

# Our partners asked us to solve this

Customers miss the skills and experience to upgrade their Dynamics

Partners risk losing customers with old Dynamics versions to competitors and thereby losing BREP income

QBS partners don't (want to) have experienced staff for migrations

Very difficult to predict price and timelines of a migration project



# **Dynamics Upgrade Service**

Always Actual

"Upgrades, but...
faster, cheaper,
higher quality,
predictable and
sell more licenses."











#### **Proposal**

<5 working days

#### Migrate

For example 3 weeks

#### Go live

Customer, partner or Migration Team

#### Support

<2 working days response</p>

#### **Stay current**

Upgrade every year

#### **Benefits:**

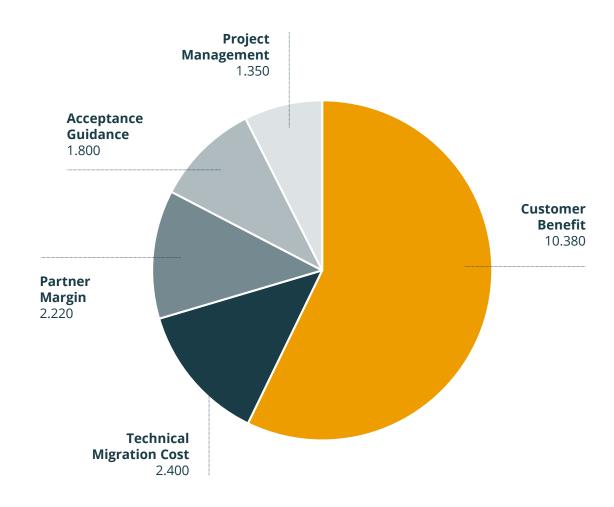
- ✓ Up to date
- ✓ Inline with Microsoft certification (CfMD)
- ✓ Ensured BREP income

- ✓ Recurring revenue
- ✓ Lower migration price
- ✓ Fixed price proposals



# Pricing

- Receive a fixed quote for a specific customer
  - 1. One-time fee for project
  - 2. Discounted monthly fee for recurring upgrades
- Define your own uplift and extra cost
- Let Migration Team upgrade your customer
- Enjoy recurring income
- Grow closer to your customer
- Easier up- and cross sell because of better standard functionality and better technical platform.
   Examples: ISV Solutions, integration to Dynamics Sales and O365





## Impact

- Build monthly income stream
- Grow happier customers:
  - 1. Fixed price, fixed date
  - 2. Cheaper than regular upgrade projects (e.g. 50%)
  - 3. Latest versions, newest functionality
- Stay in touch with installed base for up- and cross sell
- Protection installed base
- Project BREP income and potentially more because of upsell of new functionality







### Next steps

- 1. Make a list of your current customers
- 2. Ask your PAM about the D&B list that holds all versions of your customers
- 3. Start marketing campaign
- 4. Engage to discuss an upgrade
- 5. Request a fixed quote per chosen customer
- 6. Upgrade your customer receive monthly revenu & BREP, upsell other products and functionality



### How we deliver on our promise with Dynamics Upgrade Service

