

The logo for Fusion Chat features three overlapping, curved shapes in blue, yellow, and red, arranged in a circular pattern. The text "Fusion Chat" is centered within these shapes in a white, bold, sans-serif font.

Fusion Chat

Chatbot and Virtual
Agent Solutions

Our Offering

Personalized chatbot solutions powered by advanced AI technology.

Chatbots that understand vision, speech, search, and natural language.

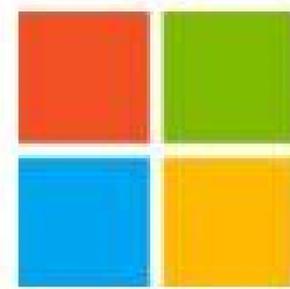
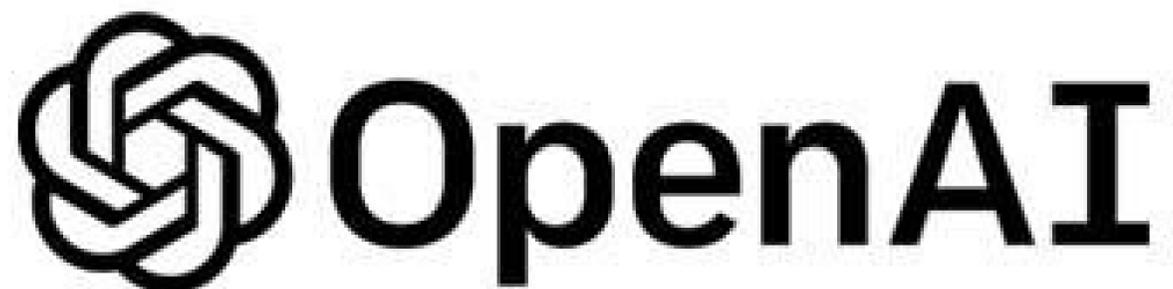
Manage conversations and gain insights from a single dashboard with our omnichannel system

Integration with almost any channel, including popular messaging apps and webchat.



Natural language processing (NLP) technology from OpenAI

Allows the chatbot to understand and interpret user inputs in a human-like way



Microsoft

Microsoft Cognitive Services

Enable the bot to perceive the world and make decisions based on its understanding of context

Communicate with users in a natural and intuitive way.

Provide them with personalized recommendations, support, and information on demand.

Artificial Intelligence

Cutting-edge AI from OpenAI and Microsoft for an unparalleled conversational user experience



Speech

Interpret spoken language with speech to text capabilities



Vision

Analyse images and extract text via OCR technology



Language

Natural language processing to analyse conversational sentences



Search

Search webpages, videos, images and news with the power of Bing APIs

Pre-Built and Ready to Use Solutions

Readily available, innovative solutions

Easily integrated into your business

**DESIGNED TO SAVE YOU
TIME AND MONEY**

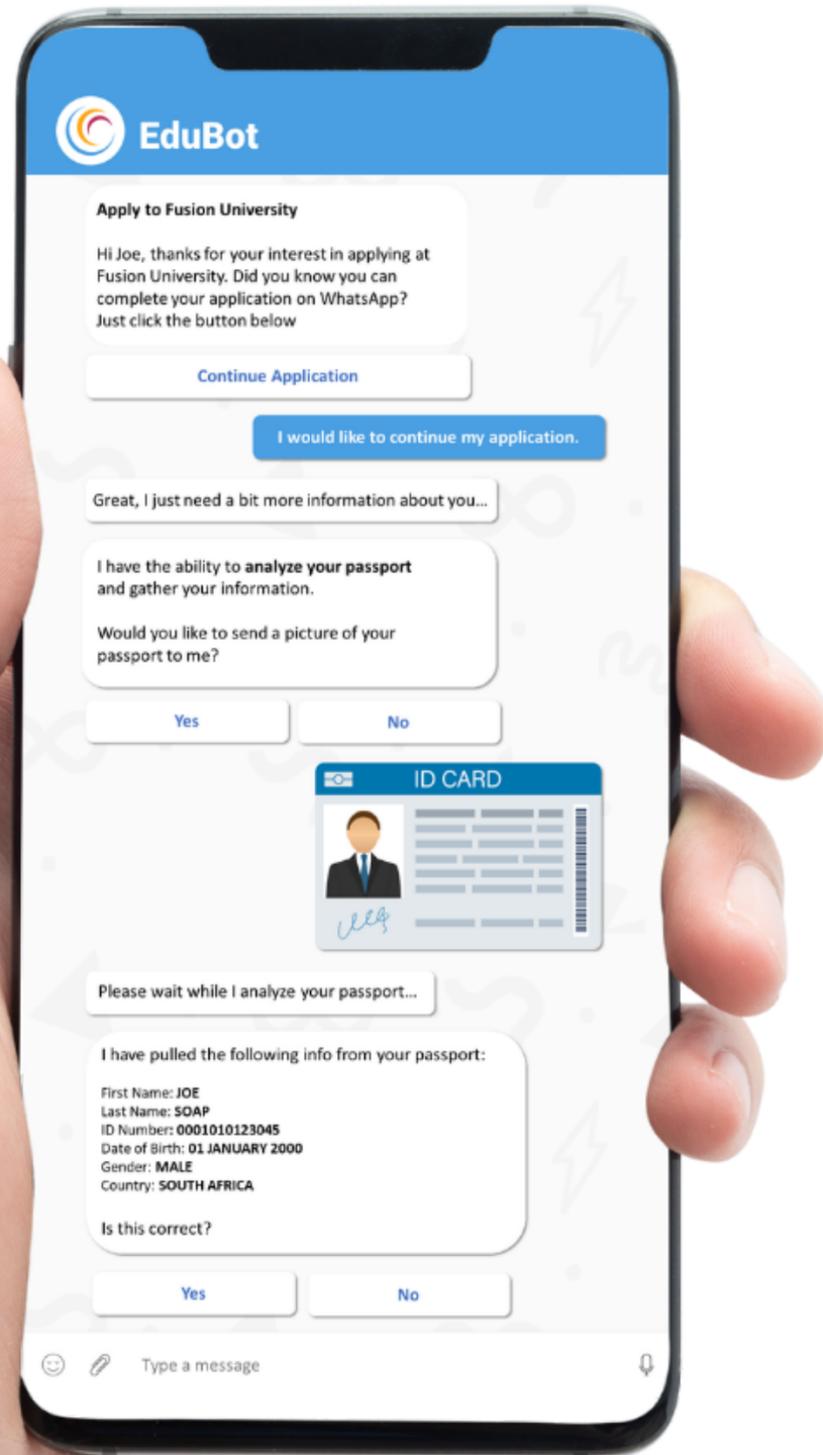
Can I Help You With?



Industries

With a range of solutions tailored to various industries, we are confident that we have a chatbot solution suitable for you.

[SEE INDUSTRIES](#)



Education

Enhance the learning experience for students, improve the efficiency of educational institutions, and reduce costs

- Personalized Learning**
- Answer Student Inquiries**
- 24/7 Assistance for Homework and Assignments**
- Finance**
- Admissions**
- Registration and Re-enrolment**
- Information on Campus Resources and Events**

Insurance

Improve customer experience and increase efficiency, ultimately leading to a more profitable business.

Claims Processing
Customer Service
Policy Management
Fraud Detection
Premium Quotes
Risk Assessment
Sales Assistance

InsureBot

New Cover

Hi Joe, let's get you covered!

What address should I use for your quote?

1 Smith Street, Cape Town, 0001, South Africa

Got it! Do you own or rent your home?

Own Rent

I am renting my home.

I see. Does anyone else live with you?

Spouse or Partner Children

Housemates No. It's just me.

No. It's just me.

Independence is bliss! Tell me Joe, is your home protected by any of the following?

A boomed-off neighbourhood

An electric fence A 24/7 Guard

A 24/7 Guard.

Top-notch security! How many insurance claims have you had on your home and contents in the last 24 months?

0 1

2 3+

Type a message

Transforming
customer
interaction

**Streamlined
property
management**



Real Estate

- **Property Management**
- **Fault Reporting**
- **Lead Generation**
- **Property Search**
- **Document Submission**
- **3D Tours**
- **Customer Service and Updates**
- **Personalized Property Recommendations**

**Changing the
way tenants
and property
owners
communicate**

Retail and eCommerce

Enhance customer experiences, increase sales, and improve operational efficiency for businesses.

- Customer Support**
- Product Recommendations**
- Inventory Management**
- Order Tracking**
- Manage Orders**
- Personalized Marketing**
- FAQs**



Automotive

Provide real-time updates and assistance to drivers and managers, improving efficiency and reducing costs.

● **Route Planning**

● **Vehicle Status**

● **Logistics**

● **Fuel Tracking**

● **Driver Assistance**

● **Maintenance Alerts**

● **Performance Data**

● **Cost Reduction**



Financial Services

Revolutionize the loan servicing process.

Customer Support
Loan Approvals
Risk Assessment
Payment Reminders
Fraud Detection
Data Analysis
Loan Restructuring



Channels

AI chatbots can be integrated across multiple channels and platforms, allowing for a consistent and streamlined customer experience across all touchpoints.



WhatsApp



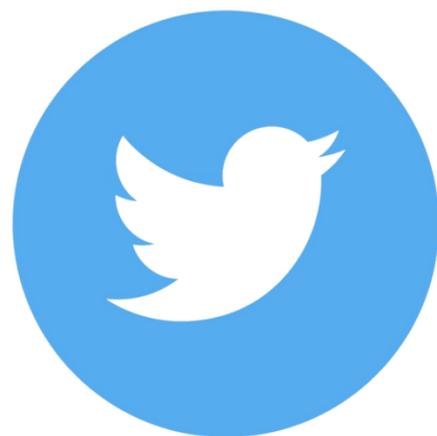
Facebook Messenger



Telegram



Microsoft Team



Twitter



WeChat

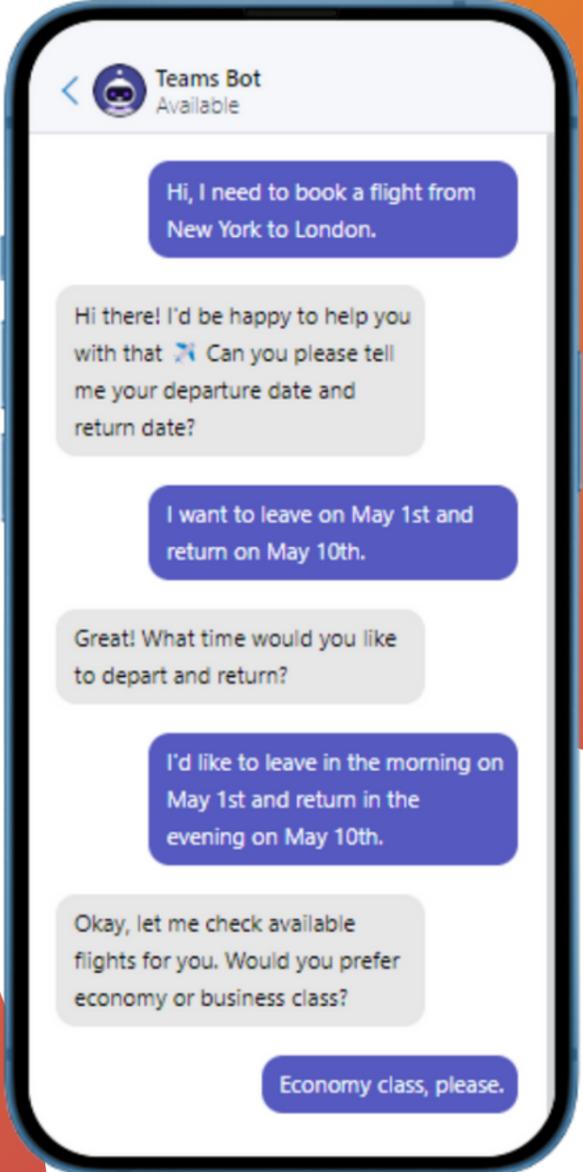
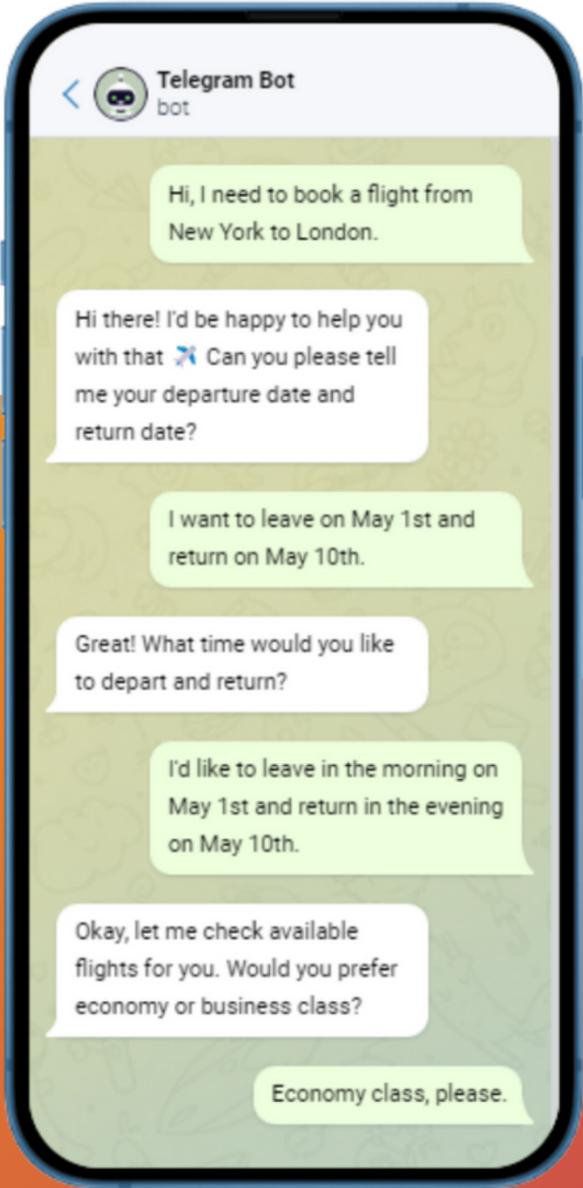
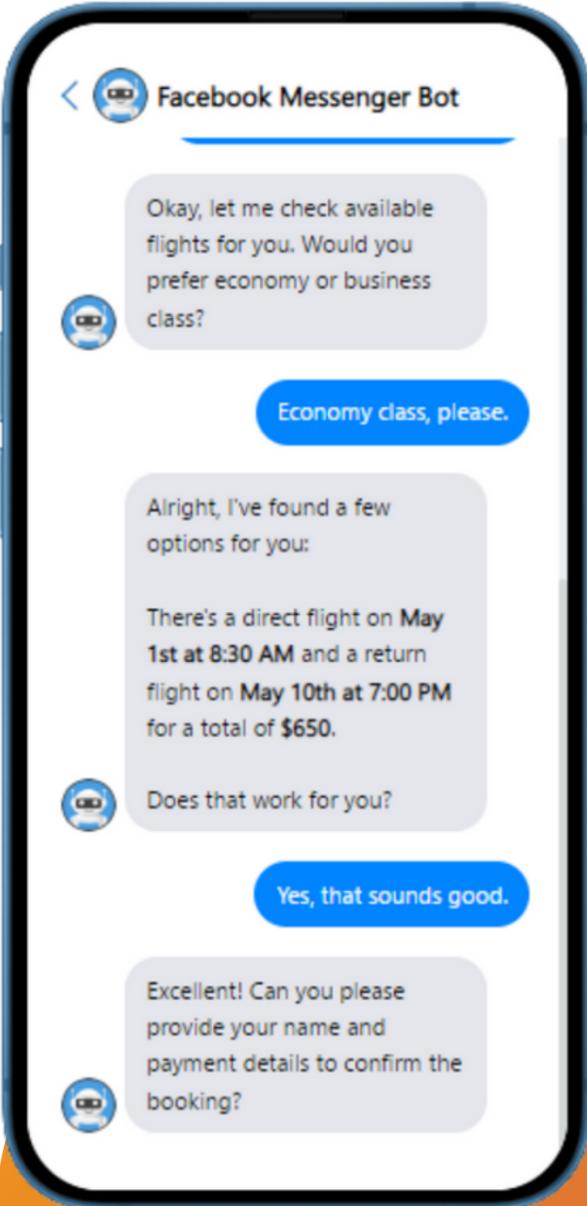
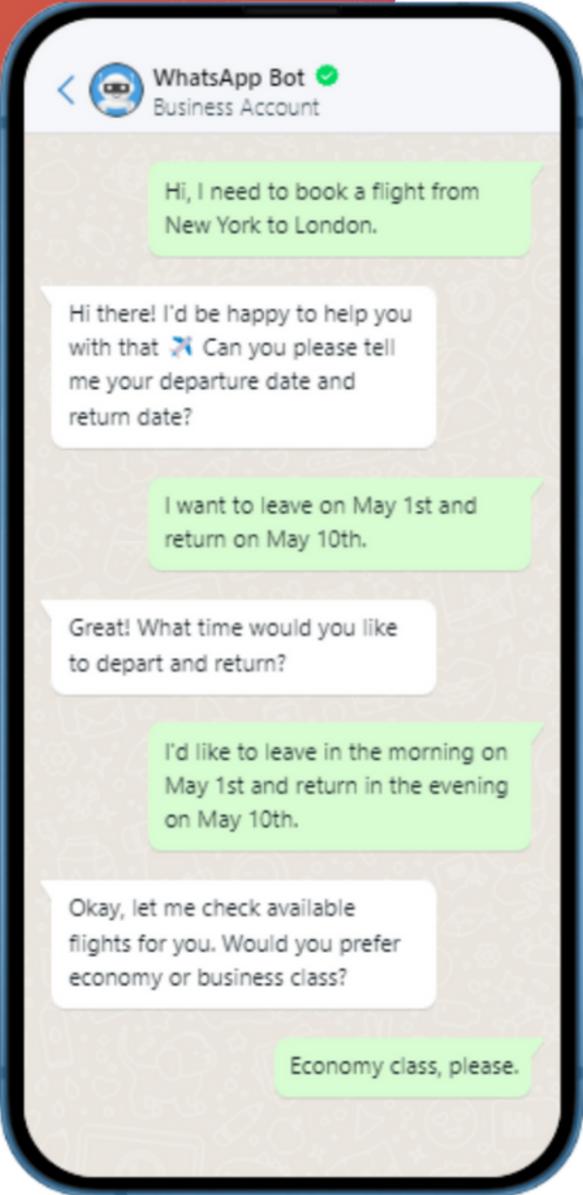


SMS



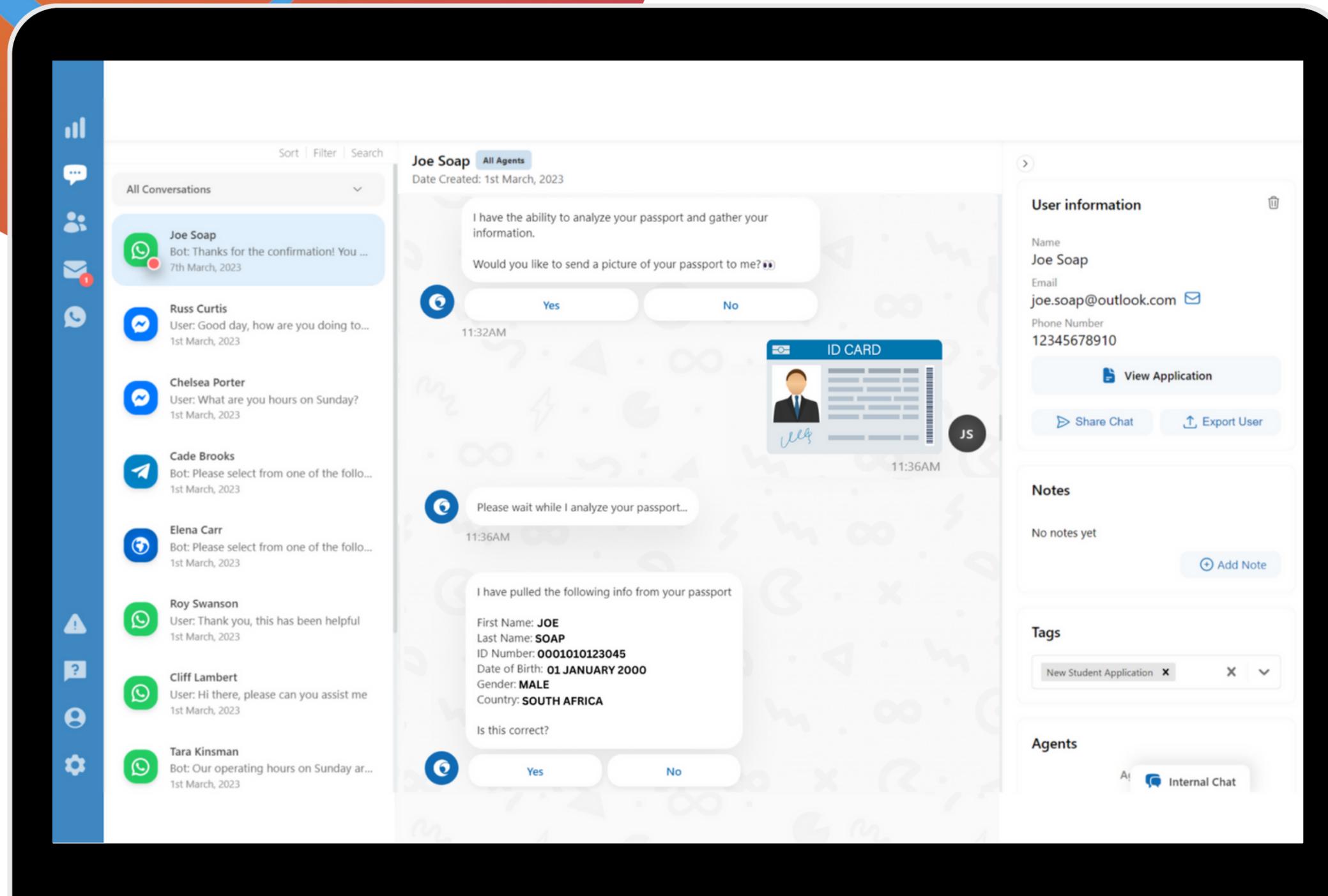
Web Chat

Be Where Your Customers Are



Fusion Flow: Omnichannel Solution

One dashboard. All your chatbots. All your conversations. All your analytics.



Gain Insights

Streamlined Inquiry Management

Manage Conversations

Quick Replies for Faster Response Time

Continue conversations across multiple channels

Seamless Bot-to-Human Handover

fusion

Contact Us



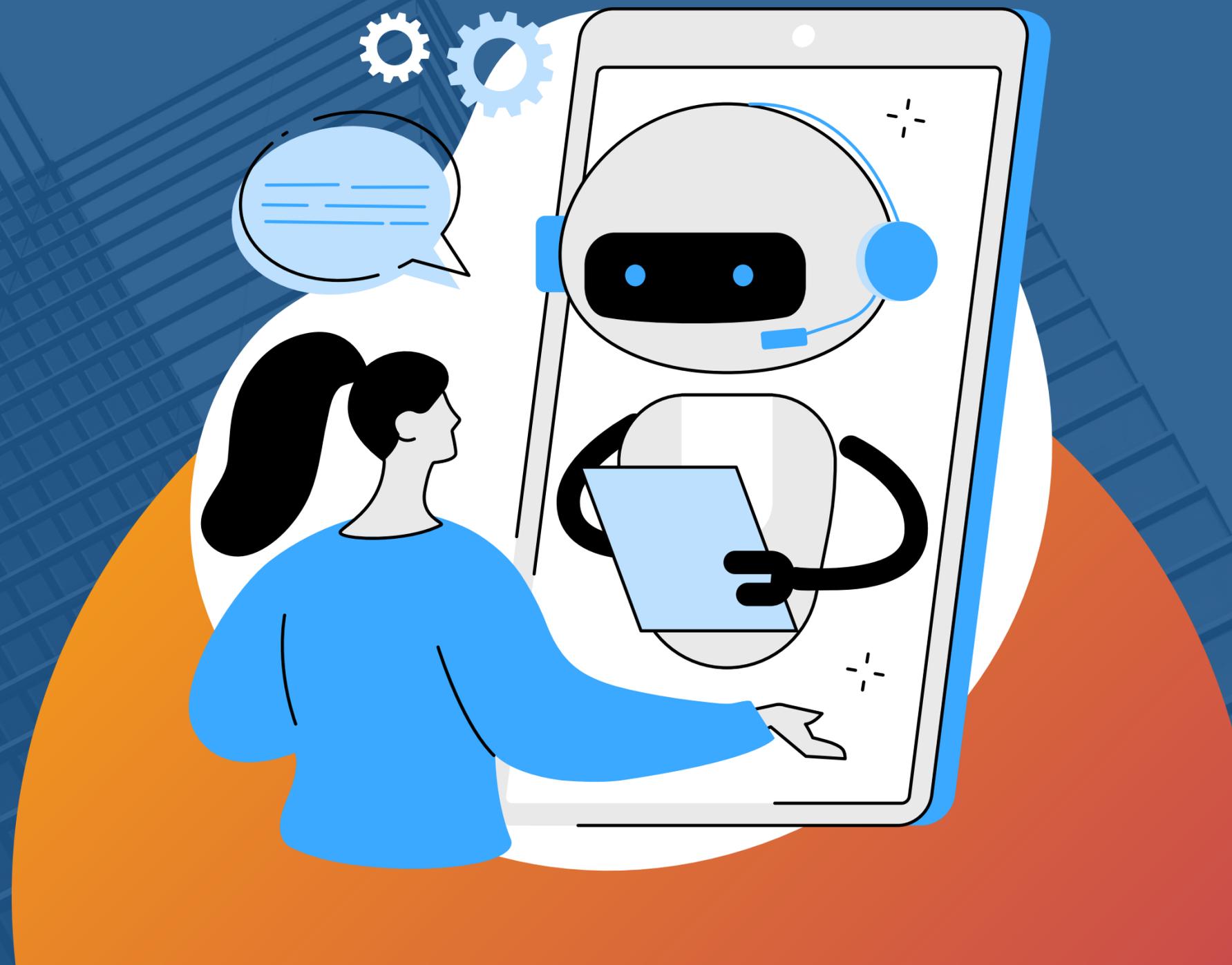
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The background features a dark blue grid pattern. Overlaid on this are several large, semi-transparent, curved shapes in shades of blue, yellow, and purple. Scattered throughout are several circles of varying sizes, all with a gradient from orange to red. The text 'Thank You' is centered in a bold, white, sans-serif font.

Thank You