Service Description Cloud Enablement ReVeal - Discovery Service



Faster. Smarter. More





Get an accurate and comprehensive understanding of your telephony environment to fast track your migration to the cloud

Pure IP's Discovery Service combines the power of automation with the expertise of our communications professionals, to provide an accurate and comprehensive audit of your current communications estate to facilitate the creation of both the solution design and an insight driven migration plan.

HOW DOES IT WORK?

- 1. Pure IP provid access to the communications infrastructure via IP or dial up access. Back-up files can also be used where direct access is not possible.
- 2. Pure IP schedule and run the audit of your communications estate, quickly capturing key configuration, device and user information.
- 3. Captured data is then collated and formatted into a single report for further analysis and review.



Cloud Enablement

Discovery Services



WHEN WOULD YOU USE IT?

This service is ideal if you are considering migrating or consolidating your enterprise telephony services either into the cloud or onto a new platform. Used in the initial investigation and evaluation phases to collate a detailed overview of the current estate.

SUPPORTED PBX PLATFORMS

Pure IP's Discovery Service can be used to capture data from a variety of communication platforms from the following manufacturers:

Alcatel	Aastra	Asterisk	Avaya	Broadsoft
BT	Cisco	Ericsson	Inter-Tel	Microsoft
Mitel	Nortel	Siemens	Unify	

WHAT IS INCLUDED?

The Discovery Service collects data on the following:

DATA POINT	DESCRIPTION		
Platform details and insights	System wide specification, capability, capacities and power usage		
Gateways and hardware	Physical System components and cards		
Devices	Models of Handsets, endpoints and configurations with Extensions		
Usage information	Calling profiles and restrictions		
User insights	Features, Profiles, Extensions and usage. Call Detail Records (CDR)		
Trunks and Connectivity	PSTN breakouts and other system integration points		
Hunt and pick-up groups	Business critical call flows and call groups		
Region/location information	System and Site distribution of users		
Firmware	System wide software revisions		
License usage	Current license volume and usage		

Cloud Enablement

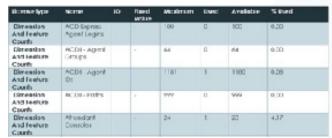
Discovery Services



OUTPUT

Pure IP will collate and format the data into a single Discovery report that details out all the findings of the audit, as well as highlighting license usage, potential issues and migration considerations.





Summary of Findings

Licence usage overview

KEY FEATURES

- Captures data quickly and securely
- Delivered remotely
- Auto creation of bulk loaders and scripting required for migrations
- Accessibility options (IP access or provision of back up files)
- Audits platforms, gateways, devices, and user information
- In-depth knowledge of the legacy platforms not necessary
- Scheduling of audits
- Normalization of data for standardization and ease of use

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BENEFITS

- Fast track the data collation and migration process
- Reduces resources required and associated costs
- Accurate and comprehensive insights
- Improved visibility of the legacy estate
- Insight driven design and planning decisions
- Identify unused assets, eliminating over provisioning of new licenses
- Pre migration issue lists to eliminate post migration incidents

ASSOCIATED SERVICES FROM PURE IP

- Direct Routing Managed Service
- SBC Managed Service
- Teams Managed Service
- Microsoft Teams User Training Portal
- Contact Centre

- Cloud Enablement Deployment Service
- Cloud Enablement Teams Voice Support
- Compliance Recording (Audio & Video)



EXPERTISE

Proven approach diminishing the risks and uncertainties



SPEED

Accelerate the migration to Microsoft Teams Voice



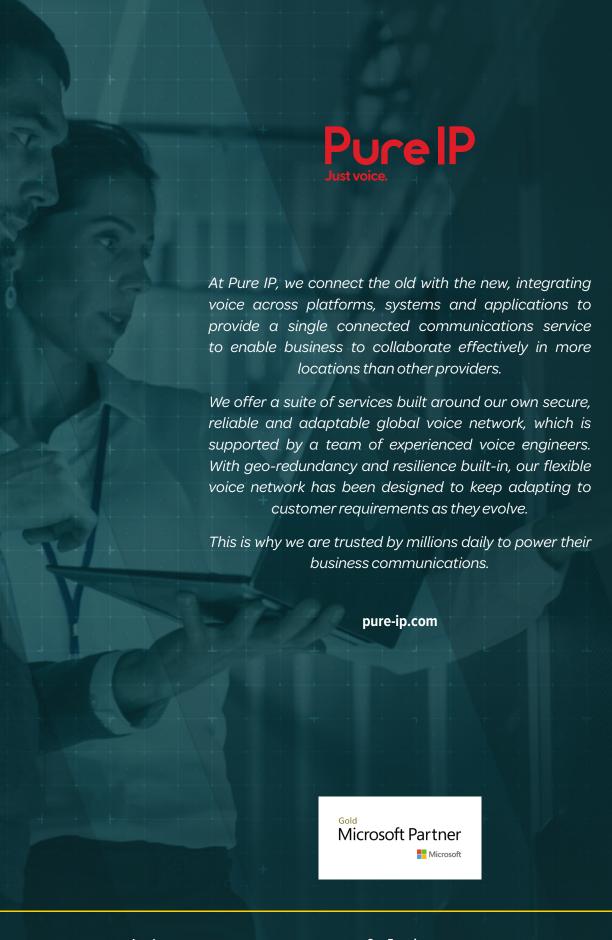
KNOWLEDGE

The know-how to handle complex requirements & troubleshoot effectively



FOCUS

Keeping focus on delivering the project without distractions



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