



# Beyond Engineering

Nawatech is a leading AI solution company that empowers business through advanced technology, including AI-Powered systems, machine learning models, cloud solutions, and data-driven platforms. Our AI Factory drives digital transformation by streamlining operations, enhancing decision-making, and unlocking new growth opportunities. With expertise in digitalization and automation, we deliver tailored tech solutions that help organizations stay ahead in an ever-evolving digital landscape.

## Our Expertise



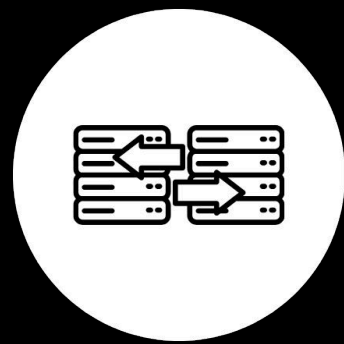
Application Development & Modernization



AI & Machine Learning



Data Analytics & Business Intelligence



Migration

## Our Products

### NowDesk

An AI-powered helpdesk

#### Features

##### Unified Ticket Management

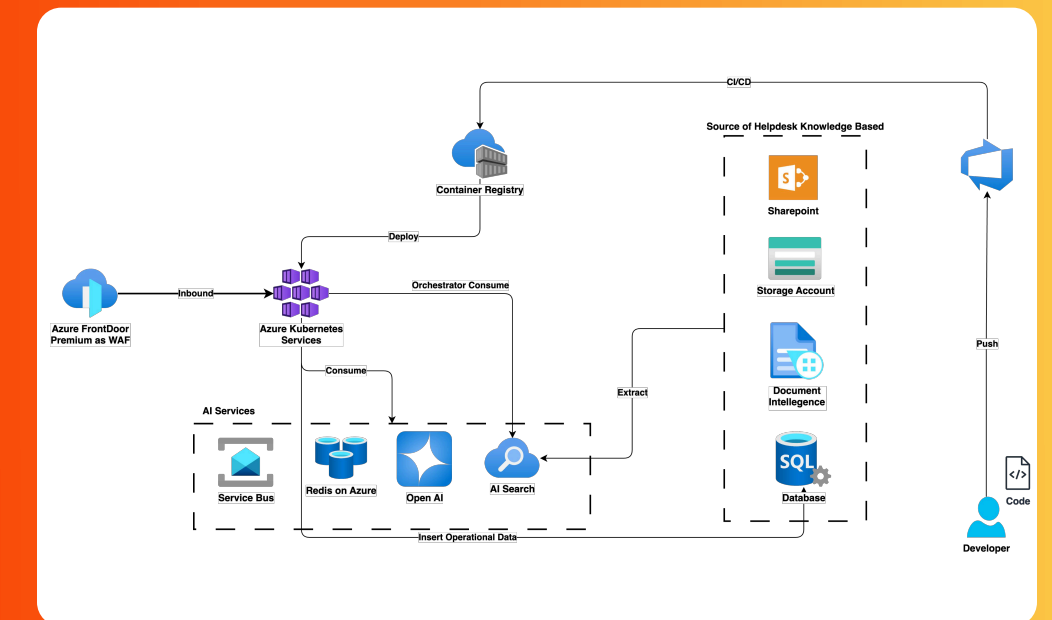
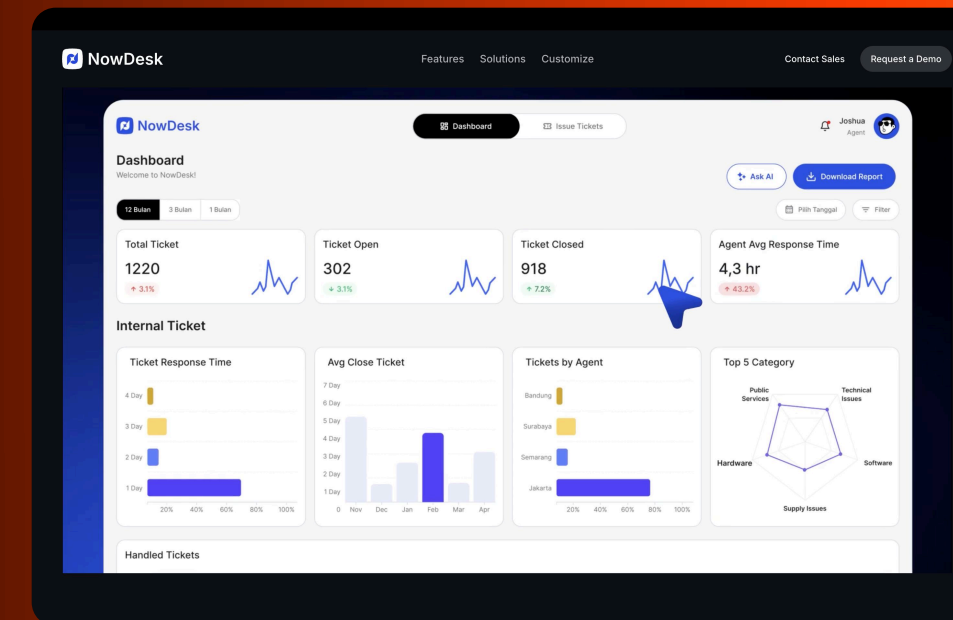
- Smart Categorization
- Multi-Channel Capture
- Massive Load Handling
- Case History View

##### AI-Powered Assistance

- Suggested Responses
- Knowledge Base Search
- Keyword & Sentiment Detection
- Escalation Alerts

##### Analytics & Reporting

- Real-Time Dashboard
- Volume Analysis
- Custom Reports
- Category Insights



### VALERI

An AI-powered social media analytics platform

#### Features

- Sentiment Analysis
- Trend Analysis
- Competitive Analysis

- Audience Analysis
- Actionable Insights
- Consistent Monitoring

