RELEX Workforce Optimization

Optimize and automate your workforce planning

Are you looking for the ways to decrease costs without compromising your service levels? Struggling to take into account all data, from forecasts and legislation to employee skills and their shift preferences?

Key benefits

Reduce costs
by scheduling the right amount of staff to match your projected workload

Improve service levels
by allocating personnel to hours with high demand to minimize understaffing

Increase efficiency
by reducing time spent in manual planning and automatically matching shifts with workload

Make employees happy
by providing visibility into workload compliant with legislation and contracts and taking into account employees' requests

> " By using demand forecasts that we already get from RELEX, we can better match the planned work shifts with the actual workload, which makes us more efficient, saves us money, and makes the workforce planning process much more transparent than before.
>
> Thomas Berglund, CIO, Coop Värmland
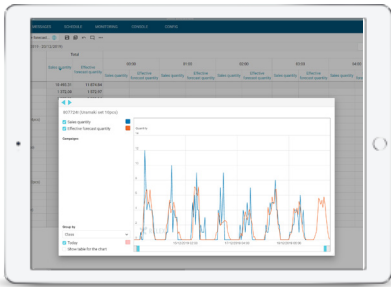
Key features

- Accurate forecasting for workload calculations
- Workload calculation and optimization
- Data-rich shift optimization built for retail
- Employee mobile view for shift overview and preference reporting
- Time and attendance to record employee working hours
- Country- and industry-specific payroll interpretation

up to 10%

reduction in personnel costs

✳ RELEX

Data-rich optimization for your decision-making

Forecast-driven

- Forecasts sales and customer footfall for customer service work
- Forecasts incoming delivery volumes for shelf replenishment work
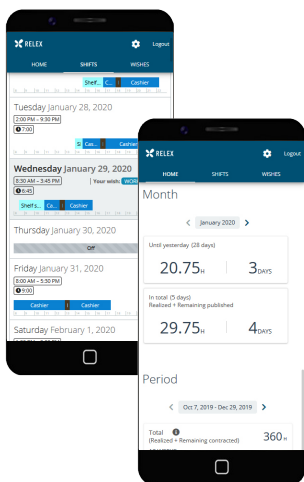
Workload optimization

- Converts forecasts into required working hours
- Incorporates the full variety of tasks (fixed, forecast-based, floating or hybrid)

Shift optimization

- Matches shifts to the projected workload
- Takes into account employees' contracts, skills, local legislation and requests

Flexibility and engagement for your employees

- Visibility into shifts and daily tasks
- Ability to place requests
- Ability to swap shifts
- Ability to bid for extra shifts

Why RELEX?

Forecast-based workload
Granular sales and delivery volume forecasts

Data-driven optimization
Optimization algorithms built for retail leveraging forecasts, legal restrictions, and employee data

Localized optimization
The flexibility to ensure compliance with country-specific regulations

RELEX