

# Service description

Competence as a Service

# rawworks

PORTAL TO AUTOMATION

VERSION	1.0
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STATUS	FINAL
CLASSIFICATIE	PUBLIC

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## COMPETENCE AS A SERVICE

With Competence as a Service, a Squad is formed that operates as an IT architect within the customer organization. The Squad consists of 4 RawWorks employees, each with their expertise. This expertise includes the following:

- IT infrastructure
- Business
- Security
- Applications

With this expertise, the customer can count on the knowledge of several people, and this also guarantees replacement in the event of illness/vacation, etc.

### FOR WHAT TYPE OF CUSTOMERS IS THIS SERVICE INTERESTING

For companies that:

- Want to set up the IT Infrastructure Faster, Smarter, and more securely
- Do not have (or need more IT architect(s)
- Have limited or no overview of the current IT landscape
- Want to build and monitor an IT vision for the future

### DELIVERY FORMAT

Architect As A Service is provided as a service. The Squad is deployed for a fixed amount per month for issues related to e.g., architecture & Roadmap. Alternatively, there is the possibility to have one IT architect part time on staff.

### CONTENT OF THE SERVICE

Providing the competence required to help the customer map out the application landscape, draw up an IT Roadmap, and then implement it with the organization. This involves looking at innovation, market developments, and costs. The aim is to unburden the customer with the IT environment's vision, mission, and strategy and to help organize the daily operation to contribute to achieving the components in the IT Roadmap.

The squad has a team lead who is in contact with the customer weekly to discuss, validate, advise, find out, and on the other hand, help the customer. Jobs that require specific knowledge are returned to the Squad, where they are worked out and fed back by the employee with the proper knowledge. This allows the squad to work on different subjects simultaneously without negatively affecting the lead time.

## BENEFITS

- IT architect with the full scope of the IT landscape
- Complementary to existing partner landscape
- Independent
- Drafting/monitoring IT policy/roadmap
- Sparring partner IT and business departments
- Deployment based on request (part-time)
- Looking at developments in the market/sector and within the IT world
- Not a person but a service (Squad consisting of several people with their expertise)