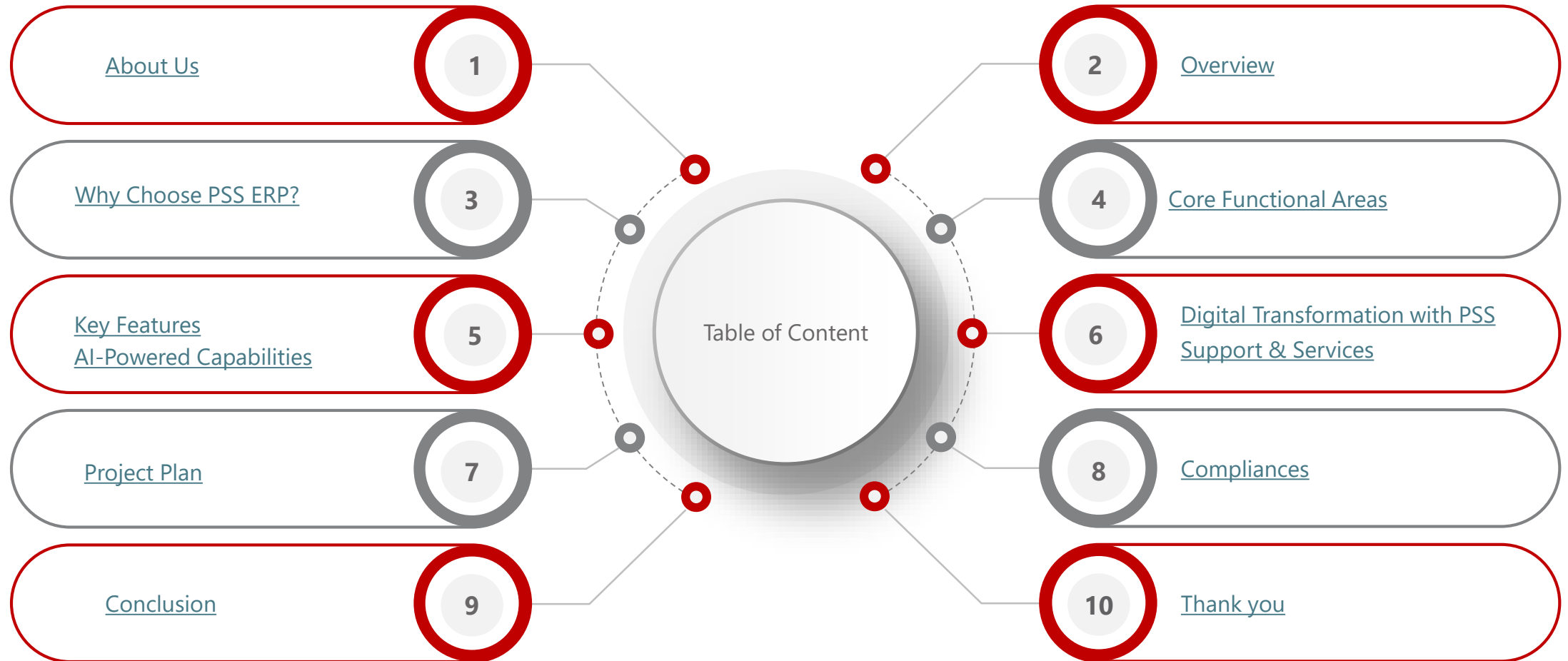


ERP SOLUTION



Providence
Software Solutions

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DISCLAIMER

The information shared in this presentation regarding the Enterprise Resource Management (ERP) solution is for informational purposes only. The content provided reflects the current capabilities, features, and potential benefits of the ERP system as of the time of the presentation. While every effort has been made to ensure the accuracy, reliability, and relevance of the information, no guarantees are made regarding the completeness or timeliness of the data presented. This presentation is not intended to be a comprehensive guide or definitive recommendation regarding the ERP solution.

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The implementation and integration of ERP systems should be done in consultation with qualified professionals to ensure compatibility, security, and compliance with applicable regulations. By attending this presentation, you acknowledge that the information presented is subject to change and that Providence Software Solutions is not responsible for any errors, omissions, or misinterpretations in the content. It is recommended that organizations conduct a thorough evaluation of any ERP solution before implementation.

COMPANY INFORMATION

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WHY TRUST US

20+ YEARS INDUSTRY
EXPERIENCE

1000+ COMPLETED
PROJECTS

LEVEL 1 B-BBEE
COMPLIANCE

GRC DEDICATED
DEPARTMENT



About Us — — —

OUR SERVICES



CUSTOM SOFTWARE SOLUTIONS

We create tailored software solutions that innovate by leveraging cutting-edge technologies to drive efficiency, scalability, and competitive advantage



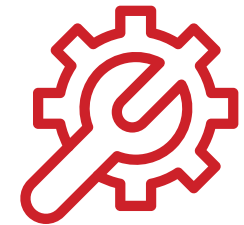
COMPLIANCE

Our GRC services ensure your operations meet industry standards while mitigating risks and safeguarding data integrity



INFRASTRUCTURE

We build and optimize secure, scalable IT infrastructure that future-proof your operations and ensure seamless performance, uptime, and disaster recovery.



MAINTENANCE & SUPPORT

Our support and maintenance team ensure your systems stay agile, secure and up-to-date, minimizing downtime and allowing your team to focus on innovation

CUSTOMER SATISFACTION THROUGH PERFECTION

Four words from which **PROVIDENCE** derives its soul

VISION

Providence aims to provide premier advisory services to its clients by shaping them to become industry leaders. This is done through providing them with a competitive edge in transformation, quality management systems, operational systems as well as risk management systems.

MISSION

Providence aim is to achieve customer delight through excellence in all we do, by offering world class services in assisting our customers to create an IT environment that provides a stable platform to enable informed management decisions that drives business profitability.

PROMISE

- Co-creation of innovative ideas and high impact results to our clients.
- Creation of lasting benefits in the societies and communities we live in.
- Ensure above market growth and value for our clients and stakeholders.
- Providing the highest standard of quality.
- Exemplary quality assurance practices providing seamless, worry-free control throughout the duration of a project and beyond.

Overview






Providence Software Solutions (PSS) offers a modern Enterprise Resource Planning (ERP) platform, developed to transform the way public and private sector organisations operate.

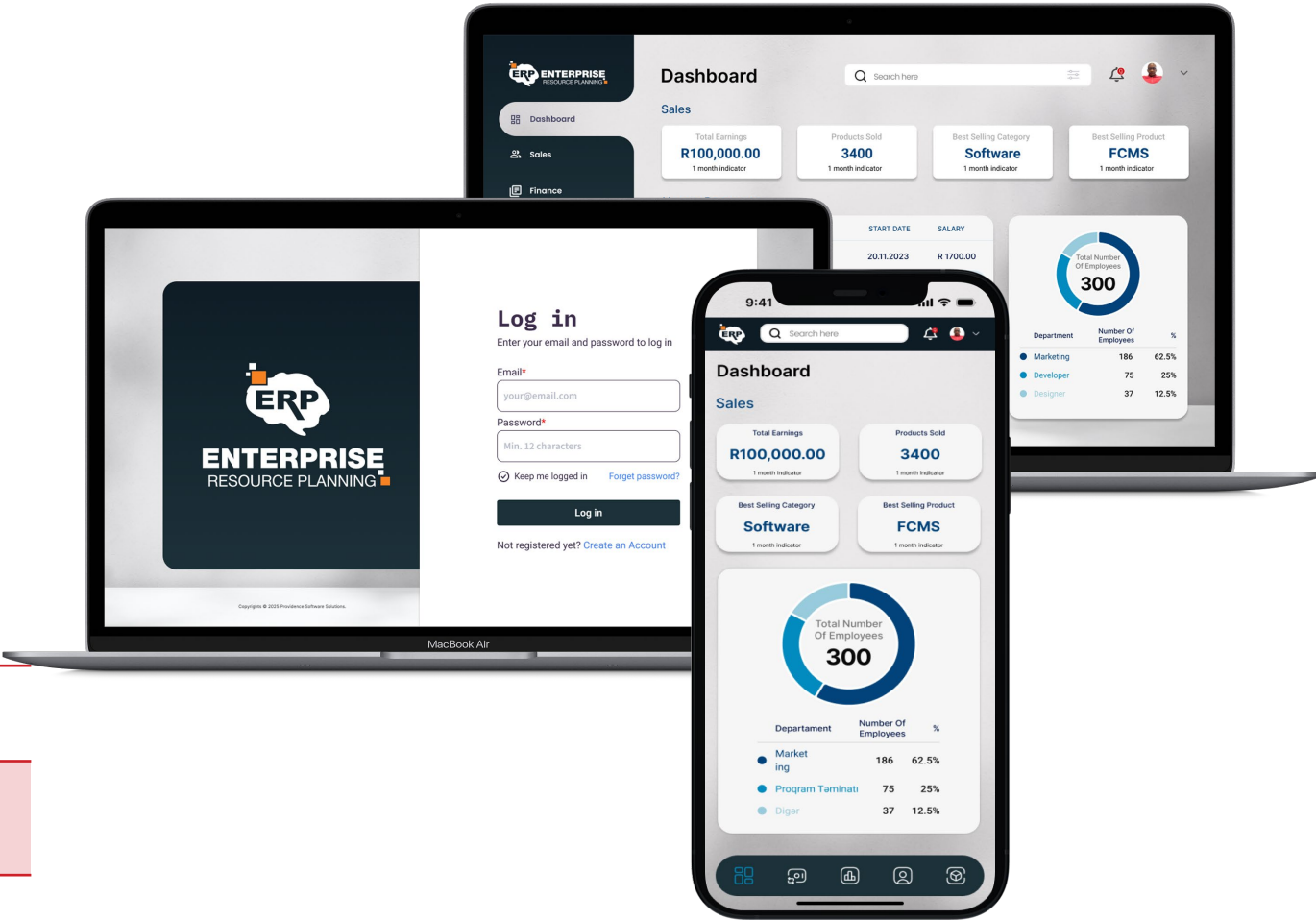
Our ERP Solution:

- Digitises and automates core operations to boost efficiency and productivity.
- Integrates data across departments to improve visibility, collaboration, and informed decision-making.
- Supports compliance and good governance, while enabling organisations to scale and grow sustainably.

Who is it for?

PSS ERP is ideally suited for municipalities, enterprises, and SMEs in sectors such as:

				
Government	Manufacturing	Healthcare	Education	Retail & Distribution



Why Choose PSS ERP?

Boost Profitability through smarter resource use

Gain full visibility across departments to allocate resources more effectively and drive better financial outcomes.

Increase Productivity with automation

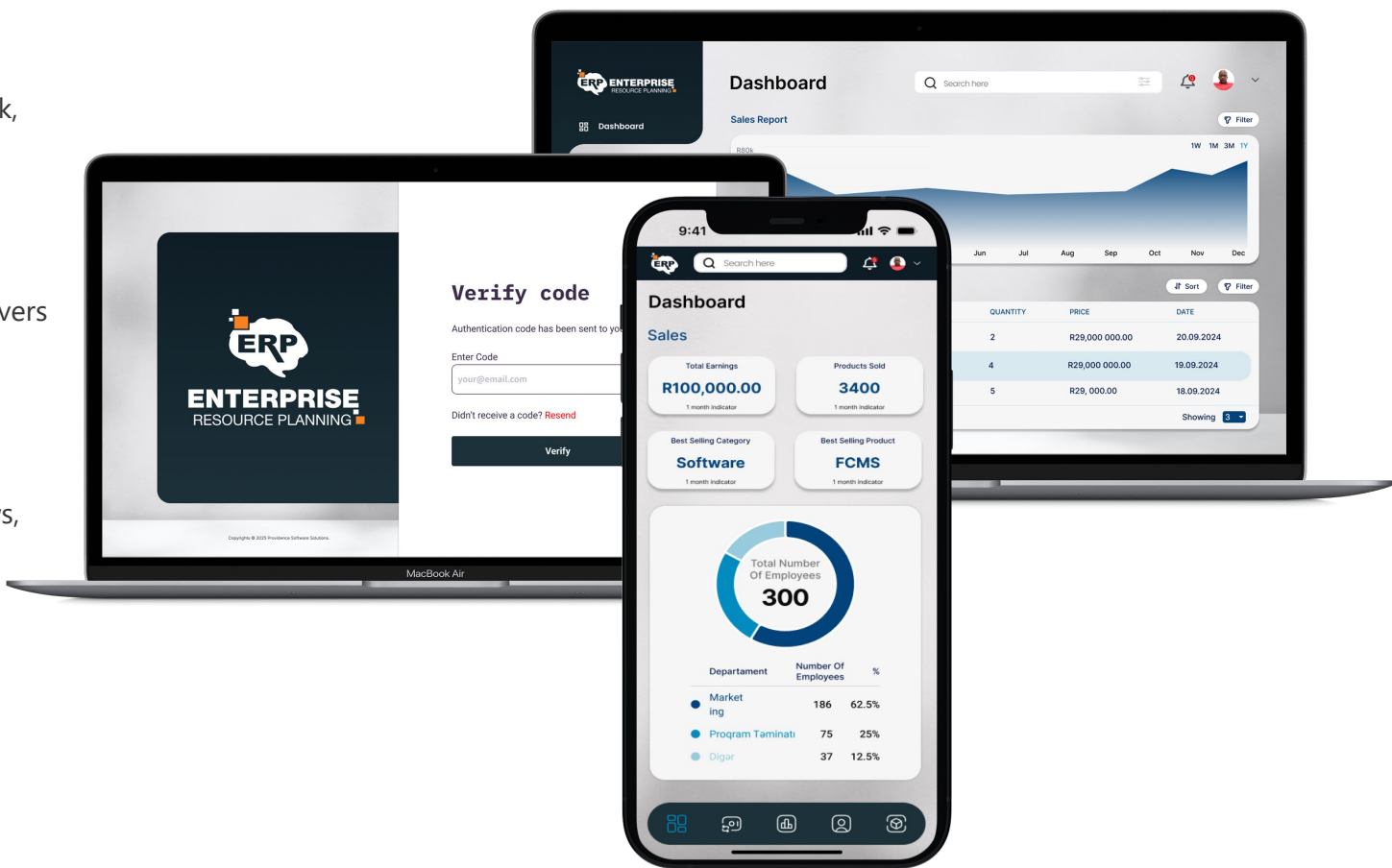
Streamline operations by automating repetitive tasks, reducing manual work, and freeing up teams to focus on what matters.

Enhance Stakeholder Relationships via integrated CRM

Strengthen customer and partner engagement with a unified CRM that delivers real-time insights and personalized interactions.

Reduce Costs by eliminating inefficiencies

Cut unnecessary expenses by identifying process gaps, optimising workflows, and improving overall operational efficiency.



Core Functional Areas

Enterprise Resource Planning features



Industry Applications

Our versatile ERP solution is designed to meet the unique needs of various sectors, ensuring compliance, operational efficiency, and improved service delivery across industries.

- Municipalities: mSCOA-compliant financial and service management
- Manufacturing: Streamlined production planning and inventory control
- Retail: Integrated customer engagement and supply chain management
- Healthcare: Efficient Resource allocation and patient data management
- Education: End-to-end management of staff, finances, and student lifecycles



Key Features

Our solution is designed to simplify operations, improve decision-making, and adapt to your organisation's unique needs. With powerful features and cloud-ready flexibility, it supports both immediate impact and long-term growth.

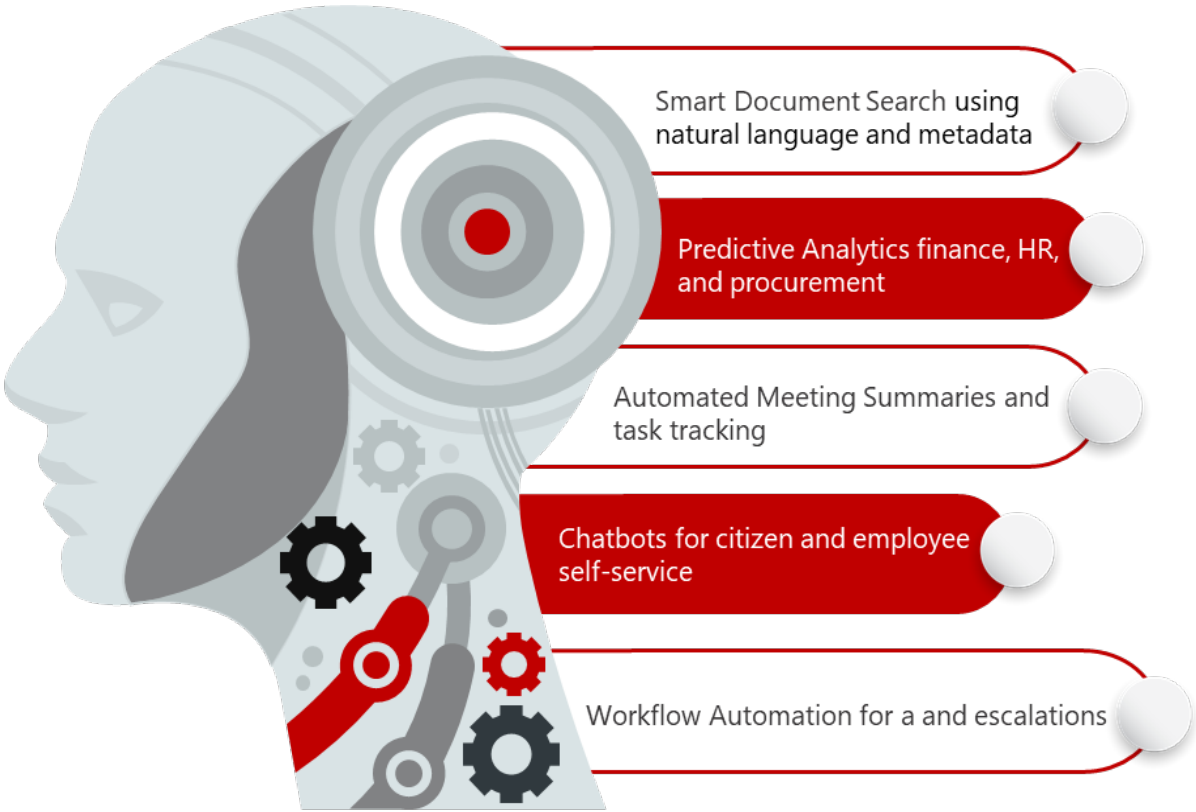
Features	Description
Centralized Control:	One platform for all departments
Real-Time Insights:	Make informed decisions faster
Customizable Workflows:	Tailored to your sector
Cloud-Enabled:	Secure access from anywhere
Scalable & Flexible:	Grows with your organization



AI-Powered Capabilities

Harness the power of artificial intelligence to enhance decision-making, streamline operations, and improve user experiences across departments. Our AI-driven tools deliver smarter insights, automation, and self-service functionality to boost efficiency and responsiveness.

Features:



Digital Transformation with PSS

Accelerate your organization's digital journey with solutions that modernize operations, enhance collaboration, and support secure, flexible work environments. PSS helps you build a future-ready workplace with ease.

- Go paperless and automate workflows – Eliminate manual processes for greater efficiency
- Enable remote work and mobile access – Work securely from anywhere, on any device
- Ensure data integrity and compliance – Maintain accuracy and meet regulatory standards
- Empower teams with real-time collaboration tools – Enhance productivity and communication across departments



Go Paperless



Remote Work &
Mobile Access



Data Integrity
& Compliance



Collaboration

Support & Services

We offer comprehensive support to ensure long-term success, from implementation to ongoing optimization. Our expert team works closely with clients to deliver responsive, scalable, and tailored ERP solutions.

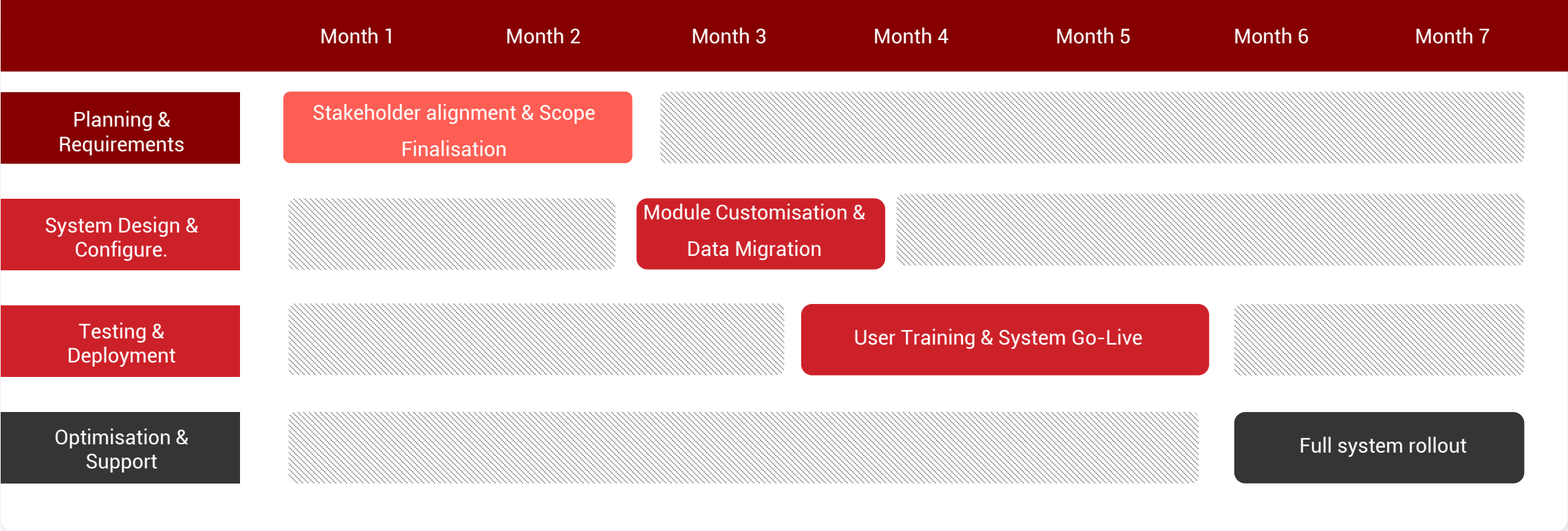
- Nationwide team of ERP specialists – Local expertise with national reach
- Direct access to developers – For deep system customization and flexibility
- Agile, cost-effective implementation – Fast rollouts with minimal disruption
- Tailored solutions – Designed specifically for local government and SMEs



Project Plan

The PSS ERP implementation is designed to support various project methodologies whether agile, traditional or hybrid while ensuring sector-specific alignment and compliance. The goal is to streamline operations, digitise workflows, and integrate core functions such as finance, HR, supply chain and CRM into one unified platform.

Key planning activities include stakeholder engagement, process mapping, risk assessment, and phased system rollout. With features like mSCOA compliance, AI-powered automation, and cloud accessibility, PSS ERP provides the flexibility and scalability needed to meet evolving organisational demands. From initial planning to full deployment and continuous optimisation, PSS ERP serves as a strategic tool for sustainable growth, efficiency, and digital transformation.



Compliances

PCI DSS (Payment Card Industry Data Security Standard):

Ensures secure handling of sensitive financial data, particularly in environments where procurement systems process payments or sensitive vendor information.

ISO 27001 – Information Security Management Systems (ISMS):

Framework for managing information security risks. Ensures the confidentiality, integrity, and availability of asset-related data across departments.

ISO 22301 – Business Continuity Management Systems (BCMS):

Ensures that essential asset and infrastructure data can be recovered quickly and operations restored during disruption, outage, or disaster.

ISO 14001 – Environmental Management Systems (EMS):

Supports tracking and managing environmentally sensitive assets and electronic waste for sustainability compliance.

ISO 45001 – Occupational Health & Safety (OH&S):

Integrated with asset usage to ensure safety-compliant equipment deployment and tracking in high-risk environments.

Annual Financial Audits:

Provides detailed asset registers, depreciation logs, and usage reports ready for audit scrutiny and verification.

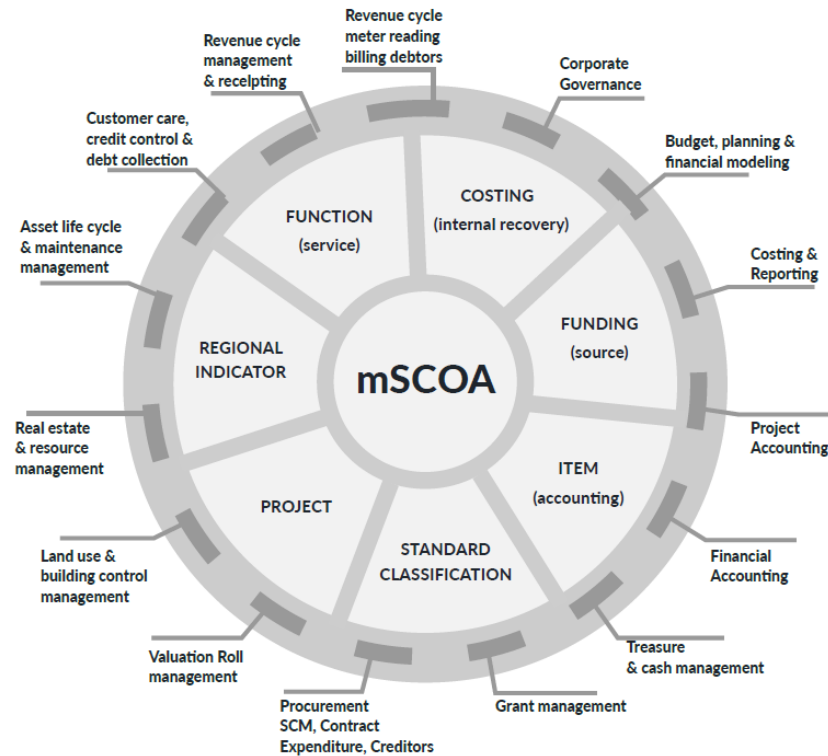
mSCOA Compliance & Audit Readiness:

Providence ERP is fully aligned with the Municipal Standard Chart of Accounts (mSCOA) framework, enabling municipalities to meet National Treasury requirements with ease. The solution supports standardized financial reporting, integrated budgeting, and audit-ready transparency across all departments.

Key features include:

- Segmented financial structures for clean audit trails and real-time reconciliation
- Standardized asset data and naming conventions to ensure accurate reporting
- Seamless integration with ERP and HR systems to align operational and financial data
- Role-based access and workflow controls that reflect municipal hierarchies and approval processes
- Exportable, structured reports that conform to mSCOA audit and compliance formats.

This comprehensive approach enhances financial governance, improves audit outcomes, and supports long-term compliance and accountability.



Seven mSCOA Segments and Fifteen Business Processes

- Microsoft Purview Information Protection to classify, label, and safeguard sensitive asset data.
- Ensures that all information whether at rest, in use, or in motion is protected across cloud and on-premise environments.
- Sensitivity labels and policies are applied to asset data to control access and enforce compliance.
- Supports end-to-end visibility and control of information through:
 - Unified data classification and labeling
 - Encryption and rights management
 - Policy enforcement based on sensitivity or user role
- Helps organizations meet data protection standards under PoPIA/GDPR, while supporting mSCOA's governance model through:
 - Secure audit trails
 - Role-based access aligned with financial functions
 - Protection of financial records and asset metadata from unauthorized access



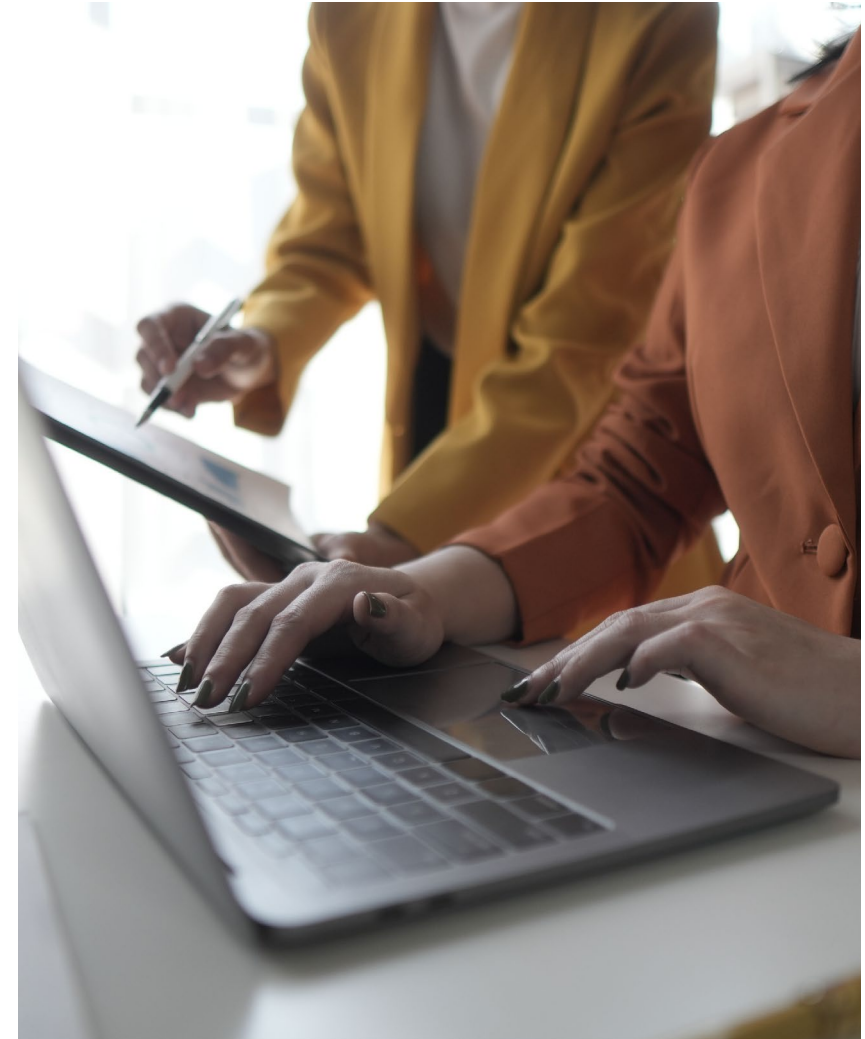
Conclusion & Next Steps

Providence Software Solutions (PSS) is committed to delivering a modern, intelligent and secure ERP platform that empowers organisations to digitise operations, streamline workflows and make data-driven decisions with confidence.

With deep expertise in enterprise IT and a proven track record in both the public and private sectors, PSS ERP is designed to meet the evolving needs of municipalities, enterprises and SMEs. Our solution integrates core business functions; from finance and HR to supply chain and CRM into a unified, cloud-enabled system that enhances visibility, compliance and performance.

Built on a scalable infrastructure and aligned with frameworks such as mSCOA, PSS ERP supports real-time analytics, AI-powered automation and mobile access, enabling organizations to operate more efficiently, transparently and collaboratively.

PSS ERP is the trusted choice for organizations seeking to modernize, optimize and grow through digital transformation. We look forward to partnering with you on your journey to smarter, more connected enterprise management.





THANK YOU

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