Teams Readiness Track

The road to a successful MS Teams migration

Microsoft Teams is top of mind for many organizations that are mapping out their digital transformation path. Once you have decided to have MS Teams as your future-proof communication & collaboration tool, Proximus can be your partner to optimize the transition by guiding you through every step of the process towards Microsoft Teams.

Why a Readiness Track ?

When you decide to move to MS Teams, it is important to be prepared. With the Teams Readiness Track, Proximus experts will assess your readiness for a successful migration to MS Teams by:

> **Helping you** switch to the most advanced communication & collaboration tools

> Giving you **insights** on the technology and your company's needs

> Doing an **assessment** of your **technical environment** to enable **successful user adoption**

> Providing you with **solutions to pitfalls** & common practices

> Giving you a **clear view** on the costs

Typical questions about Teams migration

> How can I help my users get the most out of MS Teams?

> Can MS Teams co-exist with Skype for Business?

> Can I activate Calling and keep my access line (SIP or ISDN)?

> Which PABX functionalities are available (groups, fax, etc.)?

> Which are the good governance principles to collaborate in MS Teams?

> Can I integrate MS Teams with my Contact Center?

> Which licenses do I need to roll out MS Teams?

> Do you use the full potential of your MS licenses?

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What do we offer?

Network Assessment

- Assessment on physical sites using standardized tools
- Testing of latency, jitter, packet loss

Governance assessment

- Teams and sites creation rules
- License profiling
- Policy definition

As-is and To-be assessment

- Analyzing the AS-IS situation
- Defining the migration strategy to MS Teams

The Teams Readiness Track is fully customized based on the clients needs. Scoping will be done together with our consultants.

What happens after a Teams Readiness Track?

MS Teams rollout

| Rollout | Integration | Development | Maintenance |

Range of other services

| Rollout | User profiling and personas | User adoption and training | Tailor-made consultancy |

Why choose Proximus ?

We developed a strategic partnership with Microsoft enabling us to deliver high quality services. In addition, Proximus Modern Workplace Services are supported by a wide ecosystem of digital transformation experts. This puts us in a unique position to guide you in your end-to-end digital transformation journey from providing basic telco services to full transformation services and outsourcing of your workplace. **We aim to be your trusted partner on the long term**.

More info ?

www.proximus.be/teams
Contact us via **workplace@proximus.com**

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