

Service Description

# Cloud Enablement

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ReVeal - Discovery Service

ReVeal

Faster. Smarter. More

Pure IP  
Just voice.

### Get an accurate and comprehensive understanding of your telephony environment to fast track your migration to the cloud

Pure IP's Discovery Service combines the power of automation with the expertise of our communications professionals, to provide an accurate and comprehensive audit of your current communications estate to facilitate the creation of both the solution design and an insight driven migration plan.

#### HOW DOES IT WORK?

1. Pure IP provide access to the communications infrastructure via IP or dial up access. Back-up files can also be used where direct access is not possible.
2. Pure IP schedule and run the audit of your communications estate, quickly capturing key configuration, device and user information.
3. Captured data is then collated and formatted into a single report for further analysis and review.



DISCOVERY



DATA CAPTURE &  
COLLATION



DISCOVERY REPORT



INPUT TO DESIGN &  
CLOUD MIGRATION  
PLAN

### WHEN WOULD YOU USE IT?

This service is ideal if you are considering migrating or consolidating your enterprise telephony services either into the cloud or onto a new platform. Used in the initial investigation and evaluation phases to collate a detailed overview of the current estate.

### SUPPORTED PBX PLATFORMS

Pure IP's Discovery Service can be used to capture data from a variety of communication platforms from the following manufacturers:

Alcatel	Aastra	Asterisk	Avaya	Broadsoft
BT	Cisco	Ericsson	Inter-Tel	Microsoft
Mitel	Nortel	Siemens	Unify	

### WHAT IS INCLUDED?

The Discovery Service collects data on the following:

DATA POINT	DESCRIPTION
Platform details and insights	System wide specification, capability, capacities and power usage
Gateways and hardware	Physical System components and cards
Devices	Models of Handsets, endpoints and configurations with Extensions
Usage information	Calling profiles and restrictions
User insights	Features, Profiles, Extensions and usage. Call Detail Records (CDR)
Trunks and Connectivity	PSTN breakouts and other system integration points
Hunt and pick-up groups	Business critical call flows and call groups
Region/location information	System and Site distribution of users
Firmware	System wide software revisions
License usage	Current license volume and usage

## OUTPUT

Pure IP will collate and format the data into a single Discovery report that details out all the findings of the audit, as well as highlighting license usage, potential issues and migration considerations.

Category	Count	Information
License skids	(See section 3C)	
Duplicate skids	0	Usually caused by both side and probe having same DN
Duplicate names	5	Will occur if multiple skids are registered
Duplicate MAC addresses	0	Usually caused by legacy programming
Unsupported devices	0	Cisco 7940, 7941 and 7925 are not supported in HCE
Pickup groups with 1 member	0	Bad initial programming of Pickup
Total devices	48	Total physical devices
Total DNs	49	Total DNs defined
Total Dns without name	24	Total Dns without a name defined
Total Hunt Groups	4	Total Hunt Groups in use
Total Pickup groups	2	Total Pickup groups in use

Summary of Findings

License type	Name	ID	Used Units	Maximum Units	Available Units	% Used	
Dimension And Feature Counts	ACD Express Agent Legits		-	100	0	100	0.00
Dimension And Feature Counts	ACD - Agent Groups		-	64	0	64	0.00
Dimension And Feature Counts	ACD - Agent Dn			1181	1	1180	0.08
Dimension And Feature Counts	ACD - PBTS		-	999	0	999	0.00
Dimension And Feature Counts	Atendant Console		-	24	1	23	4.17

Licence usage overview

## KEY FEATURES

- ◆ Captures data quickly and securely
- ◆ Delivered remotely
- ◆ Auto creation of bulk loaders and scripting required for migrations
- ◆ Accessibility options (IP access or provision of back up files)
- ◆ Audits platforms, gateways, devices, and user information
- ◆ In-depth knowledge of the legacy platforms not necessary
- ◆ Scheduling of audits
- ◆ Normalization of data for standardization and ease of use

## BENEFITS

- ◆ Fast track the data collation and migration process
- ◆ Reduces resources required and associated costs
- ◆ Accurate and comprehensive insights
- ◆ Improved visibility of the legacy estate
- ◆ Insight driven design and planning decisions
- ◆ Identify unused assets, eliminating over provisioning of new licenses
- ◆ Pre migration issue lists to eliminate post migration incidents

## ASSOCIATED SERVICES FROM PURE IP

- ◆ Direct Routing Managed Service
- ◆ SBC Managed Service
- ◆ Teams Managed Service
- ◆ Microsoft Teams User Training Portal
- ◆ Contact Centre
- ◆ Cloud Enablement Deployment Service
- ◆ Cloud Enablement Teams Voice Support
- ◆ Compliance Recording (Audio & Video)



### EXPERTISE

Proven approach  
diminishing the risks and  
uncertainties



### SPEED

Accelerate the migration  
to Microsoft Teams Voice



### KNOWLEDGE

The know-how to handle  
complex requirements &  
troubleshoot effectively



### FOCUS

Keeping focus on  
delivering the project  
without distractions

# Pure IP

Just voice.

*At Pure IP, we connect the old with the new, integrating voice across platforms, systems and applications to provide a single connected communications service to enable business to collaborate effectively in more locations than other providers.*

*We offer a suite of services built around our own secure, reliable and adaptable global voice network, which is supported by a team of experienced voice engineers. With geo-redundancy and resilience built-in, our flexible voice network has been designed to keep adapting to customer requirements as they evolve.*

*This is why we are trusted by millions daily to power their business communications.*

[pure-ip.com](http://pure-ip.com)

Gold  
Microsoft Partner



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