Microsoft 365 Copilot Extensibility Hub

Seamlessly integrate enterprise-critical data and business processes with generative AI, enhanced and empowered by Copilot.

Microsoft 365 Copilot Extensibility Hub empowers users to integrate and customize a wide range of extensions, enhancing their Microsoft 365 Copilot experience with tailored functionalities. This solution seamlessly connects your Microsoft 365 Copilot service with external systems or data repositories.

Overview

Microsoft 365 Copilot Extensibility Hub simplifies the deployment of your Microsoft Copilot Studio projects with the right mix of technical expertise and strategic insights. With tailored services designed to align implementations with your business goals, streamline workflows and unlock the full potential of Microsoft 365 Copilot, this solution helps bring your vision to life.

Discover the Full Potential of Copilot Studio

The implementation of Copilot Studio can be complex, requiring specialized knowledge and experience to unlock its full potential. Here's how Microsoft 365 Copilot Extensibility Hub helps you overcome challenges and achieve a seamless, successful implementation:

Technical expertise: Access deep knowledge of Microsoft 365 Copilot and Copilot Studio to deliver technical precision in every implementation.

Strategic guidance: Align the implementation with your business goals and configures solutions to support broader objectives.

Risk mitigation: Proactively plan to address challenges early, reducing risks for a smooth deployment.

Efficiency: Gain streamlined processes and proven best practices that help accelerate deployment times, enabling Copilot benefits sooner.

Customization: Leverage tailored services that adapt to your unique needs, allowing for seamless integration with existing workflows.

Key Benefits of Implementing Copilot Studio

Choosing Foundry for AI by Rackspace (FAIR™) as your implementation partner comes with several distinct advantages, including:

Comprehensive support: From initial planning to post-implementation, we deliver end-to-end services, addressing every aspect of the deployment process.

Experienced team: Our team has a proven track record in Microsoft business productivity application implementations across industries, offering extensive expertise and actionable insights.

About Rackspace Technology

Rackspace Technology® is your trusted partner across cloud, applications, security, data and infrastructure.

- 25+ Year Microsoft Partnership
- 6x Microsoft Data Partner of the Year
- 1,700+ Microsoft certified technical experts
- 21,000+ Microsoft 365 customers
- Copilot Jumpstart Ready-Tier Partner
- Threat Protection Specialization
- Cloud Security Specialization
- Identity & Access Management Specialization

Fanatical Experience®

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Microsoft
Solutions Partner

Scalability: We provide solutions that grow with your business, keeping your Microsoft 365 Copilot extensibility implementation effective as your needs evolve.

Innovation: We integrate the latest features and capabilities of Microsoft 365 Copilot and Copilot Studio into your implementation, helping you stay ahead of the curve.

Cost efficiency: With efficient processes and a strategic approach, we help reduce implementation costs while helping maximize your return on investment.

Key Deliverables

Microsoft 365 Extensibility Hub helps extend Microsoft 365 Copilot to align with your data type and business goals in three ways:

1
Extending with Microsoft Graph or Power Platform connectors to ingest data.

Requirement:
Unstructured or flattened data

Functionalities:
- Enable read-only access to external data
- Support creation based on schema
- Make external data discoverable and usable
- Unlock the value of external data

Options:
Access to 100+ connectors available in the Microsoft Graph connector gallery, organized into categories such as:

- Collaboration and communications
- Content management systems
- Databases
- Enterprise resource planning (ERP), customer relationship management (CRM), sales and support
- File systems
- IT service management tools (ITSM)
- Learning platforms
- Social networks
- Websites
- Other

2
Extending with plugins to call services, add skills and perform actions.

Requirement:
Structured data

Functionalities:
- Access real-time information, such as tracking the latest news about a product launch
- Retrieve relational data, such as service tickets assigned to team members
- Perform actions across applications, such as creating tasks in a work-tracking system

Options:
- API plugins and declarative agents via REST API and OpenAPI
- Message extensions in Teams and Outlook
- Copilot Studio actions, including prompts, flows and connectors

3
Extending by building custom declarative agents.

Use Case:
When no connectors or plugins are available

Capabilities:
- Create personalized chat experiences tailored to user needs
- Deliver enhanced user interactions and responses

Take the Next Step
1-800-961-2888 | fair.rackspace.com

Foundry for AI by Rackspace (FAIR™)

FAIR™ is at the forefront of global AI innovation, paving the way for businesses to accelerate the responsible adoption of AI solutions. FAIR aligns with hundreds of AI use cases across a wide range of industries while allowing for customization through the creation of a tailor-made AI strategy that's applicable to your specific business needs. Capable of deployment on any private, hybrid or hyperscale public cloud platform, FAIR solutions empower businesses worldwide by going beyond digital transformation to unlock creativity, unleash productivity and open the door to new areas of growth for our customers.

FAIR Solutions

Ideate
2-4 weeks

We help you establish desirability, readiness, goals and guardrails for the adoption of AI through an interactive and collaborative engagement.

Incubate
8-12 weeks

We determine the feasibility of AI within your organization and work with you to co-create your first generative AI solution within your enterprise.

Industrialize
3-6 months

We ensure the viability of your solution through the systematic productization of AI in alignment with defined metrics and governance guardrails.

FAIR AI Framework

- Responsible AI principles to ensure AI that is Symbiotic, Secure, and Sustainable
- Training, serving landing zone architecture and automation
- Rackspace AI framework libraries to accelerate the development of AI applications
- Prompt engineering, RLHF and constitutional AI
- LLMOps, MLOPs, DataOps

Take the Next Step

Let's talk about how FAIR™ can help you integrate Microsoft 365 Copilot with external systems and data repositories.

Call: 1-800-961-2888
Visit: fair.rackspace.com

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