Do you have to do repetitive work?
Do you have difficulty in providing responses to customers?
Overwhelmed by the number of questions from customers?

PT. Intikom Berlian Mustika – Virtual Assistants AI Banking Solution

Azure OpenAI Service is a fully managed service that allows developers to easily integrate OpenAI models into their applications. Azure OpenAI Service provides a simple and easy-to-use API that makes it easy to get started with AI.

WHAT WE OFFER

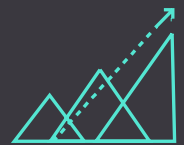Automatically helps explain and provide solutions related to banking provisions.

Performs repetitive work with human characteristics.

Availability to respond or provide service 24/7.

Ease in adapting existing standard operating procedures.

Save operational costs for repetitive work.

LEARN MORE

PT. Intikom Berlian Mustika

URL : https://intikom.com/

Email : marcom@intikom.co.id

Tel. (+62)21-5297-1700

INTIKOM
Partner to Lead

Microsoft Azure Open AI

Azure OpenAI Service is a fully managed service that allows developers to easily integrate OpenAI models into their applications. With Azure OpenAI Service, developers can quickly and easily access a wide range of AI models, including natural language processing, computer vision, and more. Azure OpenAI Service provides a simple and easy-to-use API that makes it easy to get started with AI.

KEY USE CASES

Natural Language Processing
Azure OpenAI integrates advanced NLP capabilities, allowing banks to understand and respond to customer inquiries, complaints, and requests in a more natural and human-like manner.

Virtual Assistants & Chatbots
that can handle routine customer inquiries, provide account information, assist with transactions, and offer personalized recommendations. These AI-driven assistants can operate 24/7, improving customer service accessibility and efficiency.

Compliance and Regulatory Support
Assist banks in adhering to regulatory requirements and compliance standards. This includes monitoring transactions for suspicious activities, generating compliance reports, and ensuring adherence to data privacy regulations such as GDPR and CCPA.

Voice Recognition and Biometric Authentication
Banks can implement voice recognition and biometric authentication technologies for secure and convenient customer authentication processes. This enhances the overall customer experience by simplifying login procedures while maintaining high levels of security.

Scalability and Integration
As part of the Azure ecosystem, Azure OpenAI offers scalability and seamless integration with existing banking systems, databases, and applications. This allows banks to deploy AI-powered solutions efficiently.

WHY MICROSOFT AZURE OPEN AI?

- **Simplified integration:** A simple and easy-to-use API offers various endpoints that can be used for different tasks, such as text generation, summarization, sentiment analysis, language translation, and more.

- **Pre-trained models:** Already fine-tuned on vast amounts of data, these pre-trained models make it easier for developers to leverage the power of AI without having to train their own models from scratch.

- **Customization:** Developers can also fine-tune the included pre-trained models with their own data with minimal coding, providing an opportunity to create more personalized and specialized AI applications.

- **Responsible AI:** Azure OpenAI Service promotes responsible AI by adhering to ethical principles, providing explainability tools, governance features, diversity and inclusion support, and collaboration opportunities. These measures help ensure that AI models are unbiased, explainable, trustworthy, and used in a responsible and compliant manner.

Learn more: https://learn.microsoft.com/en-us/azure/ai-services/openai/overview