RapidScale Managed Azure Virtual Desktop Solution Brief

Virtual Desktops without Limits

The Best Virtual Desktop Experience, Delivered on Azure

Organizations have limited IT resources and still are frequently asked to manage significant additional complexity. This includes supporting a distributed workforce that is increasingly mobile, delivering critical applications to the business, ensuring that data is secure, extending the life of older devices, and avoiding disruptions that impact user productivity. IT is consistently asking to do more with less budget. Desktop support is a significant time drain on overtaxed teams and regular refresh of supporting hardware is costly for businesses.

Thankfully, there is a solution.

RapidScale's Azure Virtual Desktop (AVD) can help alleviate the challenges of traditional desktop deployments in a fast, scalable, secure, and economical manner. AVD helps employees to stay as productive and safe with a virtualized experience on a PC, phone, tablet, or browser, as they are with a physical PC sitting in front of them. We layer on an accelerated onboarding process that includes preparation, enablement, testing, tuning, and transition to RapidSacle's managed services, guided by our industry-leading, 100% US-based RapidResponse Support team of engineers.

Why RapidScale Azure Virtual Desktop?

- ✓ Enable secure, productive remote work on any device, with common security policies and application installation control.
- ✓ Provide a more secure way to access data and organizational resources, with a centralized image, patch and update management.
- ✓ Spin up desktops to meet the demands of an elastic workforce, e.g. short-term or seasonal help, contractors, mergers and acquisitions.
- ✓ Tailor and adjust based on specialized workloads and hardware needs.
- ✓ Increase employee productivity by ensuring 24/7 uptime access to all critical workloads and applications.
- ✓ Delivers the only true Windows 10/11 multi-session user experience.

- Tuned and optimized for Microsoft 365 and Teams.
- Each virtual desktop supports up to 16 monitors in 8K.
- Built-in Azure Active Directory integration.
- Leverage all the potent security and compliance features that are part of Azure.
- Map flexible environment settings, such as policies, printers and network drives to each AVD user.
- Install your own business-critical apps on your organization's master images with RapidScale's help.
- Superior economics with simplified licensing to leverage existing Microsoft 365 licensing to license AVD at no additional cost.

Simplified Virtual Desktop

For organizations wanting to relieve themselves of the complexities or headaches of Azure buildouts, we offer our RapidScale Azure Virtual Desktop solution – delivering best practices in architecture, deployment, and security, to meet ever-growing technology performance needs, including:

- High-touch, 24/7 US-based RapidResponse Support for your entire organization, among the leaders in the industry, with a customer satisfaction (CSAT) score averaging 4.8 out of 5 points.
- Fully managed Azure solution.
- Expert assessment and planning with our cloud-virtualization experts, to help you craft an implementation model to suit the unique needs of your environment.
- Virtually limitless, scalable solution without a geographic footprint limitation.
- Flexible enough to support small businesses up to large corporate enterprises. Easily integrate the solution into other RapidScale and Cox Business offerings.
- RapidScale can have your base Azure Virtual Desktop solution up and running in mere hours, thanks to advanced RapidScale automation.

Fully Managed, Phased Installation and Setup

RapidScale project managers will lead you through getting your Azure Virtual Desktop operational:

- **Assessment** – Our engineers will perform a full assessment and readiness remediation.
- **Design** – We'll design or validate a simple, secure, scalable Azure/AVD environment.
- **Deploy** – RapidScale will deploy your subscription, infrastructure, host pools, FSLogix and MSIX app solutions.
- **Optimization** – Once ready, we'll onboard your users to the AVD deployment.
- **Ongoing Support** – Once users are fully onboarded, we'll transition you to our RapidResponse Support team.

Key Benefits

- **Secure Productivity** – Ensure maximum security and productivity for remote users, from anywhere, on any device.

- **Centralized, Simplistic Desktop Management** – Easily manage the images, patch and app installation, as well as elastic desktop deployment.

- **Optimal Windows 10/11 Environment** – AVD delivers the only true Windows 10 and 11 multi-session experience.

- **Maximum Uptime with Leading Support** – Ensure your users and IT teams have 24/7 uptime of their virtual desktop, as well as industry-leading RapidResponse support.

- **Virtually Limitless Scalability** – Make use of rapid, massive scalability without a geographic restraint, thanks to Azure's global footprint.

- **Powerful Desktops, Natural Integration** – AVD is tuned and optimized for Microsoft 365 and Teams, with built-in Azure Active Directory integration and support for high-performance desktops, with up to 16 monitors in 8K resolution.

Looking for the best Windows 10 virtual desktop experience?

Reach out today to learn how RapidScale can begin your base deployment in hours, depending on your needs.

RapidScale
A Cox Business Company

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