

Gold Cloud Productivity
Gold Collaboration and Content
Gold Communications
Gold Messaging

**Gold Application Development** 

Microsoft

# Discover the potential of Microsoft Teams as a business platform

## **ABOUT CLUSTER REPLY:**

Cluster Reply, a company in the Reply network in Italy, specializes in consulting and system-integration services based on Microsoft technologies. We are eager to innovate and help our customers in their digital transformation journey.



### By engaging with Cluster Reply ...

You'll be able to empower everyone in your organization through using Teams as a complete platform.

We have more than 20 years' experience delivering application development, integration, and cloud infrastructure solutions via Microsoft technology.

#### WHAT WE OFFER

In a four-hour customer briefing, our consultants will introduce the potential of Teams as a collaboration platform and share some case histories.

The briefing will be divided into three main phases:

- 1. **Overview:** We introduce the features offered by Teams as a platform, such as Power BI reports, Power Apps, Power Automate/Azure Logic Apps flow, and Power Virtual Agents.
- 2. **Use cases:** We provide an overview of a set of successful implementation cases of Teams solutions for our clients. This session will focus on the benefits for business and on how the user experience changed after the adoption of the solution.
- 3. **Interactive brainstorming:** We lead a discussion on customer-specific scenarios.

# Why Microsoft 365?

#### Save your company money

Microsoft 365 is available as a simply, monthly subscription. Avoid large up-front costs for new software while moving the cost of IT from capital to operating expense. And without onpremises servers to run email, websites, and document storage, you can reduce energy costs and save by no longer purchasing new server hardware.

#### Scale your business quickly and flexibly

Microsoft 365 grows with you on the Microsoft Azure cloud. Adding a new user is as simple as buying an additional license, which allows access to business-critical technology on up to five PCs/Macs and five mobile devices. Microsoft 365 provides many plans to fit the right capability needs and price points for each user in your organization.

#### **Technical support**

Your Microsoft 365 subscription comes with 24/7 support from a global network of experts, with one-hour response for critical, service-impacting events.

### Financially backed SLA

Get peace of mind knowing your services are available when you need them with a financially backed, 99.9% uptime service-level agreement.

## Simplified IT management

Reduce headaches by reducing your IT infrastructure. Content lives safely in globally distributed data centers with continuous backup and disaster recovery abilities.



Microsoft 365 is a cloud-based subscription service that brings together the best tools for the way people work today. By combining best-in-class apps like Excel and Outlook with powerful cloud services like OneDrive and Microsoft Teams, Microsoft 365 lets anyone create and share anywhere on any device.

WWW.MICROSOFT365.COM

#### Key use cases



#### **Business-class email**

Build anything from lightweight websites to multi-tier cloud services that scale up as your traffic grows.



#### Cloud storage

Rely on geo-redundant cloud storage for backup, archiving, and disaster recovery.



#### **Meet online**

Get actionable insights from your data by taking advantage of a fully compatible, enterpriseready Hadoop service.



# Collaborate, chat privately

Accelerate your mobile app development by using a backend hosted on Microsoft Azure.