

Pure IP

Faster. Smarter. More.
Just voice.

An Overview of Microsoft Teams Operator Connect

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OPERATOR CONNECT

Operator Connect simplifies the process of adding external calling to Microsoft Teams by allowing you to connect to third-party voice services from directly within the 365 Admin Center.

Operator Connect is one of the three options available to organizations for enabling external calling with Microsoft Teams and allowing you to use Teams as your enterprise telephony platform. The other two options are Calling Plans and Direct Routing, the latter also being a service available from Pure IP.

By combining a choice of voice service providers with the ability to manage services directly within your own 365 Admin Center, Operator Connect simplifies the process of adding voice to Microsoft Teams, eliminating the need for extensive powershell and configuration.

The service utilizes a trusted secure cross connect between Pure IP and the Microsoft Teams platform, using Microsoft Azure Peering Service (MAPS), providing additional security and resilience. Pure IP have also automated the provisioning of new numbers within the process to add efficiency and speed to getting you started.

As a Pure IP Operator Connect customer, you will enjoy all the benefits of our fully managed voice network with 24/7 follow-the-sun technical-led support and access to our customer portal to monitor and track your services. You will also enjoy the benefits of our unrivalled fully compliant PSTN replacement services, available in more countries than any other provider.



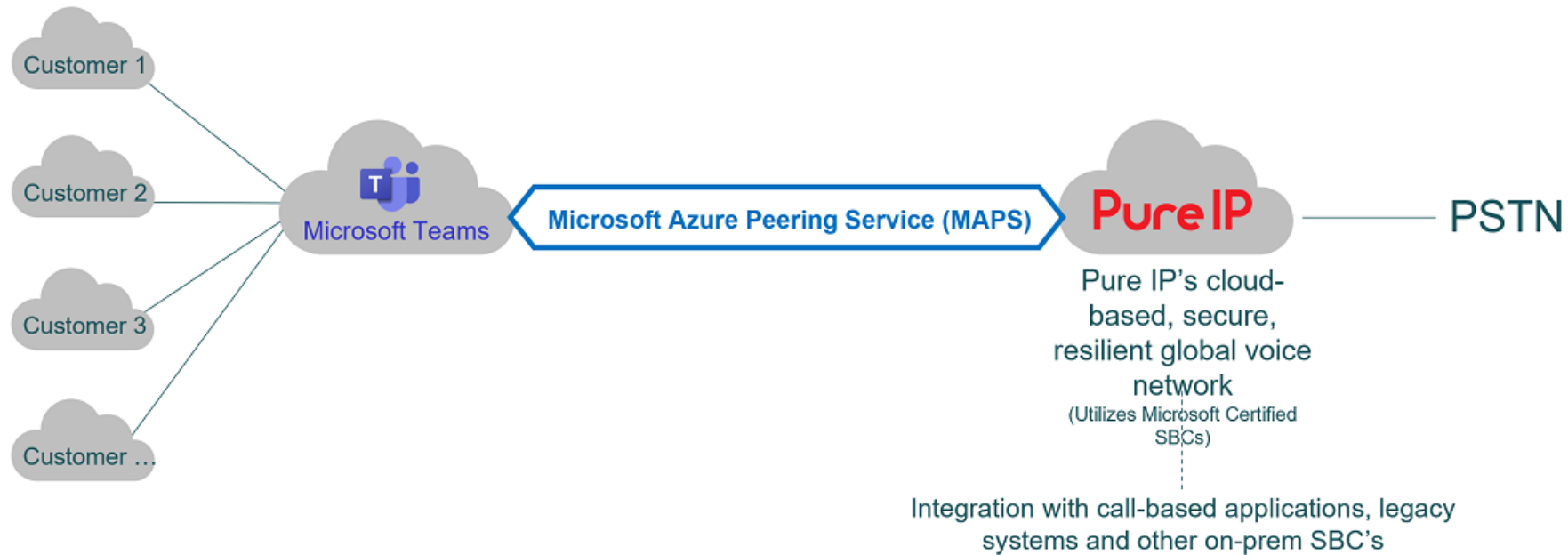
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HOW OPERATOR CONNECT WORKS

Pure IP's and Operator Connect

Operator Connect provides a direct trust connection between Microsoft Teams and Pure IP's cloud-based global voice network using Microsoft Azure Peering Service (MAPS)



OPERATOR CONNECT SERVICE BENEFITS

- **Quick and seamless**

Effortlessly enable calling in Teams using Pure IP's voice services quickly and seamlessly, facilitated by Pure IP automation.

- **Simplified provisioning and management**

Establish the connection, provision users, and assign phone numbers directly from the Teams Admin Center

- **Save on infrastructure purchase and management**

Manage call controls in the cloud with Microsoft's Phone System, eliminating the need to purchase and maintain your own equipment

- **Feel confident with enterprise-grade reliability**

Direct peering through Microsoft Azure Peering Service (MAPS) creates a 1:1 trusted network connection that enhances resilience and Quality of Service (QoS)

- **The assurance and power of combined support**

Enjoy the benefits of back-to-back technical-led support from the combined resources of Pure IP and Microsoft.



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AN ENABLER OF ENTERPRISE COLLABORATION

What we do:

We help organisations unlock the potential of collaborative working by empowering enterprise-wide communication to enable change.

How we do it:

We do that by connecting the old with the new, **integrating voice** across the ever-evolving platforms, systems and applications to provide a **single connected communications service** to enable businesses to collaborate effectively in more locations than other providers.

We offer a **progressive** suite of services that continues to **evolve** to meet new technologies and customer requirements. Built around our own secure, reliable and adaptable global voice network, our services are underpinned by a technical-led team steeped in voice experience and expertise.

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Platform neutral approach



Our own cloud-based network



Tech-led direct customer relationships



24/7 follow the sun support



Geo redundant infrastructure



Actively supported
Microsoft Teams
migrations



Original launch
partner for Microsoft
Operator Connect



Integrations with
legacy systems & third-
party applications



Trusted to provide &
underpin critical
services

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Any Questions?

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