

Next Gen Endpoints

Helping clients exploit cloud solutions for end-user computing

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Modern needs require modern solutions

Next Gen endpoints exploit cloud capabilities to provide solutions to modern challenges and needs

Hybrid Work - As we emerge from the pandemic and shift into a new world of work - hybrid work - organizations will need to adopt digital solutions to keep their people connected and collaborating, whether they are working from home or at the office or anywhere in between.

Secure Work - In the cloud era a new security paradigm has emerged shifting the security boundary from the network perimeter to the identity and the device boundary. The new security model enables higher levels of security and more flexible ways of working.

Elastic Workforce - Temporary or seasonal workers, acquisitions and divestments, as well people working from personal devices are just some of the many ways organisations need to deliver EUC solutions that can be scaled up or down rapidly and cost effectively.

Flexibility

Security (Zero Trust)

Elasticity



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Next Gen Endpoints

A set of EUC solutions that provide users access to a secure and productive desktop experience from virtually anywhere

The terms Next Gen Endpoints refers to Micorosft's cloud-based solutions for end-user computing:



Azure Virtual Desktop (AVD) - Azure Virtual Desktop, formerly known as Windows Virtual Desktop, is a Microsoft Azure-based VDI solution. It combines the scale, security and cost benefits of Azure and Microsoft 365 for a secure remote desktop from virtually anywhere. It is aimed at enterprise customers rather than at individual users

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Windows 365 - A solution that is similar to Azure to AVD but with key differences (outlined in Appendix A).



Microsoft Managed Desktop - a unique ITaaS solution that combines endpoint management and security monitoring in a way that gives users a secure and productive device experience that IT pros can trust.



Microsoft Endpoint Manager - a single, integrated endpoint management platform for managing all your endpoints. This Microsoft Endpoint Manager admin centre integrates Configuration Manager and Microsoft Intune.



Windows 11 - the latest major release of the Micorosft's desktop operating system. Its is a Zero Trustready operating system to protect data and access across devices, designed for hybrid work.





Next Gen Endpoints Workshop - Overview



Enable your organisation to design and plan secure and productive desktop experiences from anywhere

Designed as a three-day engagement, the Next Gen Endpoints workshop will help you understand the value proposition of the Microsoft cloud solutions for end-user computing, and explore how these can be leveraged within your organisational context in order to positively impacting productivity, efficiency and security. We will also point out quick wins and deliver a concrete plan for the adoption of a Next Endpoint solution or for the implementation of a POC/Pilot.

Discover & Assess

Evaluate your estate and define the scope by gathering key information



Plan

Plan the optimal EUC model for your organisation

Envision

Understand the options and re-think your approach to EUC

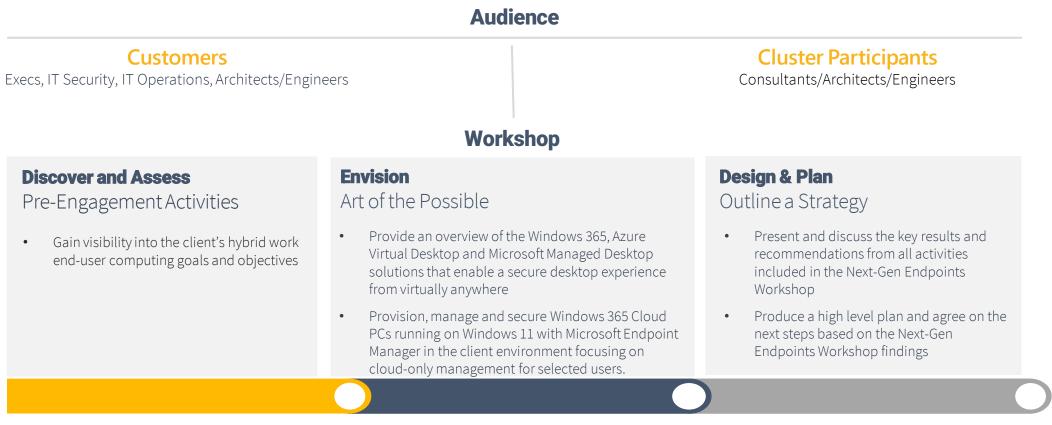
Gold Partner

Azure Cloud Cloud Expert Adoption Centre of MSP Framework Excellence

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Next Gen Workshop - Scope & Structure

A structured approach based on Microsoft best on practises and a well-defined methodology



Out of scope

- Configuration of Azure Resources, Azure Active Directory and Microsoft Endpoint Manager beyond what's required for showcasing capabilities
- Design and planning sessions for any topics
- Custom configurations in the production environment
- Low-level designs or implementations
- Proof of concepts or lab deployments

The Cluster Advantage

Cluster Reply is a multi-award winning technology consultancy specialising in Azure

Credentials



- **Microsoft Gold Competencies** Gold competency is awarded to companies that have demonstrated the top level of expertise on a particular technology or service area. We hold 14 Microsoft Gold competencies, including **Gold Windows and Devices**, **Gold Datacentre**, **Gold Security** and **Gold Cloud Platform**.
- Azure Expert MSP this accreditation assures clients that they are connecting with one of Microsoft's most capable and high-fidelity Azure Managed Service Providers. Whether you are working on mission-critical apps, entire datacentre footprints, or hybrid environments, Cluster Reply have proven their capabilities to be able to help you

Technical Expertise & Experience

Our architects and engineers have extensive experience in:

- Formulating EUC strategies and roadmaps helping organisations deliver flexible, secure and productive user experiences
- Deploying end configuring enterprise endpoint management solutions such as SCCM, Intune
- Helping clients adapt their EUC solutions while leveraging tools such as Azure AD, Autopilot etc.
- Assessing and optimising large-scale and complex EUC environments covering multiple VDI solutions, device types and operating systems across different geographies
- Designing and implementing cloud identity technologies including AAD, Azure ADDS, AAD Connect, and 3rd party IDPs (Ping, Okta etc), as well more established technologies including AD, GPOs and Certificate Authorities etc.





Making the most of cloud

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