



ViBiCloud Phone System (VPS)



What is VPS?

ViBiCloud Phone System (VPS) is a cloud phone based solution which provided to help our customer to get the best services in their telephony system by giving them ease of use and ability to make or receive a call anywhere and anytime.



Tidak Perlu Di Kantor Untuk
Angkat Panggilan **Telepon Kantor** Anda

MS. Teams
Cloud PBX

Incoming call...
Irfan (Customer)

CS 24 Hours
Cost Saving

Mobile Extension
Cloud PBX

   @ViBiCloud  www.vibicloud.com

Benefits of VPS



Unified Communications

By connecting with **Microsoft Teams**, users can do a lot of things such as : audio and video conferencing, instant messages and chat etc, and make a call from anywhere.



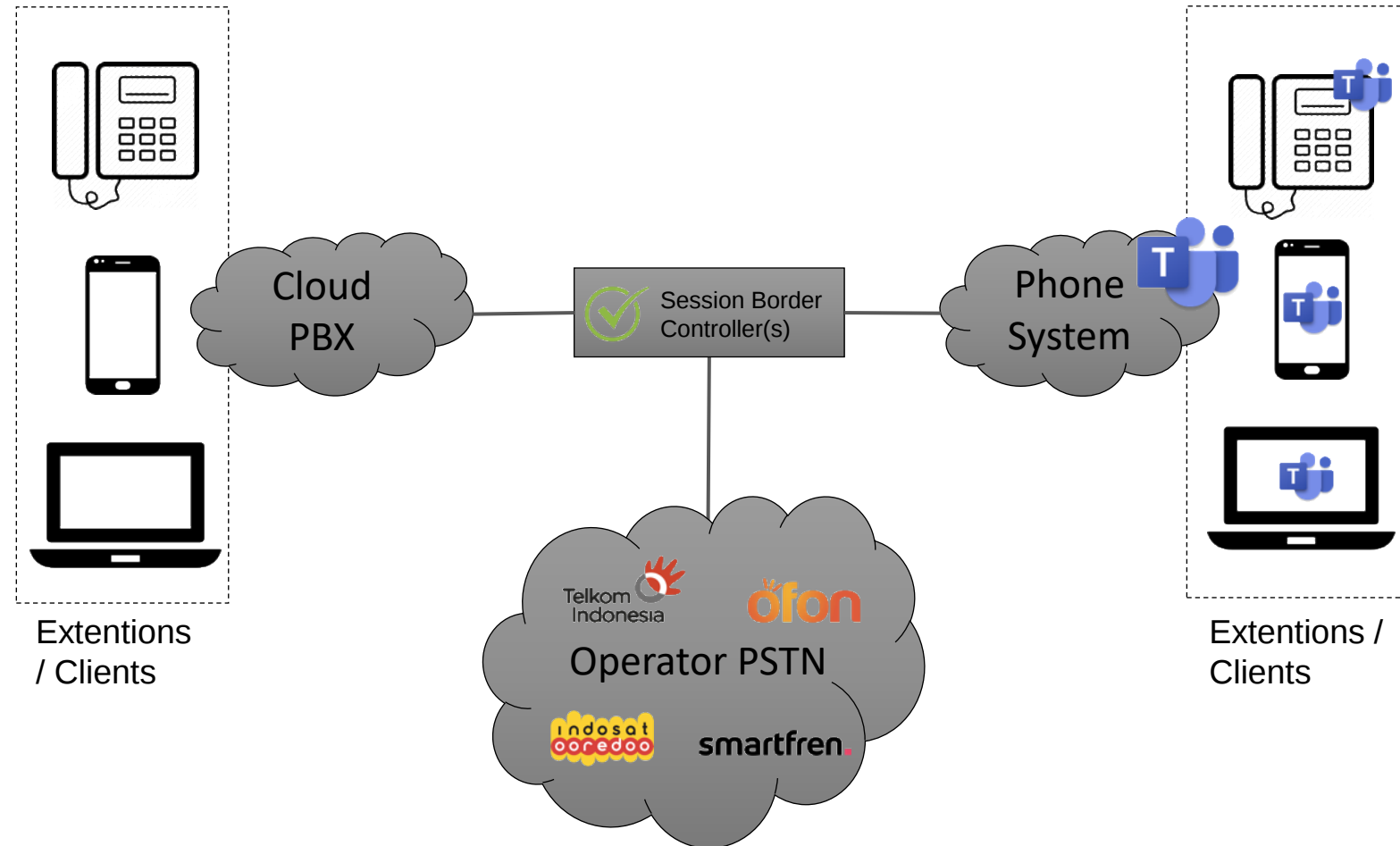
Company full control and easy management



Cost Efficiency

Reduce Call and Remove Device PABX cost and Maintenance Fee

How it Works ?



Reporting Dashboard Model

Dashboard

Numbers

Users

Groups

Main Number

Call Logs

Devices

Voicemail Boxes

Feature Codes

YourCompanyPBX

Hold Music

Hours

Total Users7

Total Devices4

Soft Phone3

Cell Phone1

Business Mobile0

Smartphone0

SIP URI0

SIP Phone0

Landline0

Fax0

Others0

Unregistered Devices3

Conference Bridges1

Main Number+62 21 39710094

Conference Number+62 21 39710091

Faxbox Number+62 21 39710092

Total Numbers3

Assigned Numbers3

International3

Total Users7Add User

Search.....

Users Settings	Extensions	Phone Numbers	Devices	User Features
Admin YourCompany	6001	None	 (+2)	
Bambang Cahyono	6682	None	None	
Gabriel Wishnu	6681	None	None	
Steven Galuh	6680	None	None	
user1 YourCompany	6002	None	None	
user2 YourCompany	6003	None	None	
Vivi Mariska	5001	None	None	

Call Logs

TodayThis WeekThis MonthCustom

Download ?

	Date/Time GMT+07:00	From	To	Duration (Min)	Hangup Cause	Actions
	08/24/20 15:07:23	+62 21 39710092 YourCompanyPBX	02184982539 02184982539	4:13	Normal Clearing	

ViBiCloud Phone System

(Booster Program for the first 5 customers)

IDR 3 Juta

- **Local Number:**
3 DID including hunting & fax
- **Cloud PBX**
20 Extension Numbers
(5 Concurrent Calls)
- **10 Users**
with MS Teams & Office 365

Installation Services & Support

-  **Setup Cloud PBX**
-  **Cloud Direct Routing**

~~IDR 12 Juta~~
IDR 1,15 Juta
(OTC)

Special Gift

 **Free 15 support tickets**

Additional Users

-  **New User with Teams** **IDR 300K** /user/month
-  **New User with non-Teams** **IDR 50K** /user/month

Additional Tickets

-  **10 Tickets** **IDR 2,5 Juta**

Communication Credit

-  **Voucher 1** **IDR 100K**
-  **Voucher 2** **IDR 250K**
-  **Voucher 3** **IDR 500K**

Call Tariff

		ONNET	PSTN	SELULAR
1		FREE	Rp. 500	Rp. 1.000
2		Rp. 1.300 (menit pertama) selanjutnya Rp. 378 / mnt	Rp. 1.300 (menit pertama) selanjutnya Rp. 378 / mnt	Rp. 1.300
3		Rp. 300	Rp. 1.000	Rp. 1.000
4		Rp. 600	Rp. 1.200	Rp. 1.200
5		Rp. 240 (menit pertama) selanjutnya Rp. 18 / dtk	Rp. 900 (menit pertama) selanjutnya Rp. 18 / dtk	Rp. 900 (menit pertama) selanjutnya Rp. 18 / dtk
6		Rp. 165	Rp. 880	Rp. 880
7		FREE	Rp. 900	Rp. 900

Q&A

FAQ

- Apakah bisa beli Cloud PBX tanpa office 365 ?
 - Bisa
- Apakah ada Batasan maksimum user ?
 - Tidak ada
- Apakah license yang diperoleh include office application 2019 ?
 - Tidak, hanya memperoleh versi onlinenya saja
- Berapa lama untuk proses implementasi di tempat customer ?
 - Kurang lebih 2 minggu dalam proses implementasi
- Jika sudah memiliki local number, Apakah dapat disconnect ?
 - Bisa, akan dikenakan fee tambahan
- Apakah ada managed services untuk layanan ini ?
 - Tidak ada, akan diberikan dalam bentuk *open ticket*
- Apakah ada limitasi devices untuk satu extension number ?
 - Tidak ada limitasi devices, dapat digunakan berbagai devices
- Berapa lama SLA yang diperlukan dalam service support ?
 - SLA yang diberikan adalah dengan respond time 2 jam, jika ingin lebih cepat dengan menggunakan premium support
- Apabila free ticket sudah habis, bagaimana untuk pelayanan servisnya?
 - Customer harus beli support ticket tambahan untuk mengajukan servisnya