



RECAST SOFTWARE

EBOOK

Right Click Tools for Intune

A Technical Guide to Unified Endpoint Management



Introduction

Microsoft Intune provides a cloud-focused approach to endpoint management. However, SysAdmins often spend too much time juggling multiple tools just to handle routine troubleshooting and security checks. In large or diverse environments—spanning different operating systems, remote devices, or co-managed states—gaining immediate visibility into a device's status and resolving issues quickly can be challenging.

The new Right Click Tools for Intune browser extension addresses these concerns by bringing direct, in-console device actions and security insights into Intune's native interface. By adding powerful troubleshooting and security capabilities in one place, SysAdmins can identify and fix problems faster, reduce complexity, and maintain a more secure environment. This guide explores how to implement and optimize the Right Click Tools for Intune browser extension, walking through key features, best practices, and real-world benefits.



Understanding Modern Endpoint Management Complexities

The Hybrid Landscape

Most organizations are moving toward modern management models centered on cloud-based UEM solutions like Intune. Still, on-premises Configuration Manager (ConfigMgr) environments and co-managed setups persist. Migrating longstanding ConfigMgr processes into Intune isn't as simple as flipping a switch—SysAdmins have spent years building out critical workflows, and many of those don't have direct Intune equivalents yet. This forces IT teams to juggle multiple consoles and toolsets while working to maintain updates, security, and compliance across the organization.

Common Pain Points



Limited visibility into device states and configurations.



Taking BitLocker actions after checking status.



Complexity applying consistent security policies across diverse endpoints.



Slow resolution of user requests due to switching between tools.

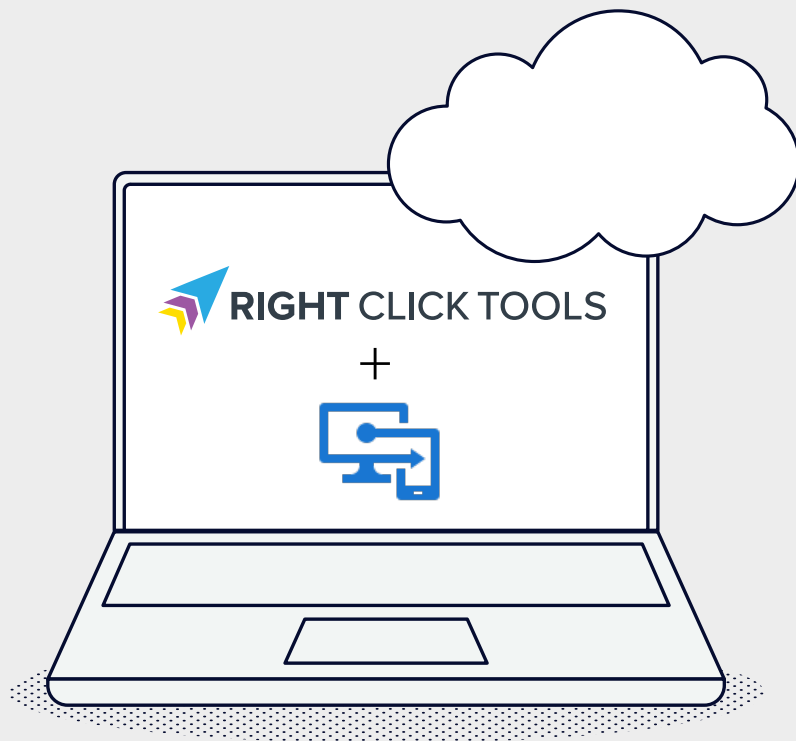


A More Unified Approach

Right Click Tools for Intune brings time-saving capabilities into your existing workflows. It extends familiar Right Click Tools functionality into Intune's web-based console, reducing the need to switch between environments. These combined tools help free up time, enhance security posture, and speed up routine maintenance.

Introducing Right Click Tools for Intune

Right Click Tools for Intune is a browser extension that brings powerful device actions directly into the Intune browser interface. By bringing advanced on-premises functionality into Intune's cloud-based console, Right Click Tools for Intune unifies SysAdmins' workflows into a single, intuitive management layer.



KEY ADVANTAGES



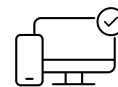
Familiarity

If you've used Right Click Tools with ConfigMgr, you'll recognize the intuitive actions and controls.



Speed

Execute common device actions—like retrieving client policies, reviewing security configurations, or launching remote connections—with a few clicks.



Consistency

Unify Microsoft Entra hybrid-joined and Microsoft Entra joined devices into a single toolset, reducing complexity.



Enhanced Visibility

Gain deeper insight into endpoint status without leaving Intune's console, aiding faster issue resolution.

Top Features of Right Click Tools for Intune

Below you will find the key tool categories included with Right Click Tools for Intune.

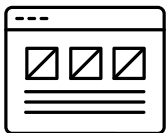
Note: Available functionality may differ based on whether endpoints are Microsoft Entra hybrid joined or Microsoft Entra joined.

CONSOLE TOOLS



Connect to C\$ →

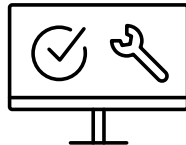
Remotely access device file systems for troubleshooting or configuration checks.



Remote Software Center →

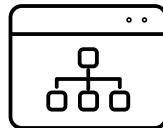
View and install deployed applications, programs, and available software updates.

KIOSK MANAGEMENT TOOLS



Kiosk Profiles →

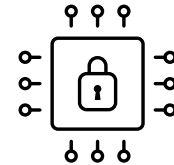
Set, update, or remove assigned access configurations on Windows devices. Ideal for controlling dedicated-task devices like kiosks, conference room PCs, or lab endpoints.



Unified Write Filter Management →

Manage write filters to lock down configurations, making sure public-facing devices stay consistent and secure.

SECURITY TOOLS



BitLocker Status Checks →

Confirm drive encryption is active and compliant for your devices.



Remote Windows Security →

Verify firewall status, antivirus presence, and other security configurations.



Intune-Only vs. Co-Managed



Intune-Only Environment

In scenarios where devices are Microsoft Entra joined and Intune managed, Right Click Tools delivers core functionality through the Recast Management Server and connected Recast Agents. These devices are not in ConfigMgr, not AD joined, and typically do not have a local admin account that can run Right Click Tools actions. Even so, you can still perform essential troubleshooting tasks, confirm compliance, and manage Windows endpoints from a single interface. Because Entra ID joined devices don't communicate with Configuration Manager, the list of supported actions is more limited than in co-managed or ConfigMgr-only scenarios.

In Intune-only environments, actions are routed through Recast Management Server via Recast Agents. Co-managed devices, on the other hand, maintain broader functionality by leveraging both Intune and ConfigMgr workflows for a more seamless experience.

Recast Software is actively expanding Intune capabilities for both Intune-only and co-managed environments. The release of the Right Click Tools browser extension marks the beginning—look for more features and improvements in upcoming versions.



Co-Managed Environments

For SysAdmins guiding the move from ConfigMgr to Intune, Right Click Tools helps maintain familiar functionality while you shift workload management to the cloud. Intune often sees wider administrative access than ConfigMgr, meaning an even larger pool of IT staff can benefit from Right Click Tools' advanced features. This expanded access and consistency of action help ease the transition and minimize disruptions.

KEY BENEFITS OF CO-MANAGED SUPPORT



Shift tasks and workloads between ConfigMgr and Intune at your own pace.



Keep using familiar toolsets during the transition, reducing the learning curve.



Ensure consistent security and compliance throughout the co-management journey.

Implementation and Configuration

SYSTEM REQUIREMENTS

- Right Click Tools version 5.7.2411 or later for full browser extension functionality.
- Microsoft Edge browser with the Right Click Tools extension installed.

Additional browser compatibility coming soon.

- Appropriate Recast Software licensing and integration with Recast Management Server (RMS) if leveraging Enterprise features.

[Learn more about System Requirements and architecture here.](#)

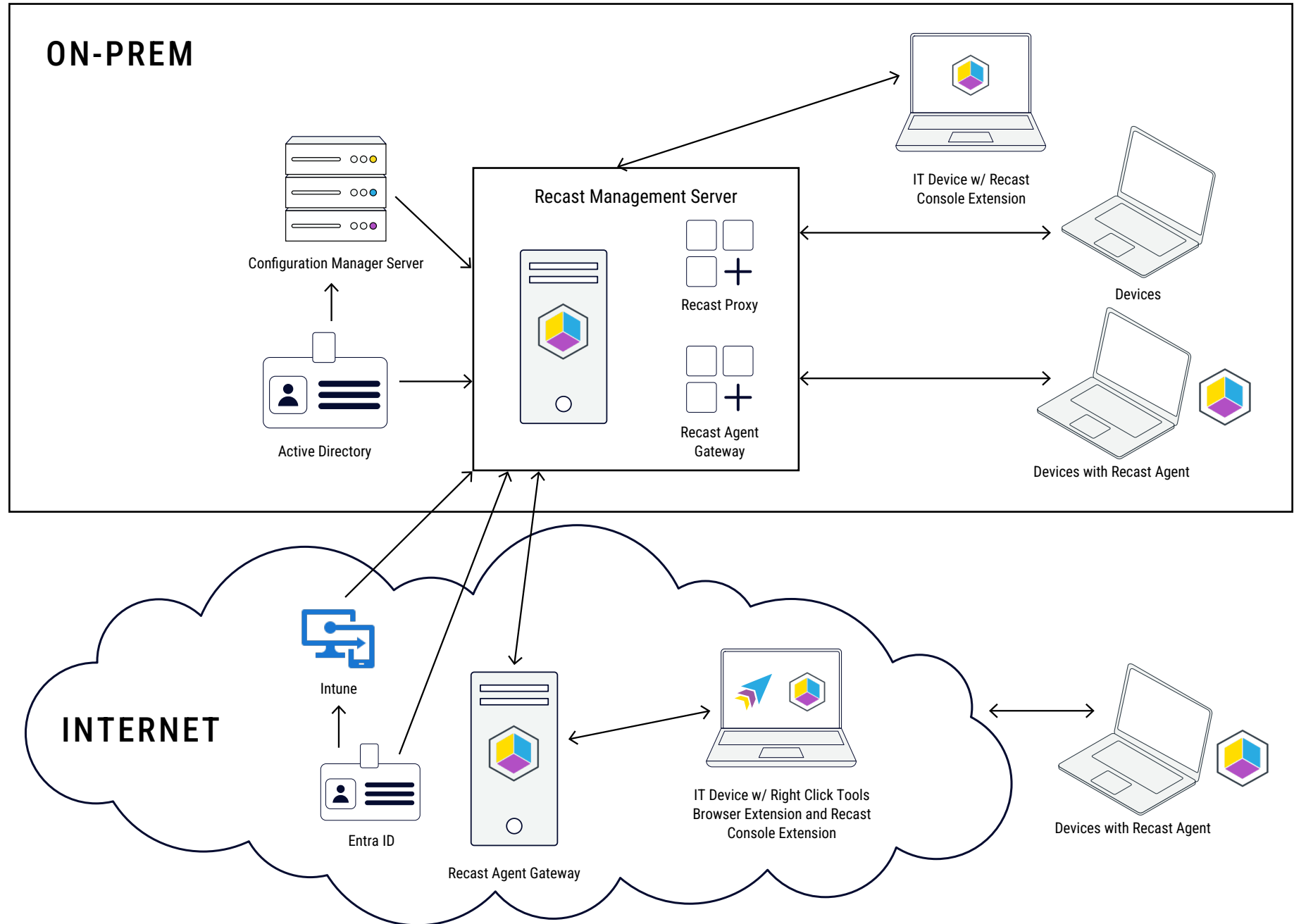
INTUNE BROWSER EXTENSION INSTALLATION



Get the Extension

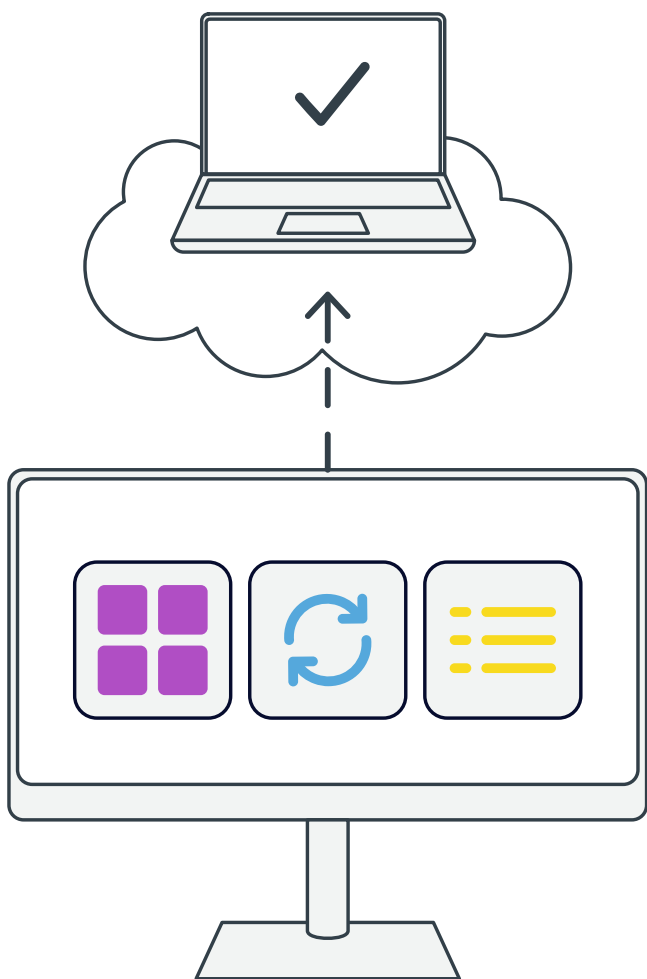
Download the [Right Click Tools for Intune browser extension](#) from the Edge Add-ons store.

Network Architecture Example





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Future-Proofing Your Operations

As Intune's capabilities evolve, Recast Software continues to refine Right Click Tools to stay aligned with your changing needs. Your investment in this toolset continues to pay dividends as Intune and Right Click Tools evolve together, further streamlining your journey into the modern workplace.

Recast Right Click Tools for Intune empowers SysAdmins to manage endpoints more efficiently, securely, and consistently. By overlaying key workflows directly into Intune's browser-based console, the extension reduces complexity and improves day-to-day operations. Whether you're fully cloud-based or in a co-managed state, Right Click Tools helps you deliver better results faster, supporting a more secure and productive endpoint environment.



Already a customer?

Reach out to your Customer Success representative and get started with Right Click Tools for Intune today.



Newer to Recast Software?

Learn more about how these new Intune capabilities can help streamline your endpoint management strategy.

Who We Are

We're obsessed with information technology and how to better manage it.

We are a dedicated group of Systems Administrators and tech-savvy product experts that love what we do and the IT community we do it with.

We empower organizations to better manage and support users and devices.

We are a rapidly growing software company with our solutions being used by thousands of enterprise organizations in more than 125 countries, impacting millions of devices and (more importantly) the people who use them. With our growing portfolio of tools, we empower IT departments at every single endpoint to do their best work.

Learn more about Recast Software
www.recastsoftware.com

