Get it from
Microsoft

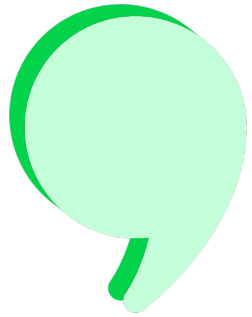# UI/UX Power Apps Design Assessment

ENHANCING POWER APPS WITH INTUITIVE & USER-CENTRIC DESIGN

Power Apps • UX Audit • Design System Review

€ 5,000

Base Price

Our App Design Assessment is designed to evaluate and enhance the usability, accessibility, and overall user experience of your Power Apps applications. By conducting a structured UI/UX assessment, we identify pain points, optimize workflows, and deliver actionable insights to improve your app's design and functionality.

Design is not just what it looks like and feels like. Design is how it works.

Steve Jobs, co-founder of Apple, Inc.

UI/UX Power Apps Design Assessment

at your place × **in a Reply office** × **online**

4-7 days depending on scope

6-10 days estimated effort

5,000 € base price*

Why UI/UX Matters in Power Apps – Boosting Adoption & Ensuring Scalability

Your Power App was built to make a business process more efficient — but **is it really delivering value?** When apps aren't intuitive to use, employees avoid them. When an app becomes essential for business operations, even small UX issues can slow down productivity or create costly errors.

Our App Design Assessment helps you solve these pain points. We analyze and improve usability, accessibility, and visual consistency — so your app works for your users, not against them.

Scalable Design Foundation

Intuitive User Experience

Enhanced Employee Adoption

Usability Audit

User Pain Point Analysis

Workflow Optimization

Reusable Components

Low-Code UI Patterns

Responsive Layouts

Design System Alignment

Accessibility Review

8:15

Your bookings on March 18, 2025

Büro Düss... Platz Flur 3

Büro Düss... Mein Liebli...

Büro Düss... # Arbeitspl...

Pick a day: 3/18/202 06:00 17:00

Desk
Left: 113

Arbeitsplätze 3
10:00 To 13:45
Großraum & Küche
Ahrensburg

Cafe
Left: 7

*covers the initial UI/UX assessment, user journey analysis, and core recommendations.
If a redesign of the app screens is requested, pricing will be calculated individually based on the number of screens (volume discounts available).

Solving Real Challenges

How do we
Redesign our app without disrupting users?
`Consultancy` `UX Audit`

We want to
Create reusable components in our apps
`Consultancy` `Low-Code Best Practices`

Can you help us
Design for accessibility in Power Pages?
`Consultancy` `UI/UX Design`

How can we
Make our Power App easier to navigate?
`Consultancy` `UX Audit`

We need to
Fix inconsistent UI across our apps
`Consultancy` `UX Audit` `UI/UX Design`

What can we do to
Improve the usability of our Power App?
`Consultancy` `UX Audit`

How do we
Scale our app to support more users smoothly?
`Consultancy` `UX Audit`

How do we
Increase adoption of our internal app?
`UI/UX Design` `UX Audit`

How do we
Modernize the look of our Power Pages site?
`Consultancy` `UI/UX Design`

How can we
Make our app look good on desktop and mobile?
`Consultancy` `UX Audit` `UI/UX Design`

How do we
Improving responsive behavior in Power Pages
`Consultancy` `UX Audit`

How do we
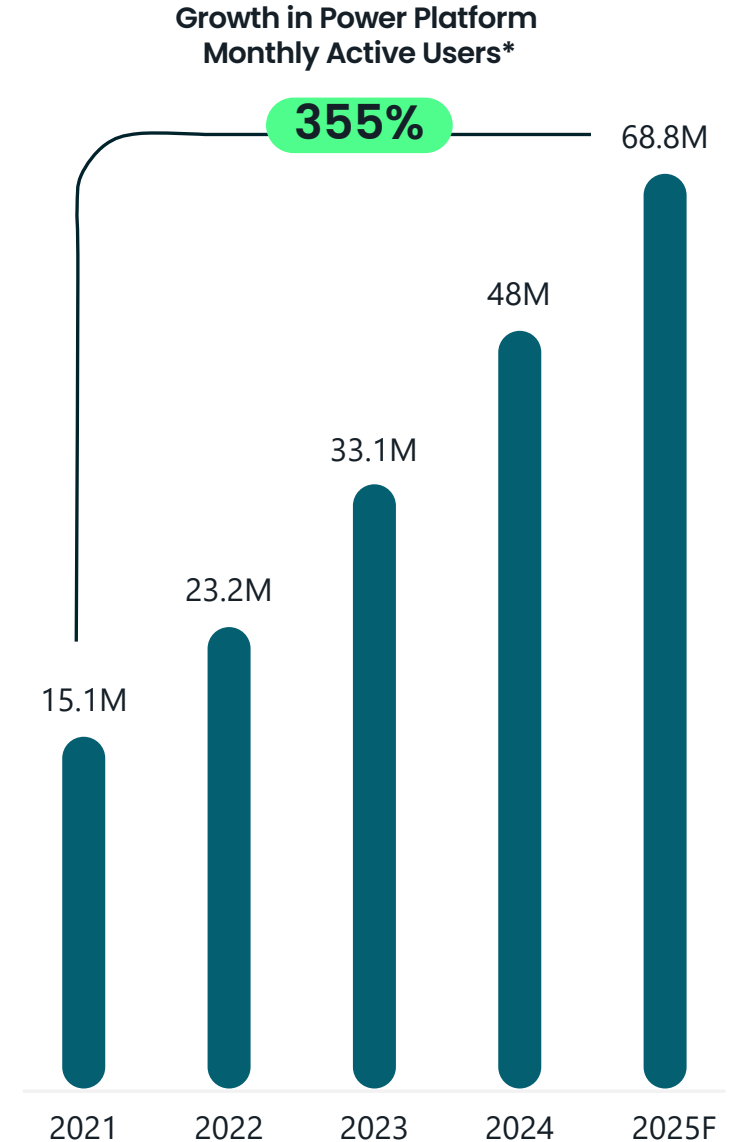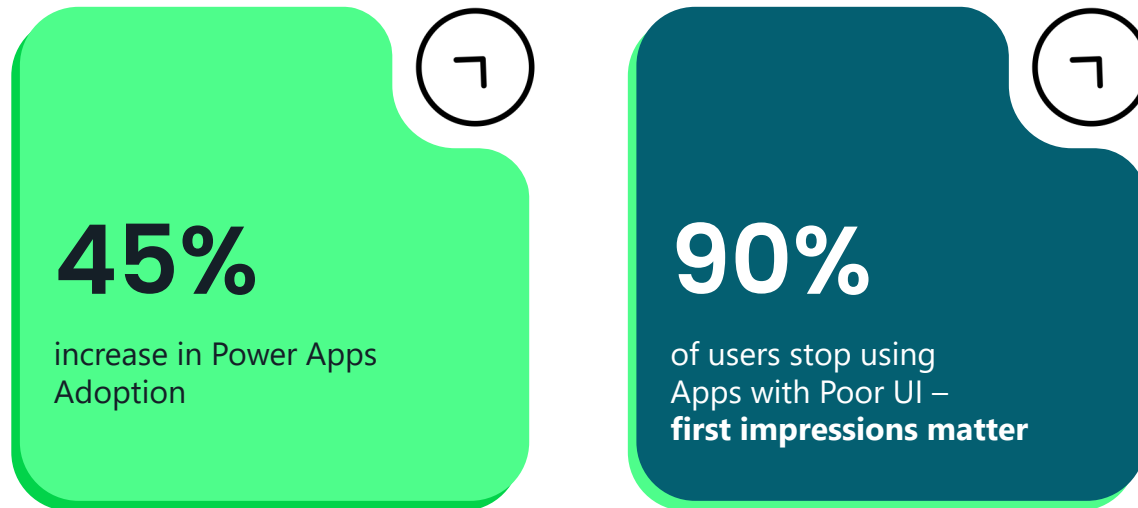### Create a clean, modern branded UI for our app?
`Consultancy` `UI/UX Design`

Market Trends

The UI/UX services market is projected to surpass $3.5B by 2026

As organizations embrace low-code platforms like Microsoft Power Platform to accelerate digital transformation, there's a growing demand for intuitive, well-designed apps that users love to use. Functionality alone isn't enough — exceptional UI/UX is now a strategic advantage, boosting app adoption, efficiency, and satisfaction across the enterprise.

Growth in Power Platform Monthly Active Users*

355%

Year	Monthly Active Users
2021	15.1M
2022	23.2M
2023	33.1M
2024	48M
2025F	68.8M

45%
increase in Power Apps Adoption

90%
of users stop using Apps with Poor UI – **first impressions matter**

Citi's 2023 Global Technology Conference | Microsoft Power Platform in Numbers

UX Audit & User Flow Diagram
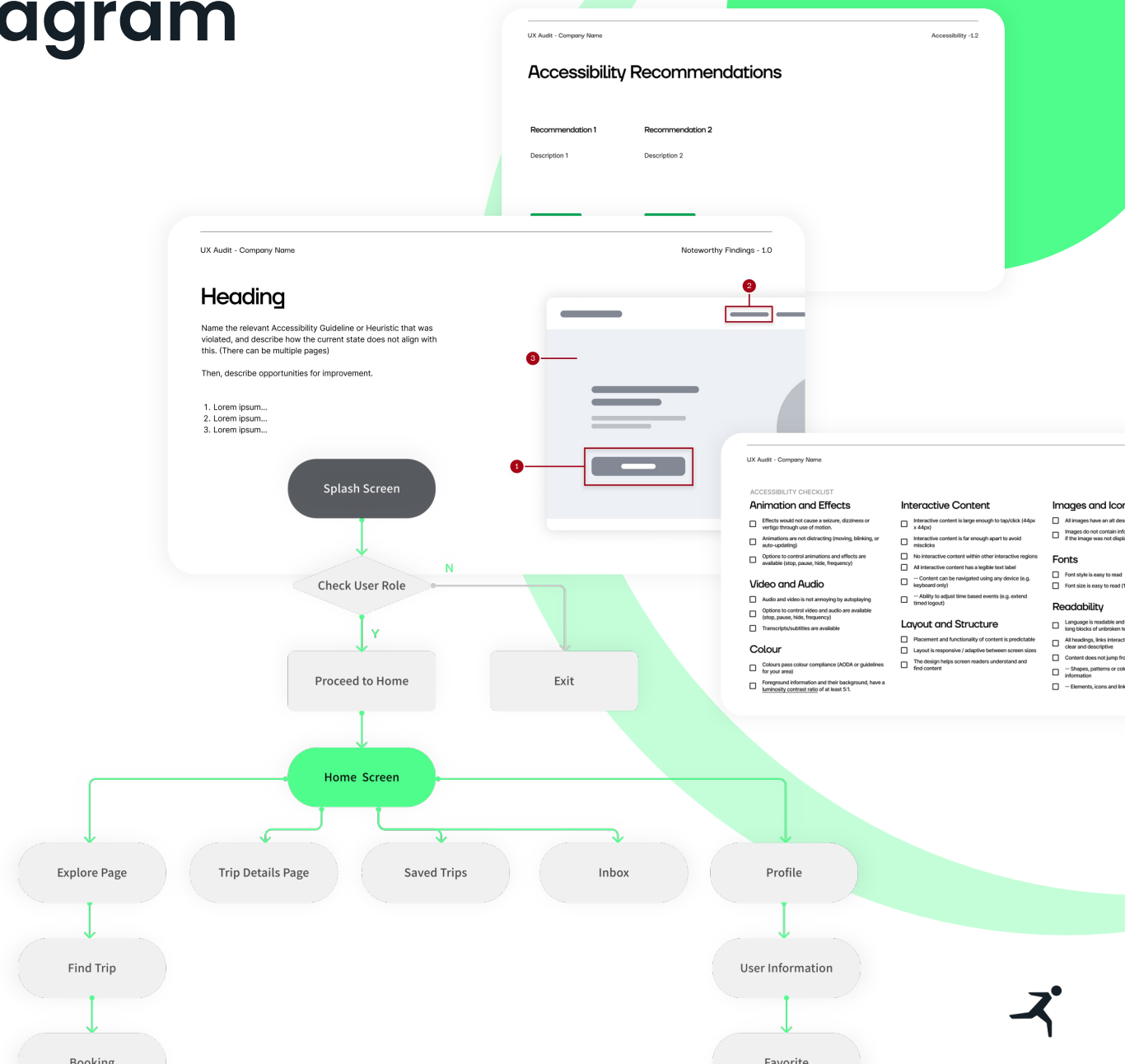
Step 1 – Discovery & UX Audit

Identify usability gaps & design inconsistencies through stakeholder interviews, UX heuristic evaluation, and accessibility checks. Assess performance and responsiveness.

✅ Deliverable: UX Audit Report with key findings.

Step 2 – User Journey Mapping

Define user personas, map workflows, and identify navigation issues and bottlenecks to optimize app usability.

✅ Deliverable: User Flow Diagram
& UX Pain Points Report.

UI/UX Suggestions & Visual Mockups
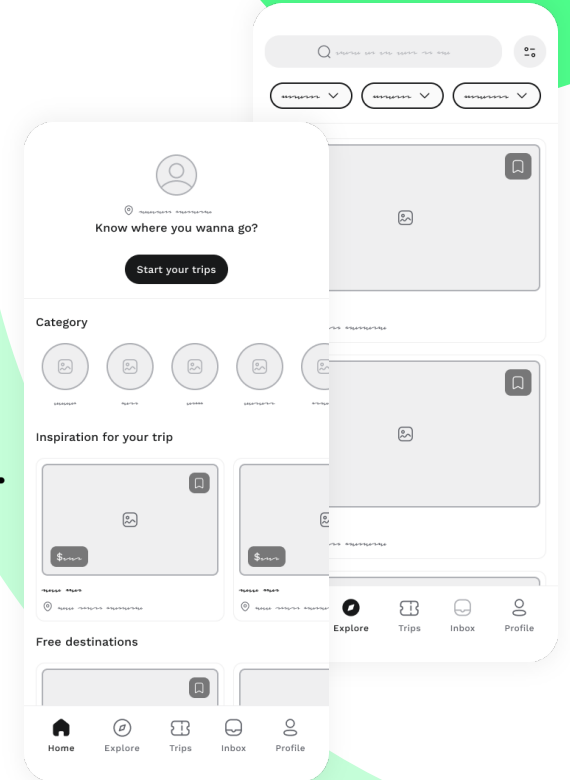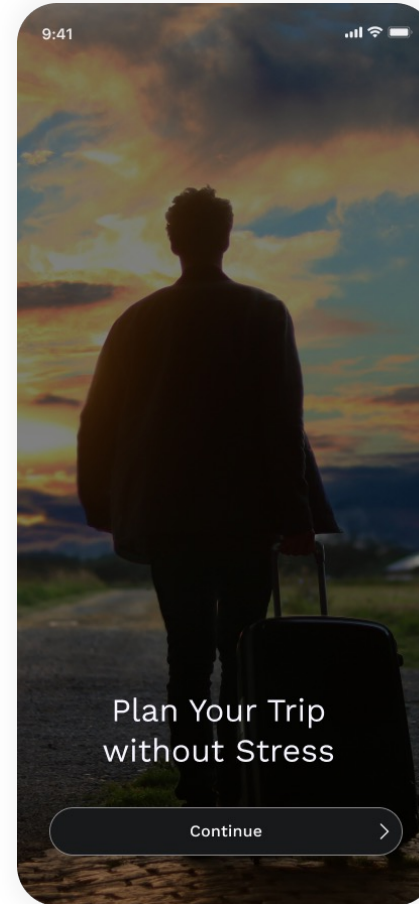
Step 3 – UI/UX Suggestions & Quick Wins

Provide actionable design improvements such as layout adjustments, better screen hierarchy, and optimized navigation.

✅ Deliverable: UI/UX Improvement Guide.

Step 4 – Wireframes & Visual Mockups

Develop low-fidelity wireframes, high-fidelity mockups in Figma or directly in Power App, and interactive prototypes to visualize UI enhancements.

✅ Deliverable: Figma-based Wireframes & Interactive Prototype in Figma/Power App.

9:41

Plan Your Trip without Stress

Continue

Know where you wanna go?

Start your trips

Category

Inspiration for your trip

Free destinations

Home   Explore   Trips   Inbox   Profile

Case Study: Old vs. New App

Redesign of a Power App

Overview

The Recipe and Chef Management App was originally designed to help users manage recipes and chef-related tasks efficiently. However, as Microsoft introduced modern UI components and multi-device support, the app required a comprehensive redesign to enhance usability, improve engagement, and ensure responsiveness across desktop, tablet, and mobile devices.

Challenges

- Outdated UI & Components
- Lack of Personalization & User Preferences
- No categorization and filtering
- The UI was text-heavy with minimal use of visual elements
- Inconsistent layout across devices
- Accessibility limitations (e.g., contrast, font size, screen reader support)

Solution

Leveraged modern Power Apps capabilities to redesign the UI with personalization, visual filtering, and responsive layouts for improved usability and engagement.
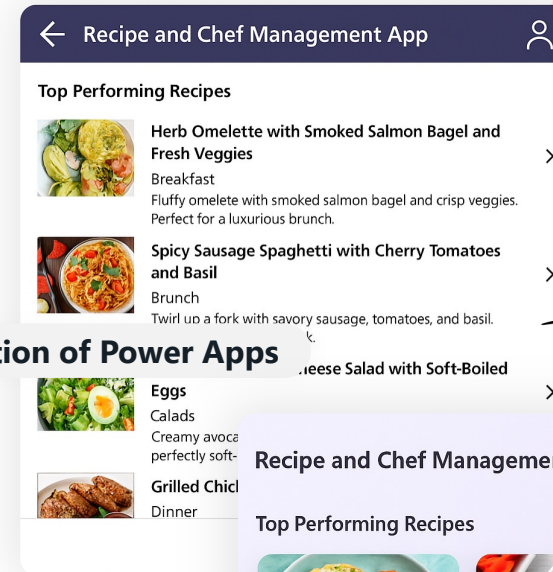
Key Outcomes of the Redesign

↓ **25%**

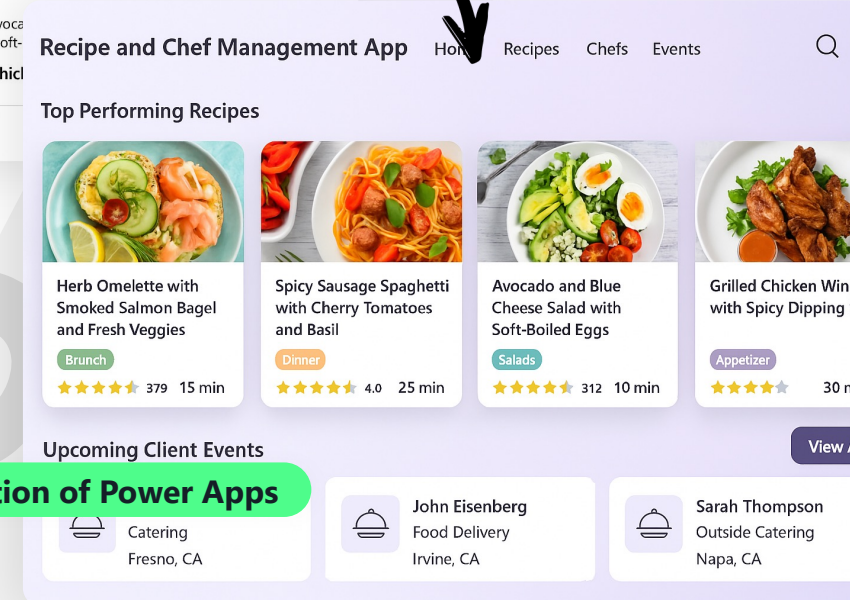in user-reported navigation issues

+45%

higher user satisfaction

1st Generation of Power Apps

Recipe and Chef Management App

Top Performing Recipes

Herb Omelette with Smoked Salmon Bagel and Fresh Veggies
Breakfast
Fluffy omelete with smoked salmon bagel and crisp veggies. Perfect for a luxurious brunch.

Spicy Sausage Spaghetti with Cherry Tomatoes and Basil
Brunch
Twirl up a fork with savory sausage, tomatoes, and basil.

...eese Salad with Soft-Boiled Eggs
Calads
Creamy avoca... perfectly soft-...

Grilled Chic...
Dinner

New Generation of Power Apps

Recipe and Chef Management App   Hot   Recipes   Chefs   Events

Top Performing Recipes

Herb Omelette with Smoked Salmon Bagel and Fresh Veggies
Brunch
★★★★★ 379 15 min

Spicy Sausage Spaghetti with Cherry Tomatoes and Basil
Dinner
★★★★★ 4.0 25 min

Avocado and Blue Cheese Salad with Soft-Boiled Eggs
Salads
★★★★★ 312 10 min

Grilled Chicken Win... with Spicy Dipping
Appetizer
★★★★★ 30 r...

Upcoming Client Events

Catering
Fresno, CA

John Eisenberg
Food Delivery
Irvine, CA

Sarah Thompson
Outside Catering
Napa, CA

View A...

APP REDESIGN

Desk Sharing & Workplace Booking App

Overview

Our **Desk Sharing & Workplace Booking App** is a Power Apps solution designed to streamline workflows and enhance user experience. However, with Microsoft introducing modern UI components and the need for multi-device compatibility, a comprehensive redesign was necessary. The original version was optimized only for mobile devices, limiting accessibility and usability.

Challenges

- Outdated UI & Components
- Limited Device Compatibility
- Navigation & Usability Issues
- Lack of Essential Features

Solution

Redesigned the app using modern Power Apps components, added multi-device support, improved navigation, and introduced essential booking features for a seamless user experience.

Key Outcomes of the Redesign

↓ **20%**

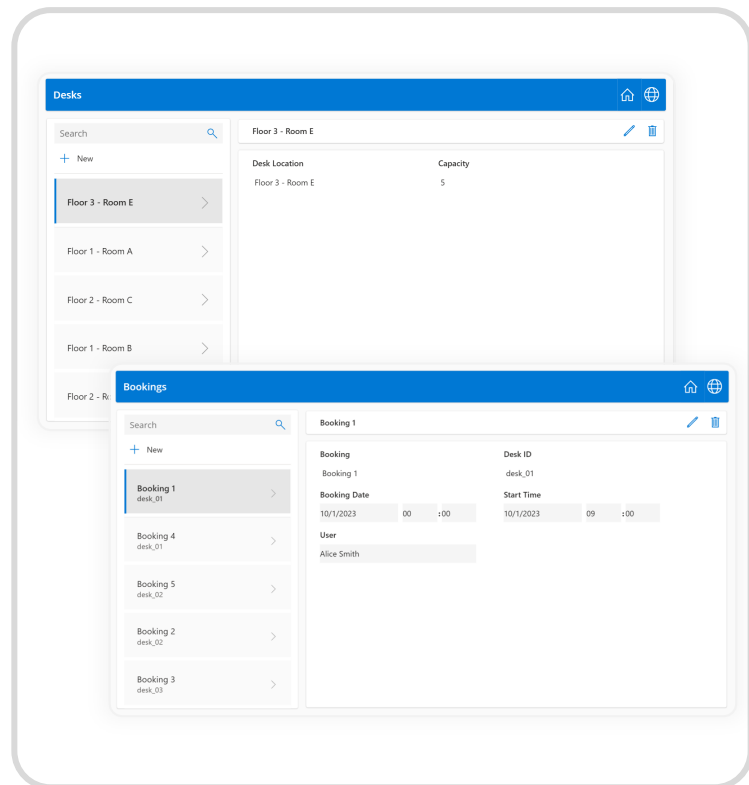drop in support tickets related to booking errors
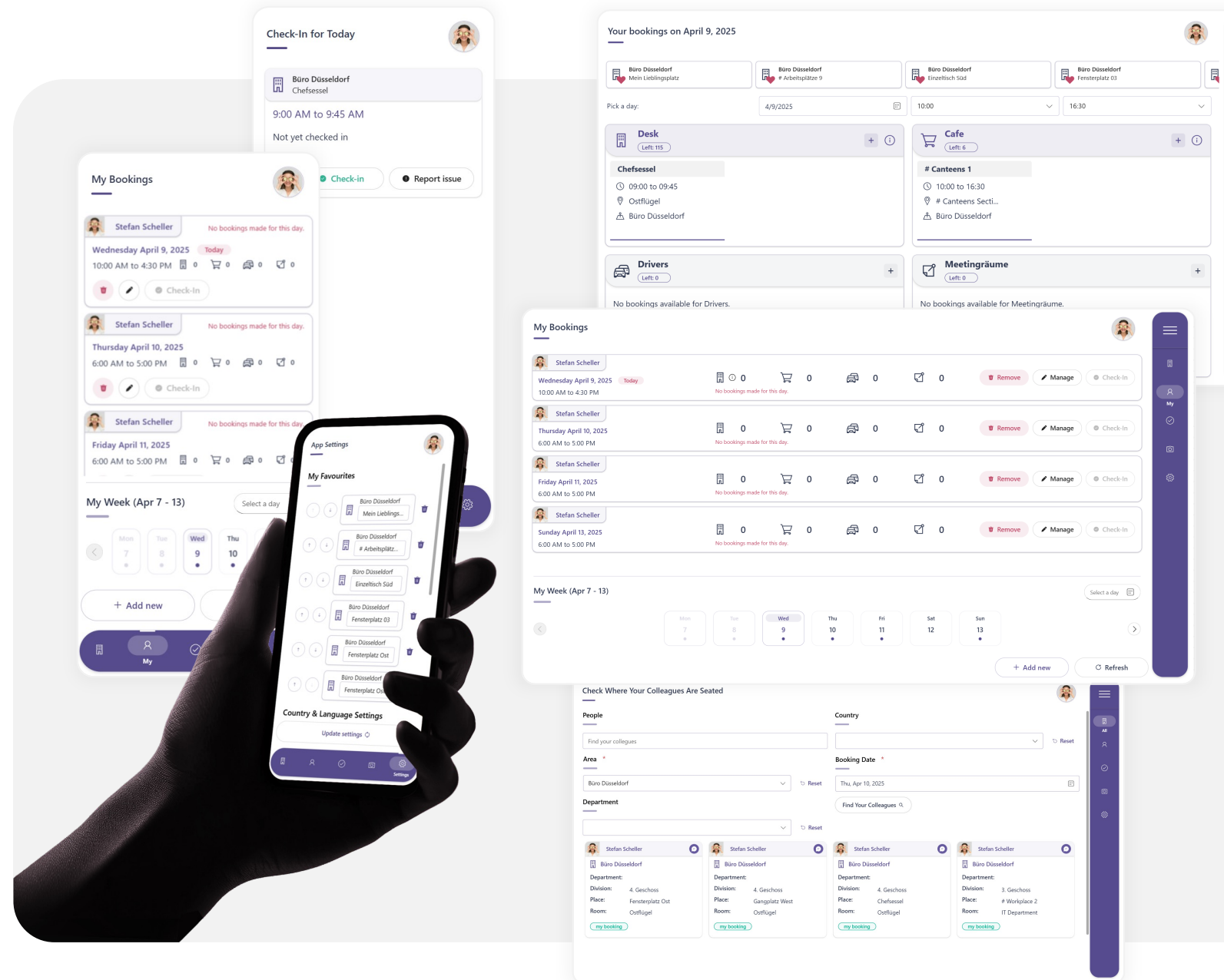
↑ **50%**

faster booking completion time

← Link to expore the new app

Less Intuitive App

Modern UI

Redesign of the Desk Sharing & Workplace Booking App

From a functional developer app to a **fully responsive**, **intuitive**, and **UI-branded** solution tailored to your needs.

ERBE ELEKTROMEDIZIN GMBH

Knowledge Hub 2.0

Challenge — Define

To ensure that external business customers can securely access relevant data, a structured rights management system must be implemented, allowing controlled access to specific Dataverse records and documents.

Root Causes — Analyze

- No structured content management system, leading to inconsistencies in information access
- Limited external access controls

Past Metrics — Measure

- 40% of support inquiries were caused by difficulty in accessing structured product information
- 30% increase in security risks due to lack of controlled external access
- 50% longer approval times
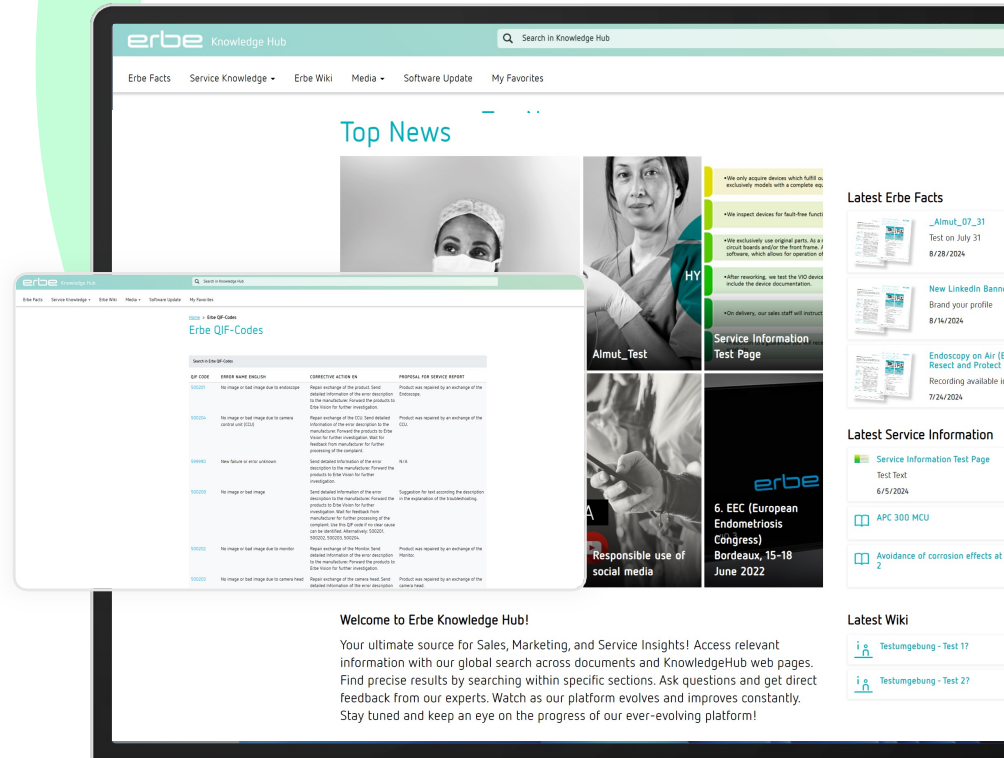
Solution & Benefits — Improve

- A portal management system was being developed using Dataverse
- In parallel, SharePoint was implemented as a document management system,
- A Power Pages solution with external login was served as a single point of access for authorized external users

Customer:

Countries: Germany   Users: 200+

Technologies:

erbe

+30% average Cycle Time for Data Publishing

+35% market and Quality Insights Generation Time

+20% issue to resolution time

Why choose Reply?

1

We ❤️ our job!

- **Our heart beats** for the Microsoft Power Platform and we are just as motivated and committed to supporting you in your individual needs.

- Our aim is not only to satisfy you, but to **inspire** you!

- With more than 15,000 employees in the Reply network, we contribute **horizontal and vertical expertise** as a holistic partner.

2

Microsoft lovers!

- We directly **partner with Microsoft** product teams enhancing our work for our customers.

- We're **actively engaged** in Microsoft events like Inspire and Build.

- We **train our employees** – both technically and methodically – with the latest knowledge and training, including directly with Microsoft.

- We not only offer low-code solutions, but also advise on the entire Microsoft spectrum.

3

Fundings & partnerships

- As a comprehensive global Partner, Reply has access to **Microsoft programs** spanning globally, across EMEA and in Germany.

- Reply excels at combining different programs to safeguard customer budgets and utilize **Microsoft fundings** effectively.

- **Microsoft** is inclined to **participate in the costs** of promising customer projects.

Contact us

Julia Riabova

Reply's expert in Power Apps Design & Usability

@ j.riabova@reply.de

📱 +49 151 19557683

🌐 Hamburg

Lennart Wörmer

Manager and responsible for the Microsoft Power Platform business within Reply in Germany

@ l.woermer@reply.de

📱 +49 152 54934257

🌐 Hamburg

Book your appointment

Global Microsoft Partner
w/ Designation in Business Applications and Digital & App Innovation

Specialization
Low-Code Application Development
(Microsoft achievement)

Specialization
Intelligent Automation
(Microsoft achievement)