

Service description

Cloud PC (Windows 365) Health check

The logo for RawWorks, featuring the word 'raw' in a light blue color and 'works' in white, set against a dark purple background with a blue gradient on the left side.

rawworks

VERSION
AUTHOR

0.1
RawWorks

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1. CLOUD PC (WINDOWS 365) HEALTHCHECK

The Windows 365 Cloud PC Health Check is a service that offers an assessment of your organization's Windows 365 Cloud PC environment. This service is designed to help organizations identify issues that may affect the system's enrollment, configuration, licensing, performance, Health, and stability.

With the Windows 365 Cloud PC Health Check, you will get insight into how your environment is set up and where you can make improvements.

At the end of the assessment, you and your organization will receive a detailed report outlining the results of the checks and the recommended actions.

Our team of experts will visit your organization and it takes 1-day to perform the health check. Our experts can also help provide guidance and support to resolve any recommendations (not included).

The Windows 365 Cloud PC Health Check service is suitable for SMB and Enterprise enterprises. With this service, you will get a report that ensures that your Cloud PC is running smoothly and securely, allowing you to focus on your work without worrying about technical issues.

1.1 CONFIGURATION CHECKS

Our experts will check your Intune environment, Cloud PC configuration, custom images, and Azure network against our best practices.

1.1.1.1 ENROLLMENT

During the Health check our expert will check how the enrollment has been configured and will check if this can be improved.

1.1.1.2 LICENSING

The licensing check of your Cloud PCs will be performed by our experts, and they will check if you can save on your Cloud PC licenses, if there are any licenses available, etc. They will also check if the Cloud PC is still in use, or can the Cloud PC be removed and the license can also be removed.

1.1.1.3 PERFORMANCE

Our experts will check the overall performance of your Cloud PCs and identify any issues that may be affecting their speed and responsiveness.

They also check your network connection and recommend any changes that can improve the performance of your Cloud PC

1.1.1.1 HEALTH

The health status of your Cloud PCs will be checked by our experts, and they will check also if your Cloud PC has the latest updates and patches installed.

1.2 DELIVERY FORMAT

Cloud PC (Windows 365) health check is provided as a service. Our team of experts will visit your organization.

After the assessment, our expert will create a report and will send this report via e-mail.

1.3 BENEFITS OF THE HEALTH CHECK

- Double-check of your implementation your Cloud PC environment
- Detailed report on how your Cloud PC environment works
- Potential savings on your licenses
- Configuration checked against our best practices (e.g., enrollment, security, etc.)
- Detailed report and recommendation with a clear explanation of why we recommend it.