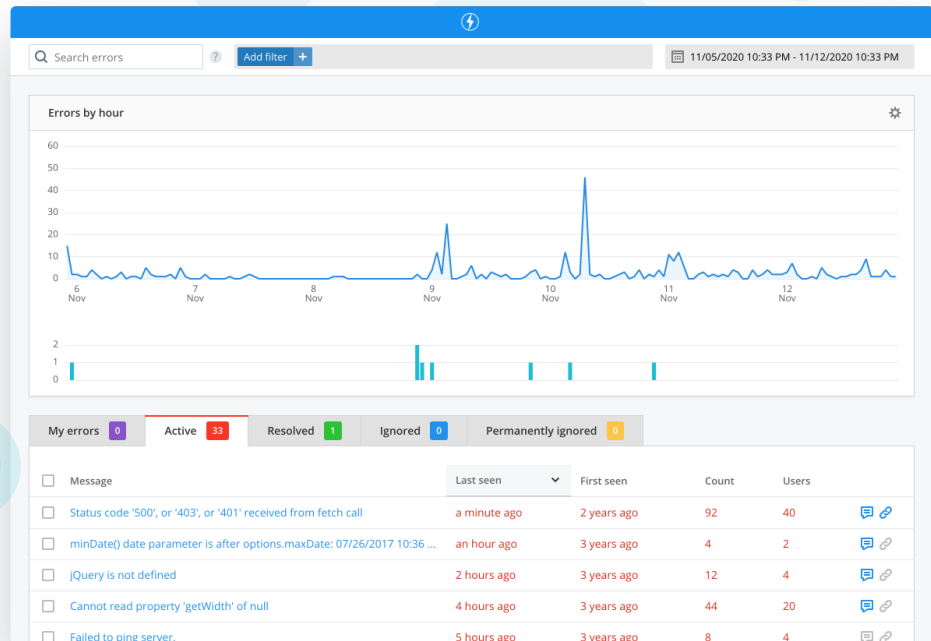# Crash Reporting

Complete visibility into errors and crashes

25%
of a developer's time is spent triaging and diagnosing issues

> "Raygun is an integral part of our workflow to enable better software, faster."

Sean Jackson
Software Development Manager
Veezi

Control the chaos around solving software bugs

Are you spending too much precious development time digging around in logs, trying to debug issues? Raygun plugs into every corner of your tech stack in minutes to give you real-time error monitoring and full diagnostic details for each occurrence.

Quickly solve problems in your codebase, enjoy faster development cycles, and make sure users have error-free experiences. See every issue individual users have encountered and spend more time building great software rather than fighting it.

- Lightweight SDKs for every language & platform. Raygun silently monitors your application for unexpected errors that users encounter in production, groups them by root cause, and alerts you when to pay attention

- Tie in user and deployment information to identify the release that introduced the issue and the specific users that were affected. See the full stack trace, environment, browser, version, OS, class name, host, and replicate problems with user, network, and application event detail. Support for source maps, dSYM symbol uploads, and breakpad minidumps built-in

- Build an unbeatable workflow around error detection and resolution within your team. Raygun integrates seamlessly with all your current workflow tools, including Slack, Jira, GitHub, Trello, Bitbucket, and more

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RAYGUN

Visit **Raygun.com** to start your free trial

How Healthcare.com builds a more reliable platform for their customers

As a Software Architect, Luis Alonzo is responsible for executing the DevOps side of HealthCare.com, including ensuring their applications are performing at their best for both customers and partners.

When Luis' Team Lead suggested an alternative to their in-house logging system to enable faster and more reliable error and performance monitoring, Raygun was the platform of choice.

"Without Raygun to tell us about our errors and performance issues, we wouldn't have been able to know what was happening - and that let us reduce our error rates by almost 95%."

Any technology HealthCare.com implements must have support for every major language and have a fast implementation process.

"Implementing Raygun into HealthCare.com's back-end services across multiple languages was quick and painless. The integration process was easy. We even integrated Raygun with some data and BI processes. We use Raygun with applications developed in C#, Python, PHP, and Java.

"Other solutions flood inboxes with notifications, making issues impossible to triage and assign to the right person. To avoid this, Raygun offers us sophisticated integrations with ChatOps software like Slack, and allows customisable email notifications.

"When Raygun detects errors, you can assign, ignore or resolve them on a case by case basis with just one click inside Slack. The Slack integration helps us to have an almost real-time experience of reporting, and gives the ability to communicate ongoing errors with the right people.

"Raygun Crash Reporting also has a two-way sync feature which allows software errors to be assigned or ignored inside our company's JIRA account.

"Knowing when, where and how an issue occurred helps make the resolution process much faster and easier than when we were using an in-house logging system.

"We started seeing problems we were unaware of. The possibility of seeing those issues happening almost in real time helps us to provide a better experience to our users and a more reliable platform for our partners."

Raygun is dedicated to helping HealthCare.com in their future goals of automating the issue resolution process using integrations and our growing feature collection.

"The deployment tracking feature also allows us to see how each deployment behaves and measure the amount of issues we introduce and fix with each release. That for us, is incredibly powerful."

"Using the diagnostic details available in Raygun, our development team reduced the amount of issues our users were experiencing by 95% in just 2 weeks."

Luis Alonzo
Software Architect
Healthcare.com