

A background image of a smiling woman with dark, curly hair, wearing a light blue shirt. The image is overlaid with a blue digital theme, including glowing lines, dots, and abstract patterns that suggest a network or data flow.

Introduction to the Bono eSmart Digital Xperience Platform

People, Technology & Processes Integrated

In 2013, PTPI is a leading provider of holistic information technology solutions in South Africa. We provide digital solutions to address challenges, mitigate risks faced by enterprises by optimising efficiency through:

- **Enterprise Resource Planning**
- **Digital Platform**
- **Digital Consulting Services**
- **Digital Technology Services**

The digital solutions provided enable enterprises to transition from manual processes and legacy infrastructures, therefore, enabling them to compete with digital businesses that are increasingly embracing multi-cloud, IoT, AI and other transformative technologies.

Vision, Mission & **Values**

We value integrity, excellence and passion. Through inclusivity, respect, and hard work, our more than 200 confident, mature and experienced consultants operate in an environment of trust to ensure we get the job done.

True customer value stems from process-centric, trusted digital transformation services delivered in partnership with clients. As part of a interconnected, global community, PTPi seeks to provide regional resources to reduce risk exposure for our clients across Africa.

Integrity, Excellence & Passion



Our Services

Our unique smart offering enable our to customers run and reinvent their businesses with open, scalable, and modular solutions to complex IT problems. Bringing both unmatched experience in optimization and limitless passion for innovation to technologies from mainframe to mobile to cloud and beyond.



ERP

Our main focus is on providing Enterprise Resource Planning (ERP) & business solutions, including **SAP** as the primary focus, **Oracle & Sage**.



Digital Platform- Enterprise Content Management

Our bespoke BONO digital experience platform is modular or packaged, providing a wide variety of continuously growing functionality to rapidly offer organisations access to fundamental business system functionality.



Technology Solutions

Our technology solutions include the most important global collaborations, including Microsoft, HP, Cisco and Huawei across productivity, networking, cloud, infrastructure and cybersecurity.



Consulting Services

We support all solutions with comprehensive consulting, service management, & project management on a foundation of international standards and best practice methodologies, including Prince 2, PMBOK, AgilePM, PMM, TOGAF, PROSCI, ITQSV, ITIL, ISO, COBIT, APSO and MICTSETA.

ERP Implementation & Support

Account Management and Service Delivery Management align IT services with business requirements in a framework to ensure accountable management and responsibility, monitoring, standards, and delivery.

Accredited SAP Silver Partner

Enabling multiple SAP implementations or streamlining complex, multi-tiered projects. We help you manage multiple programme goals - consistently. Anticipate the challenges to mitigate risk and improve outcomes.

Sage X3 and Intacct Solution Provider

Sage X3 makes accounting easy, fast and proactive with visibility and control, secure payment, and personalisation options, that enables business to scale. Sage Intacct is the focused solution for financial and professional services.

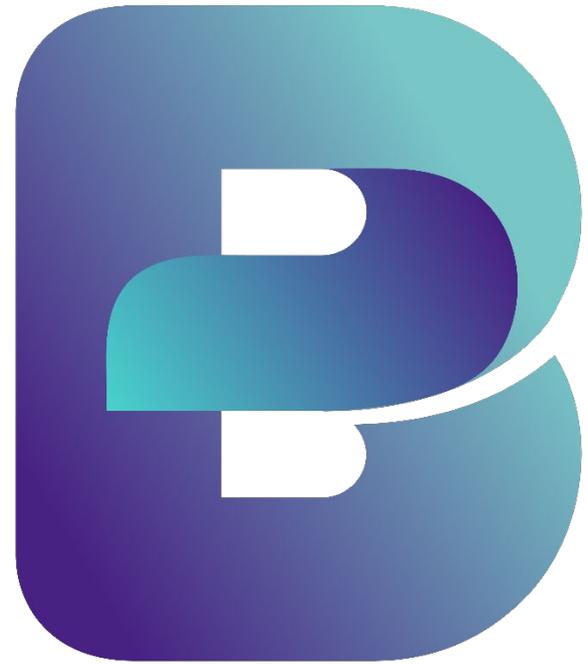
Certified Oracle Partner

PTPi provides Oracle's complete suite of modern ERP cloud capabilities, including AI automation for rapid business, deep analytics for agile market flexibility, and always-on connected updates that mitigate risk and secure business solutions.

BONO eSmart Solutions OEM

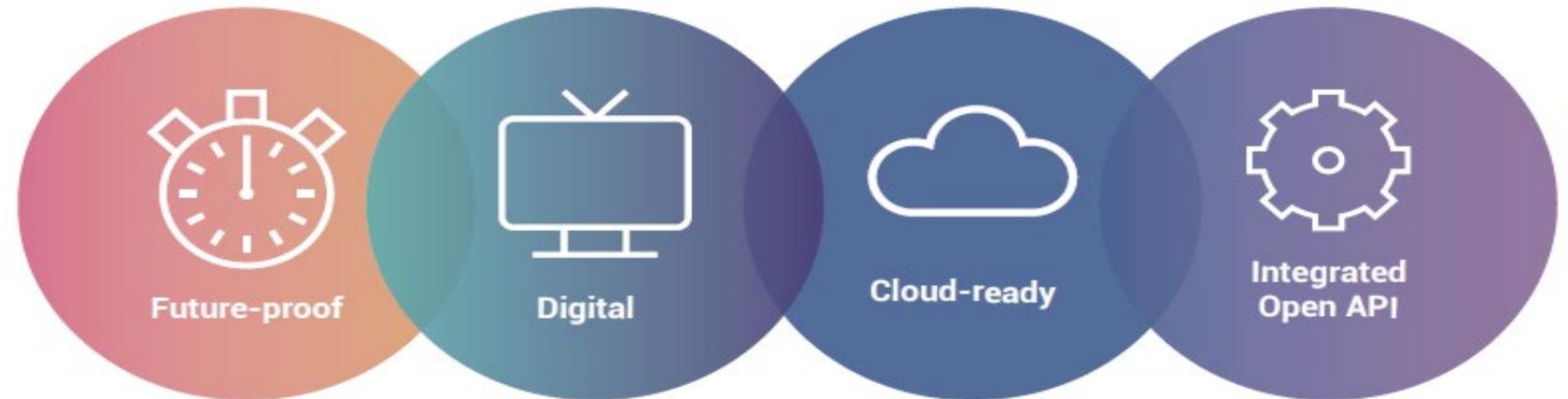
BONO eSmart is our own digital experience platform, a purpose-built ERP-lite suite of software available as a package or in modules, designed for local government and small-to-medium enterprise.

Our Digital Xperience Platform



BONO
E-SMART

A Digital Xperience Platform for a clear advantage... Bono eSmart DxP is PTP Integrated built and owned platform purpose built and suitable for use in all sphere's of government, SoE's and Private Enterprises, to digitalize content management and orchestrate digitized business processes.



Bono eSmart Modules



Intelligent Software Solutions

Integrated digital business solutions with a track record of proven results.

1. Enterprise Content Management
2. Committee Management
3. Digital Tender Submission
4. Supplier & Contracts Management
5. eRecruitment Management
6. Customer Relationship Management

End – End Workflow Orchestration

The banner features a dark background with a woman's profile on the right, overlaid with a blue digital network pattern. The text is white and grey, with the main title in bold. The six modules are presented in a row of grey chevron-shaped boxes pointing right, with a larger grey chevron box at the bottom containing the text 'End – End Workflow Orchestration'.

Bono eSmart: Module Descriptions

1. Enterprise Document & Records Management System (EDRMS):

Bono Smart EDRMS is an integrated record management and document management system that assists companies in managing their documents and records. Our Solutions ensure an effective service delivery and public accountability by managing the end-to-end lifecycle of content from creation to disposal. The tool captures, processes, and displays various content types, such as documents, e-mails, and scanned images etc.

2. Committee Management (aka Board Pack):

Is a a meeting management solution that help various stakeholders organize and manage meetings effectively. The solution allows digital access to online meetings and automated meeting schedules. The solution includes several features that enable the preparation of meeting agendas and minutes, as such attendees will be able to take notes, see a list of attendees, and vote on resolutions during a meeting.



Bono eSmart: Module Descriptions

3. Online Tender Submission:

The solution facilitates the online submission of the tenders, where service providers have access to all their submitted tenders and the status of their submissions. Through the e-Tender Portal, organizations can upload and submit tenders online, reduce access costs, streamline administrative processes, and improve turnaround times as well as strengthen accountability.

4. Supplier & Contracts Management:

This module manages the registration of supplier's on the entity's supplier database and keeps track of the validity of the registration and related documents. For government departments and entities the module seamlessly integrates with the National Treasury central supplier database to check the validity of the registration. Once a supplier is awarded/appointed the solution proceeds to contract management, where the supplier's deliverables are configured into a Service Level Agreement and delivery is monitored against the approved SLA.



5. eRecruitment Management:

Manages the end-end recruitment process from creating the vacancies, advertising, manages interviews (using computer assisted Telephonic interviews (CATI)) and outcomes. Solution is fully integrated with our Committee Management and ECM Solution to maintain full audit trail and documentation related to the process.

6. Customer Relationship Management:

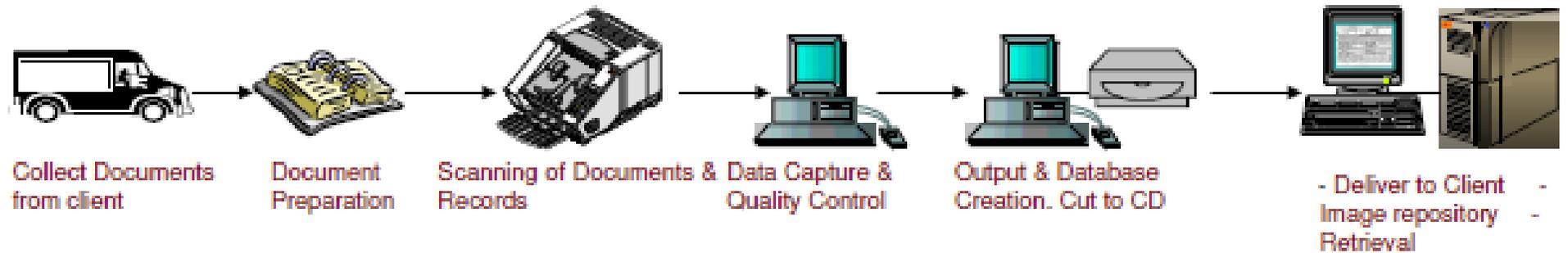
Manages the district and local municipalities, interactions with its customers and end users, by enabling them to submit queries, service requests and complaints via a web and mobile interface and manage the internal routing, allocation, resolution and feedback to the client.



Bono eSmart: Document Digitization Service



BONO
E-SMART



- i. Implement BONO eSmart ECM Module as the entity's content Repository.
- ii. Set-up an on site document digitization centre & fit for purpose processes.
- iii. Use client owned or PTPi supplied equipment (i.e. Computers and Scanners).
- iv. Employ Interns/Unemployed youth's and train them on digitizing, indexing and storing content.
- v. Re-file or Discard Content based on classification.

Service Management – PTPi Centre of Excellence



- In 2021 PTPi Established a Centralised ICT Service Desk in its Head Office in Kempton Park.
- It's a 10 agent strong service desk that support multiple clients centrally.
- Service Management Process are all configured on the 4Me Service Desk Management tool.
- Service Desk Support on 4Me is optional, support staff can use existing client tools

Some of the Client's
PTPI is currently
Supporting



The Clients We Serve

Public Sector



Local Government



Enterprise



Our Partnerships/Accreditations

We partner with worldwide technology leaders

Collaboration and sustainable partnerships future-proof customer-centric value that puts people first.





Gauteng - HQ

37 Koorsboom Avenue
Gate15 Gleneagle Office Park
Kempton Park, 1619

KZN

11 Walnut Road
Durban, 4002

Eastern Cape

First Bowring House Fairview Office Park
Ring Road Greenacres
Port Elizabeth, 6045

MP

11 Van Der Merwe Street
Mpumalanga, 1200

North West

Ground floor
214 Beyers Naude Drive, 0299

Limpopo

58 -60 Landros Mare Street
Thabakgolo Building 3rd floor
Polokwane, 0700

Western Cape

7th Floor Mandela Rhodes Place,
Corner Wale Street and Burg Street,
Cape Town, 8000

Thank You.....

Q&A

