



WM REPLY

# MICROSOFT TEAMS

## APPROVALS HUB

Office 365



# 1

## ABOUT US

OUR SPECIALISM

# MICROSOFT AT OUR HEART



VIVA



ACCELERATOR



Microsoft  
Partner



2021 Partner of the Year Finalist  
Employee Experience Award

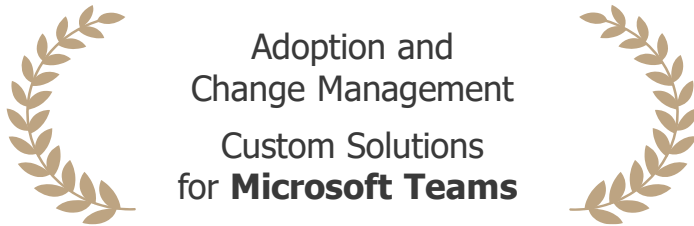


# AWARDS

Gold  
Microsoft  
Partner



ADVANCED SPECIALISATIONS



Microsoft  
Partner



FINALIST



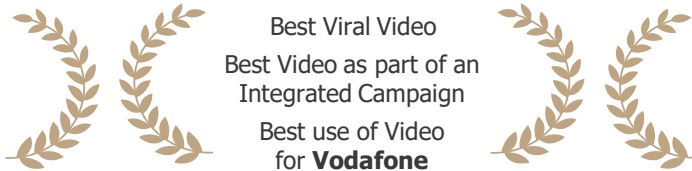
2021 Partner of the Year Finalist  
Employee Experience Award



WINNER



SILVER WINNER



WINNER

Best Corporate  
Viral Campaign  
**Vodafone**



WINNER



SHORTLISTED

Best Intranet for  
**Transport for London**






## DISCOVERY & STRATEGY

Microsoft Teams  
Help Guide



## CHAMPIONS & STAKEHOLDERS

Targets 

ADOPTION WITHIN 12 MONTHS

FIRST LINE STORE COLLEAGUE	STORE/ DEPOT MGR Regional	HEAD OFFICE SSO	Senior Leaders (PA)
SFB ✓	70% ✓	35% ✓	—
SP ✓	✓	40% ✓	20% ✓
Y: 25% ✓	35% ✓	35% ✓	40% ✓

## PEOPLE CENTRED



## TARGETTED COMMUNICATIONS



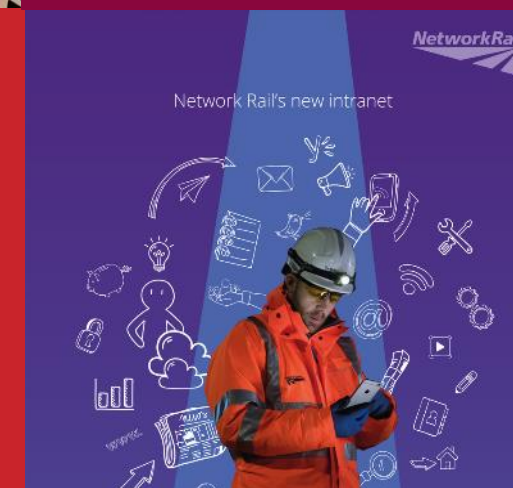
## REINFORCEMENT



## ENGAGING TRAINING



## MAKING IT STICK





2



**MICROSOFT  
TEAMS  
APPROVALS HUB**

# APPROVALS HUB

## THE CHALLENGE



- Approvals required across multiple platforms
- A desperate need to consolidate and create central place for all approvals
- Business critical and rapid approval required across some requests
- Approval of requests across devices required (not just desktop)

## OUR APPROACH

- ✓ Framework developed in Power Automate to orchestrate Approvals process and connections to 3<sup>rd</sup> party systems
- ✓ Develop custom connector for each 3<sup>rd</sup> party system (Service Now, SAP Concur, Workday, Coupa) to push data to Dataverse

