



Intelligent Data Platform and Integration



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1 Rifumo Empowerment Holdings (REH)

1.1 Company Profile (Summarized)

Established in 2013, Rifumo Empowerment Holdings (REH) is an Information Technology firm specializing in Process Automation (PA), Business Intelligence (BI), eCommerce Solutions, Data Warehousing (DW), Digitization, Customer Relationship Management systems (CRM), Application Development and Microsoft Business Central (BC). Our expertise in the development and implementation of Microsoft Technology (MT) enables our team to utilize standard best practices in the implementation of new technology and innovation. REH is a 100% black-owned SMME, B-BBEE Level 1 contributor and a Microsoft Gold Partner.

REH excels in development, customization, configuration, and implementation of technology solutions that offer expert guidance on the latest developments in technology across multiple industries. The organization provides tailor-made solutions that are user-centric and customer focused, to enable digital transformation using standard best practices and tried and tested methodologies.

We provide innovative technology through dedicated partnerships with our clients as we work to achieve outcomes that are user-driven and cost-effective. We take pride in enabling solutions and sharing knowledge collaboratively with our clients.

1.2 Proven Track Record

Rifumo has a proven track record and strong credentials in Microsoft Dynamics 365 projects, eCommerce, ICT Assessments, Business Process Design, System Integrations, and Project Management techniques. We remain a partner of choice to several Public Sector Clients. Our clientele base includes but is not limited to the following.

- Johannesburg Development Agency JDA
- City of Johannesburg Departments
- Public Investment Corporation
- Gauteng Department of Education

1.3 Our Solid and Robust Methodology

Our Project Management and Implementation methodology is based on the Microsoft Operations Framework and the Dynamics Sure-Step toolsets. These are tried, tested, and trusted methodologies which have, over the years been utilized, and proven to add the desired value to Clients.

For a detailed company profile please click on the link below.

2 Data Integration and Analytics

2.1 Introduction

In today's data-driven world, organizations are increasingly reliant on robust data integration and reporting solutions to make informed decisions and drive business growth. However, many organizations face challenges in managing disparate data sources, ensuring data consistency, and generating actionable insights in a timely manner. To address these challenges, we propose the creation of a Common Data Platform (CDP) leveraging Microsoft Fabric, a comprehensive suite of data integration and analytics tools available on the Azure Marketplace.

Our proposed solution aims to streamline data integration processes, enhance data quality, and provide a unified platform for advanced reporting and analytics. By utilizing Microsoft Fabric, we can offer a scalable, secure, and efficient data platform that empowers organizations to harness the full potential of their data assets.

2.2 Objectives

Our primary objective is to streamline data integration by developing a unified platform that seamlessly integrates data from various sources. This will ensure consistency and significantly reduce data silos within the organization. Additionally, we aim to enhance data quality through robust data validation and cleansing processes, thereby improving the accuracy and reliability of data across the organization.

We also seek to enable advanced reporting and analytics by providing powerful tools and capabilities that facilitate comprehensive report generation and sophisticated data analysis. This will empower stakeholders to make data-driven decisions with greater confidence.

Scalability and flexibility are key considerations in our design, ensuring that the platform can accommodate the growing data needs of the organization and adapt to evolving business requirements. Furthermore, we are committed to maintaining the highest standards of security and compliance, protecting sensitive data and adhering to relevant regulations.

Lastly, we aim to achieve cost efficiency by optimizing resource utilization and reducing operational costs through the cloud-based infrastructure of Microsoft Fabric.

2.3 Key Benefits

Implementing our Common Data Platform (CDP) using Microsoft Fabric offers several significant benefits:

1. **Unified Data Management:** Our platform consolidates data from multiple sources into a single, cohesive system, eliminating data silos and ensuring consistency across the organization.
2. **Improved Data Quality:** With advanced data validation and cleansing processes, we enhance the accuracy and reliability of your data, leading to more trustworthy insights.
3. **Enhanced Reporting and Analytics:** Our solution provides robust tools for generating detailed reports and performing advanced analytics, empowering your team to make informed, data-driven decisions.
4. **Scalability and Flexibility:** Designed to grow with your organization, our platform can easily scale to meet increasing data demands and adapt to changing business needs.
5. **Security and Compliance:** We prioritize data security and compliance, ensuring that your data is protected and that our platform adheres to all relevant regulations.
6. **Cost Efficiency:** Leveraging the cloud-based infrastructure of Microsoft Fabric, we optimize resource utilization and reduce operational costs, providing a cost-effective solution for your data needs.

As a Microsoft Solution Partner and Independent Software Vendor (ISV) partner, Rifumo brings a wealth of expertise and experience in data integration and analytics. Our team is well-versed in the latest Microsoft technologies and best practices, enabling us to deliver tailored solutions that meet your specific requirements.

We offer end-to-end support, from initial consultation and platform design to implementation, training, and ongoing maintenance. Our goal is to ensure a seamless transition to the new platform and to help your organization fully leverage its capabilities.

Key Differentiators

What sets Rifumo apart from other solution partners is our commitment to excellence and our deep understanding of Microsoft technologies. Here are a few key differentiators:

1. **Expertise and Experience:** Our team consists of certified professionals with extensive experience in data integration and analytics, ensuring that we deliver high-quality solutions.
2. **Customer-Centric Approach:** We prioritize your needs and work closely with you to develop a solution that aligns with your business goals and objectives.
3. **Innovative Solutions:** We leverage the latest advancements in Microsoft Fabric and other technologies to provide innovative and effective solutions.
4. **Comprehensive Support:** From planning to execution and beyond, we offer comprehensive support to ensure the success of your data integration and analytics initiatives.

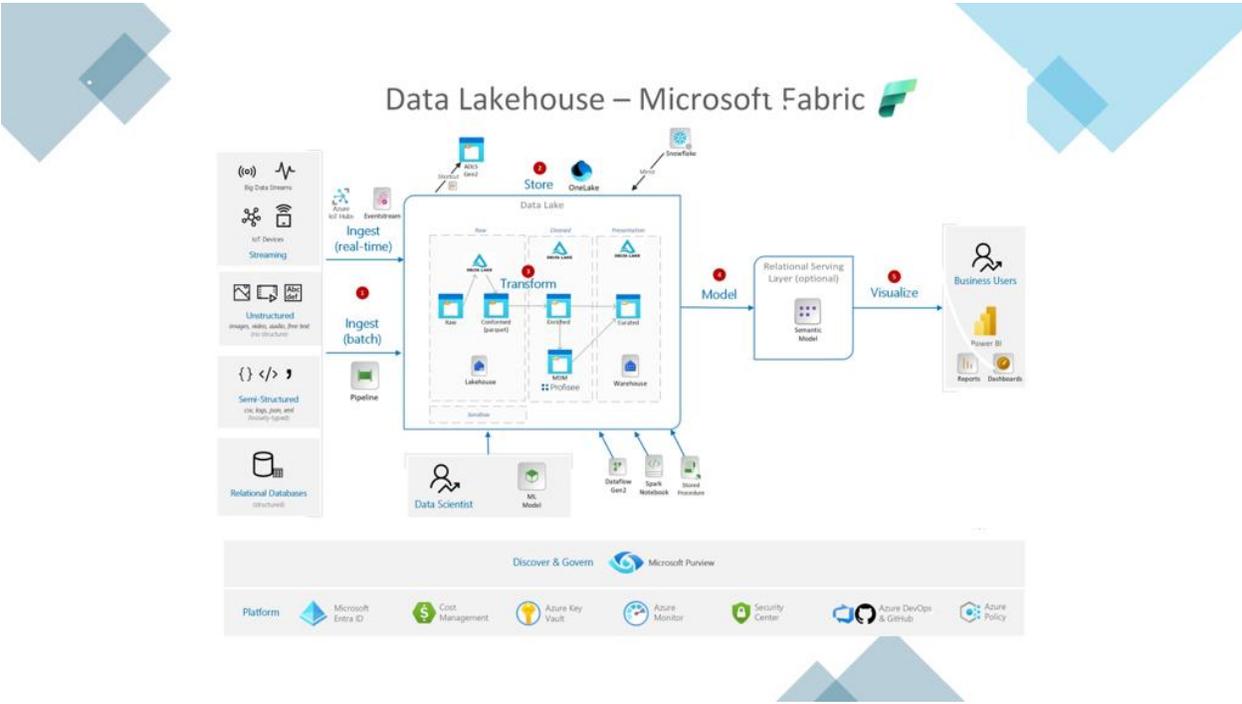
5. **Proven Track Record:** Our successful track record with numerous clients across various industries demonstrates our ability to deliver impactful solutions that drive business growth.

2.4 Challenges and Solutions

1. **Data Integration Complexity:** Integrating data from diverse sources can be complex due to differences in data formats, structures, and quality.
 - **Solution:** We will employ advanced data integration tools within Microsoft Fabric that support a wide range of data sources and formats. Additionally, we will implement robust data mapping and transformation processes to ensure seamless integration.
2. **Data Quality Issues:** Inconsistent or poor-quality data can undermine the effectiveness of the platform.
 - **Solution:** We will establish comprehensive data validation and cleansing protocols to enhance data quality. Regular audits and automated quality checks will be conducted to maintain high standards.
3. **Scalability Concerns:** As the organization grows, the platform must be able to handle increasing volumes of data without compromising performance.
 - **Solution:** Microsoft Fabric's cloud-based infrastructure is inherently scalable. We will design the platform with scalability in mind, ensuring it can expand to meet future data demands.
4. **Security and Compliance Risks:** Protecting sensitive data and ensuring compliance with regulations is critical.
 - **Solution:** We will implement stringent security measures, including encryption, access controls, and regular security audits. Compliance with relevant regulations will be a top priority, and we will stay updated on any changes to ensure ongoing adherence.
5. **User Adoption and Training:** Ensuring that users are comfortable with the new platform and can utilize its features effectively can be challenging.
 - **Solution:** We will provide comprehensive training programs and user documentation to facilitate smooth adoption. Ongoing support and resources will be available to address any user concerns or questions.
6. **Cost Management:** Managing the costs associated with implementing and maintaining the platform can be a concern.
 - **Solution:** By leveraging the cost-efficient cloud infrastructure of Microsoft Fabric, we can optimize resource utilization and reduce operational costs. We will also

provide detailed cost projections and regular budget reviews to ensure financial efficiency.

3 Architecture



Data Ingestion Layer:

- **Purpose:** This layer is responsible for collecting data from various sources, including databases, cloud services, on-premises systems, and external APIs.
- **Tools:** Microsoft Fabric provides tools like Azure Data Factory and Power Query for efficient data ingestion. These tools support a wide range of data sources and formats, enabling seamless data collection.

Data Storage Layer:

- **Purpose:** This layer stores the ingested data in a centralized repository, ensuring it is easily accessible for processing and analysis.

- **Tools:** Azure Data Lake Storage and Azure SQL Database are commonly used for scalable and secure data storage. These tools offer high performance and support for large volumes of data.

Data Processing Layer:

- **Purpose:** This layer processes and transforms the raw data into a structured format suitable for analysis and reporting.
- **Tools:** Azure Databricks and Azure Synapse Analytics are powerful tools for data processing and transformation. They support advanced analytics, machine learning, and big data processing.

Data Integration Layer:

- **Purpose:** This layer integrates data from different sources, ensuring consistency and quality across the platform.
- **Tools:** Microsoft Fabric's integration capabilities, such as Azure Data Factory and Logic Apps, facilitate seamless data integration and orchestration.

Data Analytics and Reporting Layer:

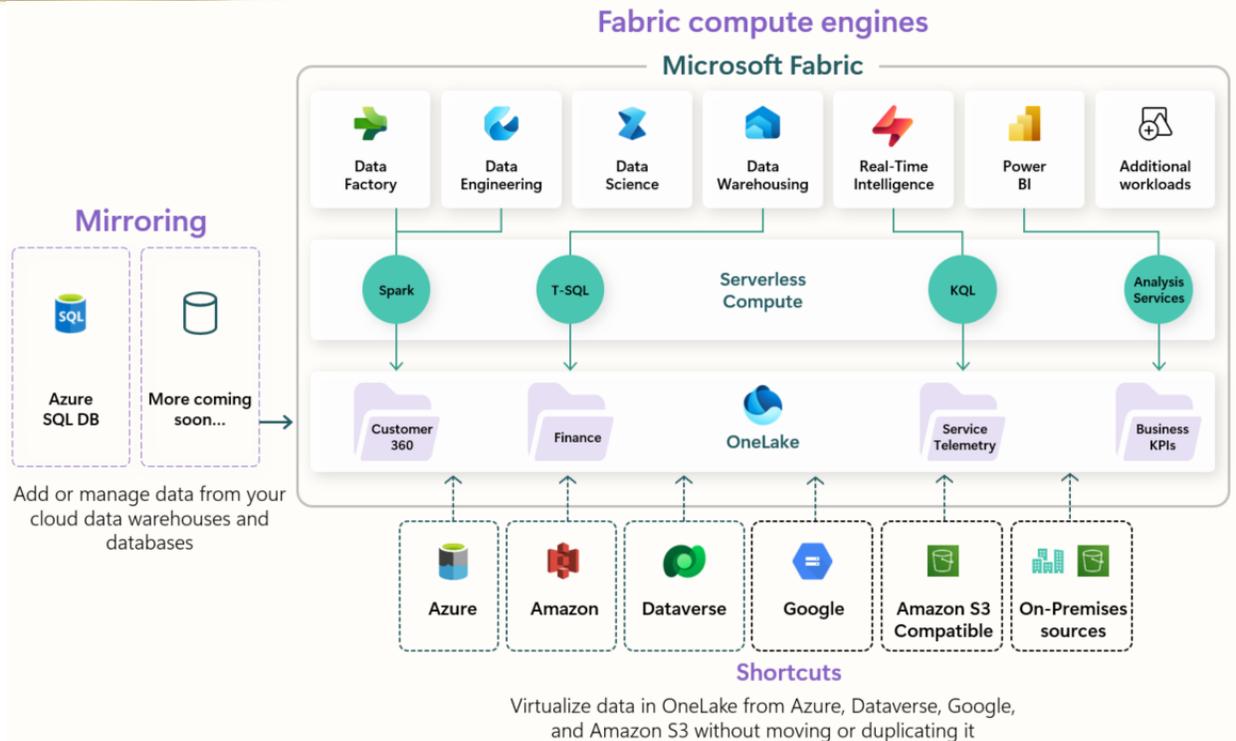
- **Purpose:** This layer provides tools for data analysis, visualization, and reporting, enabling users to derive insights and make data-driven decisions.
- **Tools:** Power BI is a key tool in this layer, offering interactive dashboards, reports, and data visualization capabilities. Azure Synapse Analytics also supports advanced analytics and reporting.

Security and Governance Layer:

- **Purpose:** This layer ensures that data is secure, compliant, and governed according to organizational policies and regulations.
- **Tools:** Azure Active Directory, Azure Security Center, and Azure Policy are used to implement robust security measures, access controls, and compliance monitoring.

User Access and Interface Layer:

- **Purpose:** This layer provides users with access to the platform through intuitive interfaces and tools.
- **Tools:** Power BI dashboards, custom web applications, and mobile apps enable users to interact with the data and derive insights.



4 Implementation Strategy

4.1.1.1 *Data Integration* (Months 1-5)

- **Milestone 1.1:** Complete data source assessment and mapping (End of Month 1)
- **Milestone 1.2:** Establish ETL processes for SAP and Dynamics Business Central (Mid-Month 4)
- **Milestone 1.3:** Validate and cleanse initial data sets (End of Month 5)

4.1.1.2 *Platform Setup* (Months 6-8)

- **Milestone 2.1:** Set up Microsoft Fabric infrastructure (End of Month 4)
- **Milestone 2.2:** Configure data storage and processing capabilities (Mid-Month 7)
- **Milestone 2.3:** Implement security measures and conduct initial security audit (End of Month 8)

4.1.1.3 *Change Management* (Throughout the Project)

- **Milestone 5.1:** Develop and launch communication plan (Start of Project)
- **Milestone 5.2:** Engage stakeholders and gather feedback (Ongoing)
- **Milestone 5.3:** Implement phased rollout of the platform (Throughout the Project)

4.1.1.4 **Monitoring and Optimization** (Months 8-10)

- **Milestone 6.1:** Set up performance monitoring tools (Start of Month 8)
- **Milestone 6.2:** Collect and analyze user feedback (Mid-Month 8)
- **Milestone 6.3:** Optimize processes and reports based on feedback (End of Month 10)

4.1.1.5 **Project Management** (Throughout the Project)

- **Milestone 7.1:** Finalize detailed project timeline and milestones (Start of Project)
- **Milestone 7.2:** Allocate resources and budget (Start of Project)
- **Milestone 7.3:** Conduct regular risk assessments and mitigation planning (Ongoing)

5 Costing & Pricing

Sprint	Task	Hours	Resources	Cost
Sprint 0	Project Initiation	233		
	Assemble the project team and assign roles	39	PM,SA,BA	\$ 12 696,31
	Conduct a project kickoff meeting	36	PM,SA,BA	\$ 12 696,31
	Define the project vision, goals, and success criteria	86	PM,SA,BA	\$ 26 064,91
	Create the initial project backlog with user stories	72	PM,SA,BA,DA,TL	\$ 24 003,97
Sprint 1	Data Source Assessment and Mapping	315		
	Identify all data sources and map data fields	161	DA,BA,TL	\$ 40 811,15
	Document data flow and dependencies	76	BA,SA,TL	\$ 20 102,50
	Create user stories for data integration tasks	78	BA,PM	\$ 13 324,52
Sprint 2	ETL Process Development	551		
	Design ETL processes for SAP and Dynamics Business Central	243	DA,TL,SD	\$ 61 596,96
	Develop ETL scripts and workflows	179	SD,DA	\$ 29 098,47
	Test ETL processes with sample data	129	SD,DA	\$ 20 970,41
Sprint 3	Infrastructure Setup	120,41		
	Configure Microsoft Fabric	120,41	TL,SA	\$ 21 896,35
Sprint 4	Data Validation and Cleansing	352,41		
	Implement data validation rules	145	SD,BA	\$ 23 970,90
	Cleanse data to remove duplicates and errors	129,41	SD,BA	\$ 21 393,62
	Conduct initial data quality assessment	78	SD,BA,LT	\$ 19 986,77
Sprint 5	Security Implementation	350,449		
	Implement encryption and access controls	164	SD,TL,SA	\$ 43 379,07

	Conduct initial security audit	121,449	SD,TL,SA	\$	32 124,05
	Establish regular security monitoring protocols	65	SD,TL,SA	\$	17 192,92
Sprint 6	Real-Time Reporting Enablement	620,106			
	Set up real-time data processing pipelines	379	SD,SA,TL	\$	100 247,97
	Integrate real-time data sources with Power BI	152,106	SD,SA,TL	\$	40 233,03
	Test real-time reporting capabilities	89	SD,SA,TL,LT	\$	23 541,08
Sprint 7	User Training and Support	459,49			
	Develop training materials and documentation	167	BA,TL	\$	28 988,26
	Conduct initial training sessions for key users	183	BA,TL	\$	31 765,58
	Establish a support system for ongoing assistance	109,49	BA,TL	\$	19 005,54
Sprint 8	Performance Monitoring and Optimization	874,66			
	Set up performance monitoring tools	311,12	SA,TL	\$	56 576,62
	Collect and analyze user feedback	242,41	SA,TL	\$	44 081,83
	Optimize ETL processes, dashboards, and reports	321,13	SA,TL	\$	58 396,93
Sprint 9	Project Review and Closure	322,7			
	Conduct a project review meeting	183	PM,BA,SA	\$	49 413,13
	Document lessons learned and best practices	47,7	PM,BA,SA	\$ 725,57	9
	Finalize project documentation and handover	92	PM,BA,SA	\$	22 560,20
			Total Cost excl VAT	\$	925 844,96
			VAT	\$	138 876,74
			Total Including VAT	\$	1 064 721,70

Note

Currency Conversion Disclaimer:

Conversion Rate 1USD = 18,31ZAR

The prices quoted in South African Rands have been converted to USD based on the exchange rate on 23 December 2024. Please note that the converted USD amount is locked at the above rate and will not be subject to further fluctuations in currency values. Any purchases or transactions made in the future might have a different rand value based on the updated exchange rate at the time of purchase.

We strive to provide accurate and consistent pricing; however, any significant changes in exchange rates occurring after the locked date will not be reflected in our prices.