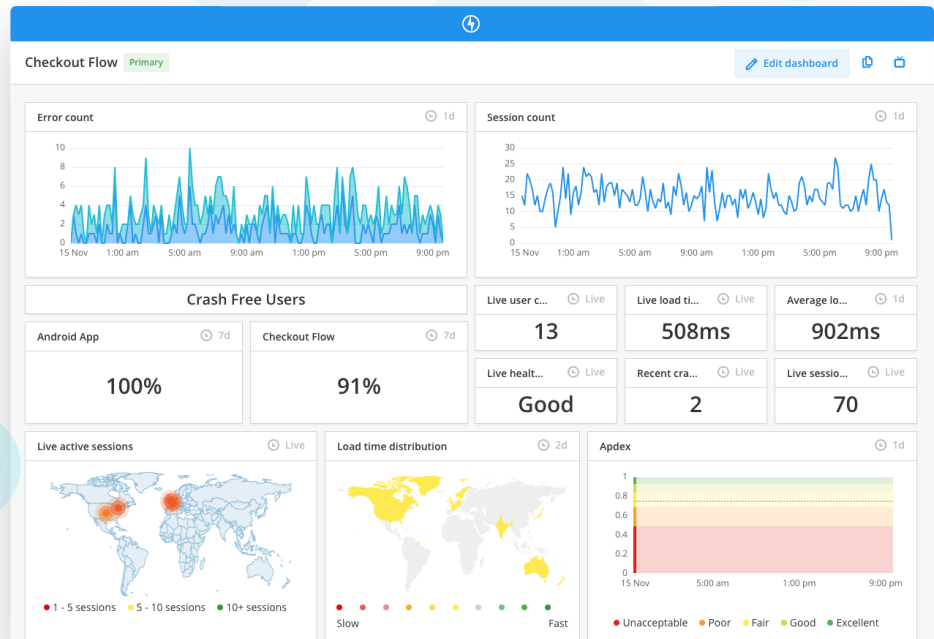


Dashboards

Mission control for software performance

80%

of companies who prioritize customer experience report an increase in revenue



“Raygun helps reduce the time that developers spend on the technical investigation”

Jess Deys
Service Delivery Manager
Flux

Your single pane of glass for monitoring the health of your software

Manage and triage data at a glance with Raygun's dashboards. Create an unlimited amount of project or team-based dashboards for APM, Real User Monitoring, and Crash Reporting, for at-a-glance visibility into the metrics you care about the most.

Raygun delivers actionable data, not just overviews and trends. With Raygun's dashboards, there's no need to spend valuable programming time digging around different applications, trying to piece together the performance puzzle.

- Break down cross-team silos and keep everyone on the same page by surfacing key dashboards on screens around the office. Never be left guessing when it comes to how software quality impacts key business metrics
- Create and configure your dashboards in seconds. Raygun has preset dashboards containing data from your top five applications. There's no custom code required, data is populated and displayed in seconds.
- Completely customizable, Raygun's dashboards give you the flexibility to arrange data in the way that suits your team the best. Drag and drop tiles, sort data by environment, and adjust date ranges in just a few clicks





How Flux fuels developer innovation with dashboards

Flux knew they'd have to do two things to maintain their competitive edge while expanding into global markets. Firstly, they would have to be an innovation-first company to stand out in an otherwise stagnant electricity industry, and secondly, they need to ensure excellent software experiences so customers always feel in control.

Jess Deys is the Service Delivery Lead at Flux. Her team is responsible for the triage and investigation of all the incidents that happen in production – including all the errors that hit from the test environments. Jess remembers that “Our previous product couldn’t handle that.”

Jess went in search of an alternative platform that could help support their error volume and give them the insight they needed to ensure customers (and the end-user) had error-free experiences. When Jess took a free trial of Raygun, it ticked all the boxes for triaging and managing a large volume of errors.

“With Raygun, we can throw two or three million errors a month, and it absolutely handles it. It doesn't slow down; it lets us get on and move on. When everything's so fast-paced, and you are creating multiple environments, you need to be able to capture errors securely in test environments so that it reduces the risk of them hitting production.”

Raygun's dashboards make it easy to triage errors in just a few moments. Jess can now resolve, assign, or ignore large volumes of errors with just one click. The days of the Service Delivery team taking hours to diagnose and fix issues were over.

Even better, Jess was now able to use the dashboards to get real-time updates on the team's SLAs and KPIs.

Flux is proud of their culture of ownership, so Jess was delighted when Raygun helped the whole company see the value in having one source of truth for metrics like errors and how they could be used to drive business outcomes. For example, the product team observes crash rates to understand which parts of the app are more stable than others, and senior leadership uses the dashboards to direct business resources.

In an industry reliant on constant digital innovation, Flux Federation is creating a culture where they encourage their team to break down roadblocks so they can better serve clients with a steady stream of valuable and error-free features.



“If an error is occurring 100 or 200 times a day, you want to get onto that as soon as possible. But also, how many users it's affecting is really important. When you've got errors coming through thick and fast, you need to know who it is affecting so that you can ensure you are prioritizing the right thing at the right time.”

Jess Deys
Service Delivery Manager
Flux