# Company Profile



## About us

- Founded in 2009.
- Headquartered in Amman Jordan with offices in KSA, Qatar and Kuwait.
- Winner of the Jordanian ERP Market in 2010 as one of the best Microsoft ERP implementers.
- Operational in the MENA / GCC Regions.
- Microsoft Gold Certified Partner.



# Why Pioneers?

230% revenue growth for last 3 years 15% revenue growth in 2020 200% Growth in the number of employees in last two years only Over **90**% customer retentions More than 100+ certified consultant, MBA, CMA, MCPs, industrial engineering's, and **100+** ERP projects implementations software engineers, with over 20 years of experience in ERP

## Vertical Solutions



- ➤ Pharmaceutical Industry GS1 Standards
- ➤ Health Information System (We Care<sup>®</sup>)
- ➤ IVF system integrated with D365 finance and operation.
- Property Management / Real-estate management (Elite®)
- ➤ Payroll System fully localized for MENA / GCC regions (AXALARY®)



- ➤ Site Inspection system (Mobile App + Web Interface)
- ➤ Online Appointments Booking system
- Visitors Management system
- Online Portals and e-services



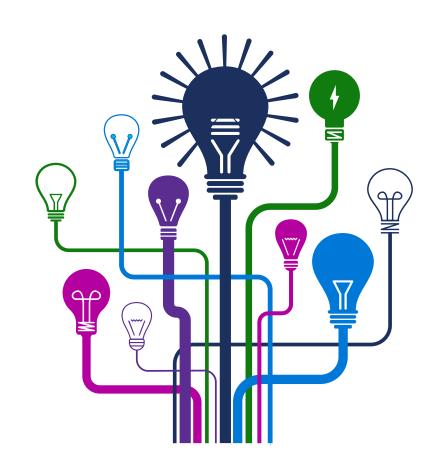
## Professional Services

#### **Business Consulting services:**

- 1. Feasibility studies, and marketing research
- 2. Technology evaluation and vendor selection
- 3. Program / Project management
- 4. Activity based costing implementation services

#### IT professional services:

- 1. Dynamics 365 finance and operation ERP system implementation
- 2. Dynamics CRM system implementation services
- 3. Software development
- 4. Outsourcing



## History of Microsoft's Enterprise ERP

### We Support All Versions



#### **Latest Releases**







## Microsoft Dynamics 365

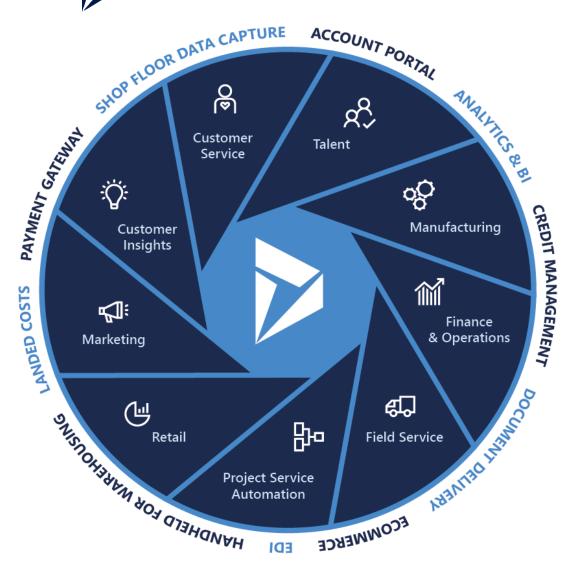


Microsoft Dynamics 365 is a cloudbased business applications platform that combines components of customer relationship management (CRM) and enterprise resource planning (ERP), along with productivity applications and artificial intelligence tools.



**Microsoft** Partner

**Gold Enterprise Resource Planning** 



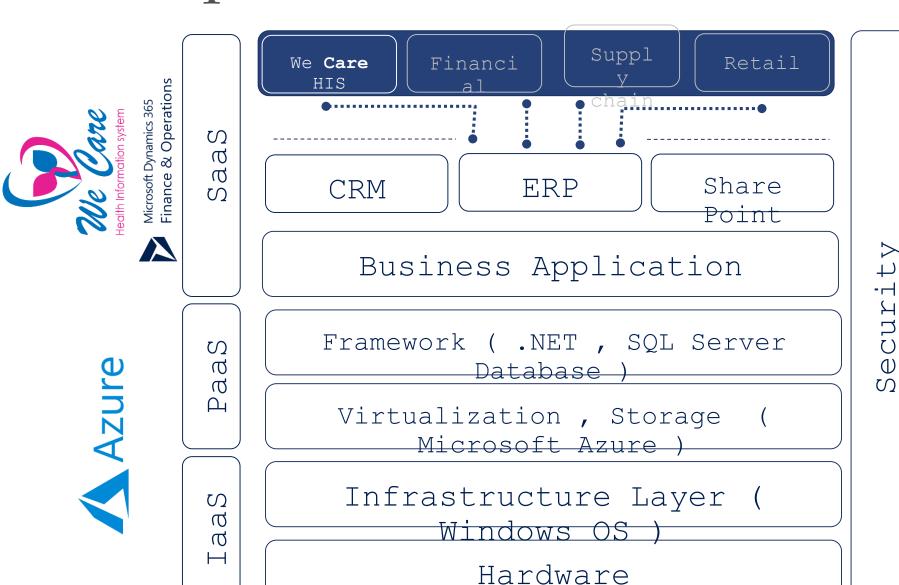
### WeCare

WeCare HIS is a complete HIS (Hospital Information System) developed on top of Dynamics F&O.

Covers all medical and administrative workflows in hospital while Dynamics F&O is covering all corporate needs. With Dynamics F&O and We Care HIS add-on, all information management system required by hospitals including full medical billing and back office are solved in one comprehensive solution easily.



## One-Complete HIS Solution





## Core functions Business Challenges

- Centralized electrical medical records.
- Complying with new government requirements and mandates like (CBAHI, HIPAA Credential)
- Improve revenue cycle
- One fully integrated solution, that covers HIS, ERP, and HR requirements
- Reduce Cost
- Strong and automatic insurance claiming and collection process, that if it is not already integrated with insurance bodies in your country, it can be integrated easily



## Real Estate & Property Management Solution

Microsoft D365 for Finance & Operations and Elite® Real Estate & Property Management solution offers one fully integrated platform, all in one ERP system automating manual processes and eliminating duplication of information from one system to the other.

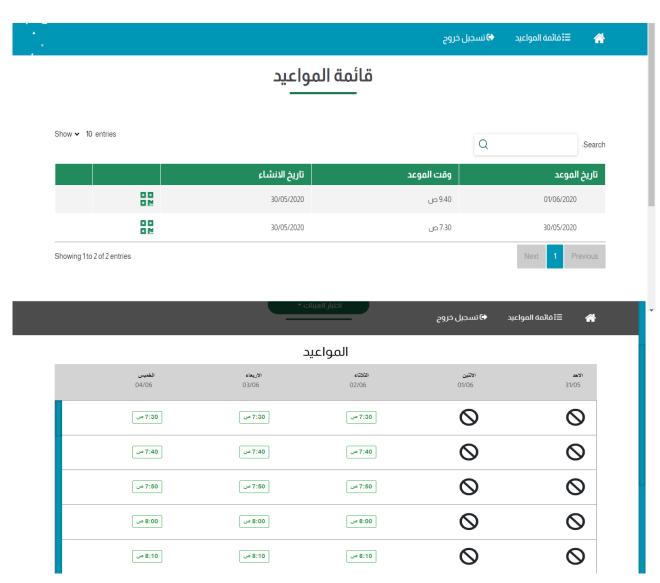
PIONEERS IT & Business Consulting demonstrating its ability to meet Microsoft Corp. customers 'evolving needs in today's dynamic business environment, has built a complete solution to cater for the requirements and needs of real estate & property owners and property management companies.

The average real estate & property management company typically runs several different software solutions to manage its business.



# Online Appointments Booking

- Online Booking / Notifications
- Appointment Details
- Contact Info
- Postponing, Deleting or Canceling
- List of Client's Services
- Dashboard features
- Reporting engine



# Inspection & Site Checking System



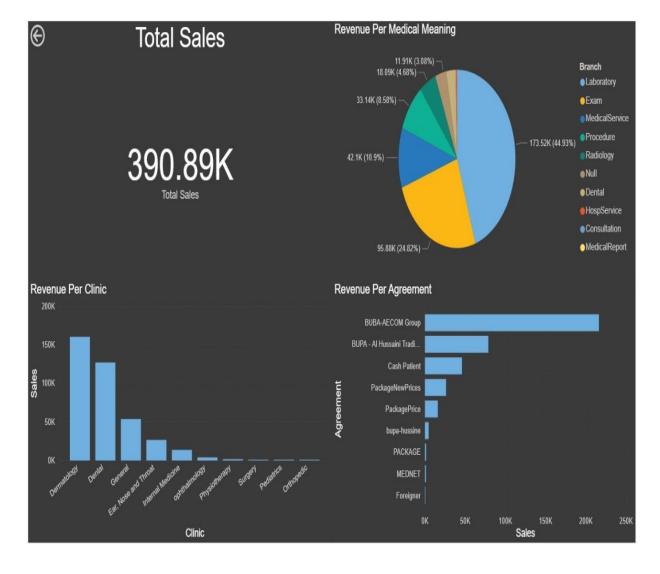
- Onsite inspection to help Organizations conduct the site visit on time and high possible accuracy of data.
- Different types of inspection:
  - Health
  - Safety
  - Environmental
  - Equipment
  - Personnel
  - Sudden visits (unscheduled)
- Audio & Video Recording, Snapshots and Screenshots.
- Dashboard showing visits results
- Follow up on Actions and Tasks

# Visitors Management System



- Bilingual system (Arabic and English).
- Interoperable
- Parametrized Application
- Blacklist visitors or companies
- Different type of Visitors, VIP Visitors, Permanent, and Temporary workers at Reception / Pre-Registration by Employee or online
- Registration of Items IN and Material OUT (Laptops, Phone, or any other items carried to the premises)
- Captures basic information of a visitors
- Issue Visitor's card with photo and host details
- Ability to scan the card at every Department.
- View logs and charts.
- Reports on Daily, Monthly, Weekly basis.
- Mobile Application is available for both Android and iOS Systems.

### Power BI



- Power BI is a suite of business analytics tools that deliver insights throughout your organization.
- Connect to hundreds of data sources, simplify data preparation, and drive ad-hoc analysis.
- Produce beautiful reports, then publish them for your organization to consume on the web and across mobile devices.
- Everyone can create personalized dashboards
  with a unique, 360-degree view of their business.
  And scale across the enterprise, with governance
  and security built-in.
- Such important dashboards, and BI tool, is available and integrated on cloud version only, it is not available on D365 on premise solutions.

## Our Customers





Savvy Pharma





#### MEDICANA\\













































### Our Partners







Procurement Simplified





