

# Managed Service

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## Direct Routing for Microsoft Teams



Version 2.0, 26<sup>th</sup> November 2021

Faster. Smarter. More

**Pure IP**  
Just voice.

Pure IP's Direct Routing Managed Service, also known as Direct Routing as a Service (DRaaS), is a fully managed voice service designed to enable you to use the Teams platform for external calling.

## ADD EXTERNAL CALLING TO TEAMS

Direct Routing is one of the three options available to organisations for enabling external calling with Microsoft Teams and allowing you to use Teams as your enterprise telephony platform. The other two options are Calling Plans and Operator Connect.

Direct Routing, also known as the 'Bring your own carrier' model, is largely considered the most flexible of the three options and involves connecting external voice services from a third party provider, such as Pure IP, to your 365 Teams tenant via a Session Border Controller (SBC).

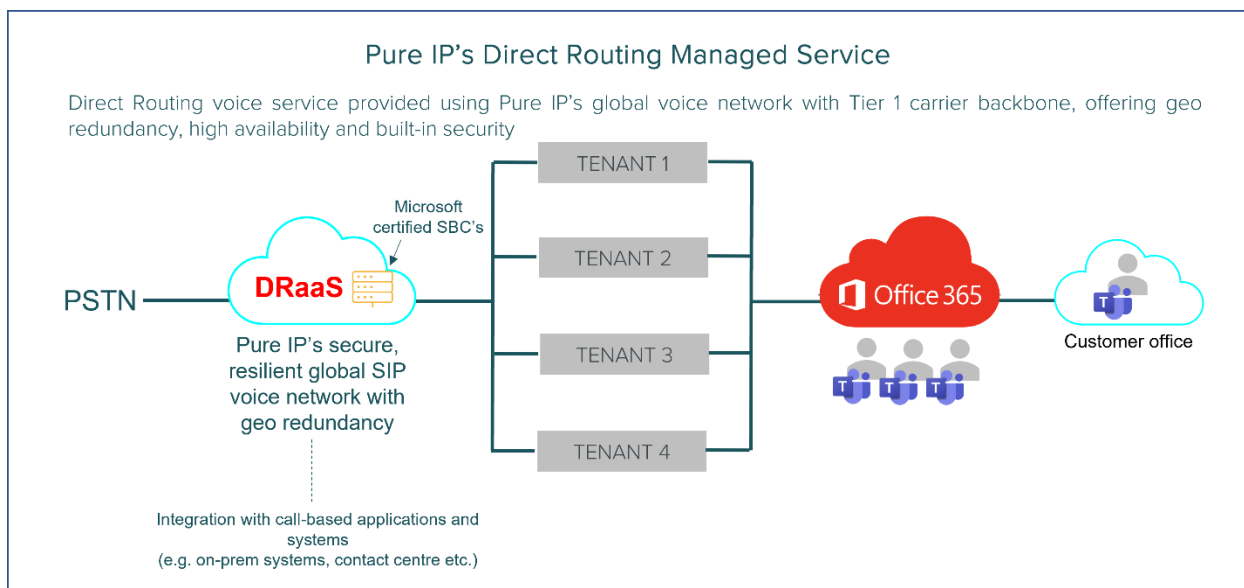
Pure IP's Direct Routing Managed Service (or DRaaS) enables a direct connection between your 365 tenant and the Pure IP secure cloud-based global voice network, with extensive fully compliant PSTN coverage and geo-redundant resilience built-in. Utilising Pure IP's global voice network negates the need for any on-site hardware and capital expenditure.

We adhere to strict security standards, regardless of location, by providing TLS encryption that keeps your voice communications safe. We've also designed all of our systems to be flexible and scalable, allowing you to easily integrate into legacy infrastructure and other platforms.

## Service Benefits

- ◆ Secure and reliable service
- ◆ Extensive fully compliant coverage
- ◆ Geo redundant resiliency
- ◆ Technically-led 24/7 follow-the-sun support
- ◆ Fully managed for the life-cycle of the service, including access to reports and data via a dedicated customer portal
- ◆ Complimentary add-on services to provide the complete solution for connecting those hard to reach regions and legacy infrastructure

## HOW IT WORKS



## Associated Services

- ◆ Pure IP's Cloud Enablement Services
- ◆ Pure IP's SBC Managed Service for connectivity in non-PSTN replacement countries
- ◆ Pure IP's SIP Connect for connecting legacy infrastructure such as fax devices, door entry systems and other communications related infrastructure

## About Pure IP

At Pure IP, we connect the old with the new, integrating voice across platforms, systems and applications to provide a single connected communications service to enable business to collaborate effectively in more locations than other providers.

We offer a suite of services built around our own secure, reliable and adaptable global voice network, which is supported by a team of experienced voice engineers. With geo-redundancy and resilience built-in, our flexible voice network has been designed to keep adapting to customer requirements as they evolve.

This is why we are trusted by millions daily to power their business communications.