



Fronline Workers



What if we told you that 1 in 4 of your frontline workforce, does not have the right tools to do their job. Can you take that risk?

As the hub for teamwork, Microsoft Teams is designed to help frontline workers be more productive.

To help you, I would like to invite you to attend an in-person or virtual workshop to explore opportunities to transform your frontline workers day to day experiences with purpose-built solutions, tailored for your organization.

Included in your personalised **Enable Frontline Workshop** will be:

- An assessment of your frontline workforce needs, tailored to you, by engaging with your BDMs, frontline workers and frontline managers
- An identification of your pain points and challenges that impede the productivity of your frontline workforce. We will gather this by participating in the floor walk with your frontline workers
- Personas and mapping to your top prioritized scenarios to deliver innovative solutions to your frontline workers
- An envisioning The 'Art of the Possible' for Frontline Platform – a combination of presentations and immersive experiences designed to showcase Microsoft Teams, Shifts, Tasks, Approvals, Power Platform, Viva Connections, LoB apps
- A prioritized, actionable plan to quickly address your frontline worker needs by implementing and adopting frontline solution, take action on what we learn.
- A solid plan to work with you to drive pilot or proof of concept, to prove the ROI of what we uncover during the session.