

# Hybrid Endpoint Discovery and Windows 365 Pilot

risual Ltd.

# Q Hybrid Endpoint Discovery and Windows 365 Pilot

Discover where Hybrid Endpoints fit in your organisation and pilot Windows 365.

## Description

Hybrid Working is a challenge that is encountered by every business. This challenge, if not handled properly, can increase the effort for IT teams to manage the endpoints that are accessed by your end users.

risual can help you to understand and try the latest hybrid worker tools for the end user with Windows 11 and Windows 365. Learn how the new tools work together and provide an insight to how they can fit in to your business. Armed with this knowledge deliver a secure Pilot targeted at different personas within the organisation.

risual's Modernise Endpoints offering provide clients with an evaluation of their current device management estate and how virtual cloud PCs can help secure access to data and improve user productivity.



## Features

- Next Generation Windows Workshop to help understand what Microsoft solutions can help with hybrid working.
- Discovery workshops on user personas and user feedback surveys for insight on where Next Generation Windows can improve the user experience.
- Pilot Succession planning for Windows 365.
- Conduct a Windows 365 pilot based on discovered personas and the succession planning.
- Delivered by fully certified Microsoft 365 consultants.
- Delivers full knowledge transfer and training for IT service teams.

## Benefits

- Discovery of Hybrid Working options for end users, including Windows 365, Windows 11 and Azure Virtual Desktop.
- Deploy a Pilot for Windows 365 using Microsoft Intune to secure and manage the Cloud PCs.
- Simplify management of Windows 11 and Windows 365 devices through Microsoft Intune deploying familiar profiles and applications.
- Define what success looks like for the Pilot with succession planning and detailed reports post completion.
- Access a Windows 11 device from any location, and any device, securely. This includes BYOD and Corporate owned devices.
- Improve the end user experience for hybrid, remote and frontline workers.
- Gain a valuable insight and recommendations on how Cloud PCs can benefit the workforce through targeted feedback surveys and persona workshops.
- Eligible clients can gain funding from Microsoft for running of the MCI workshop.



# Q Hybrid Working is happening right now!

Discover how Next Generation Windows can benefit your organisation and trial the latest in Cloud PC tech.

## Deployment and customisation

Discover how the latest endpoint offerings from Microsoft can improve your user experience for hybrid working.

Manage the new endpoints as you currently do with Microsoft Intune.

Deploy a pilot solution quickly and provide users access within minutes.

## Advisory and adoption

We can provide you with the guidance and expertise you need to understand how the next generation of windows fit with your user personas. Not only will this information help drive forward device transformation, but it will help to further drive the ongoing success from your investment in Microsoft 365, all designed to help your organisation and your employees thrive.

## Phase 1 – Next Generation Windows Workshop

This series of workshops showcases Windows 365 and other hybrid working endpoint offerings. Through comprehensive discussions and presentations you can learn about the services and work with risual to plan next steps.

## Phase 2 - Discovery

Through a series of Persona Workshops and User Feedback Surveys, our Analysts will gather data on how your end users use their current devices and any pain points they have. This information is then generated in to a comprehensive report all designed to provide valuable insight and recommendations on how Microsoft's offerings will benefit your organisation.

## Phase 3 – Windows 365 Pilot

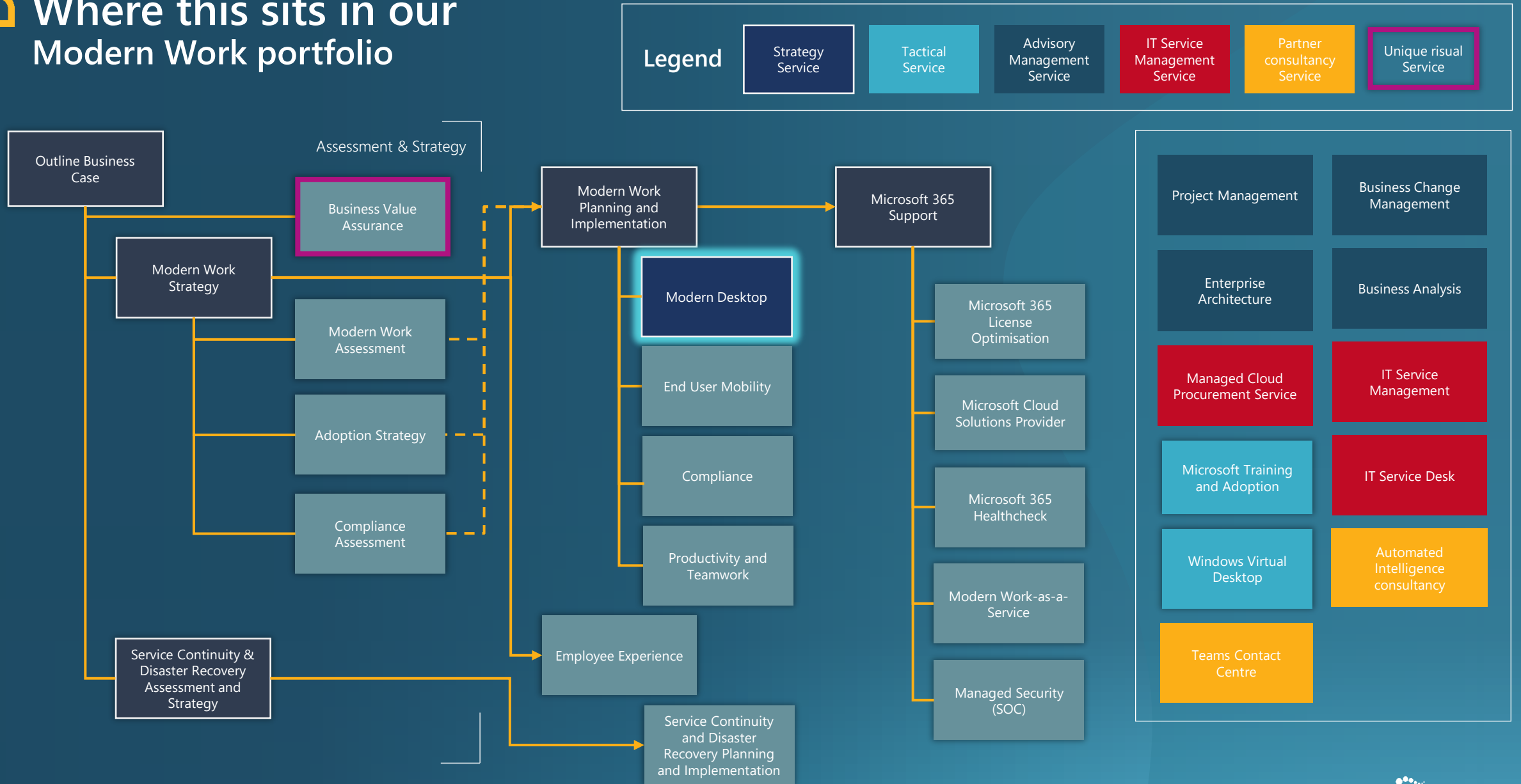
Windows 365 is the Cloud PC. The latest Windows endpoint from Microsoft, it can provide end users with a Windows device, based on corporate configuration within minutes.

Using Pilot Succession planning, risual will help define what success will look like for the pilot. Then using the information gathered in the previous workshops, a Windows 365 pilot, managed by Microsoft Intune will be configured. This pilot will help the business to see how Windows 365 can provide benefit and potentially solve issues.

Once the pilot is complete, additional information is gathered and a report provided to showcase where Windows 365 has provided the greatest benefit and what those benefits are alongside further recommendations.



# Where this sits in our Modern Work portfolio



# About risual

Who we are, what we do, and who we work with

# Who we are

Microsoft Experts for 16 years, we have deep product knowledge across Microsoft technologies and a broad range of experience across industry. Born from a belief that technology can change the world in sustainable ways that drive positive social and societal change, we endeavour to learn, develop and invest in our people and communities, delivering world-class services that create value and opportunities for all.



UK-based business & technology services organisation, offering consultancy, managed services, training & adoption, education, and apprenticeships for cloud technologies.



Microsoft Gold Partner across 15 categories and an Azure Expert MSP, placing us in the top 0.05% of MS partners globally and are a Microsoft Fast Track Ready Partner.



16 years transforming the workplace through the introduction, adoption and strategic management of Microsoft technologies.



An elite Microsoft Partner, we also have 7 Microsoft advanced specialisations, validating our extensive capabilities in specific solution areas.



Accredited to ISO 27001, ISO 20000, ISO 9001, Cyber Essentials, Cyber Essentials Plus, and members of the NCSC's Cyber Security Information Sharing Partnership (CiSP).



We're driven by a real purpose to introduce sustainable change and drive positive social impact, by increasing the opportunities available to young and disadvantaged people.

Gold  
Microsoft Partner  
Azure Expert MSP

**iIBA**  
International Institute  
of Business Analysis

MSP<sup>®</sup>

The Open Group  
**Open**  
Certified

PRINCE2<sup>®</sup>

AgilePM

**Prosci**  
PEOPLE. CHANGE. RESULTS.



**SAFe**

ITIL<sup>®</sup>

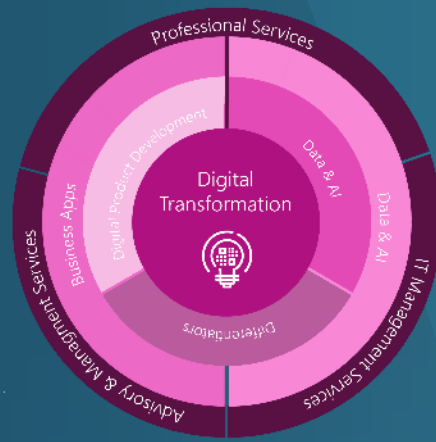
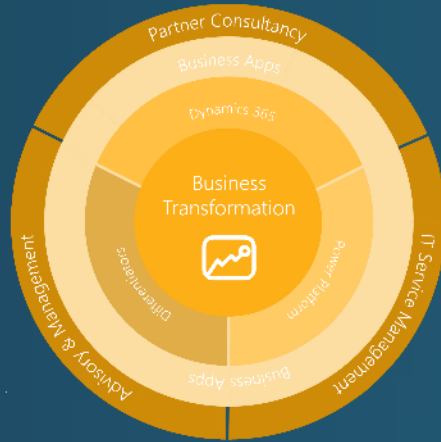
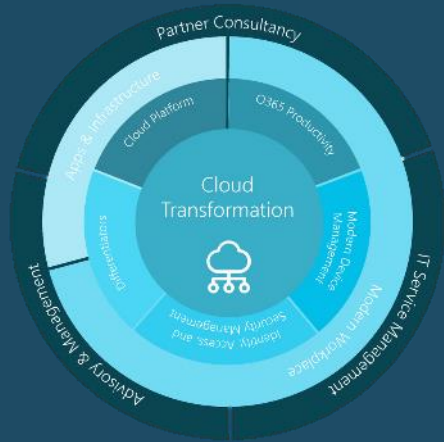


**INVESTORS  
IN PEOPLE**



# What we do

We are the complete service provider and one of the only Microsoft partners who deliver a range of services across all three clouds; Azure, Dynamics 365, and Microsoft 365. Our deep relationship with Microsoft has had a strategic influence on our organisation and the services we deliver since the day we were founded. We are the experts in transformation, and see transformation in three ways; Cloud, Business and Digital.



Cloud Transformation is about tools and technology, often IT-led it focuses on the platform with Azure, and Modern Work through Microsoft 365 services. Cloud Transformation is an enabler and in order to deliver real value, business transformation is required.

Business Transformation is about re-engineering internal services to better serve the business, focusing on business applications, processes and productivity, through Dynamics 365 and the Power Platform.

Digital Transformation relates to external interfaces with clients/citizens/students and enters the domain of disruptive innovation focusing on replacing or complementing existing services through digital product development.

All three service portfolios span: business and technical consulting, managed services, training & adoption, apprenticeships, data & AI, and security.

We live by our values of **honesty, openness and trust**, and we embed these values into everything we do, from delivering new and exciting business and technology services/solutions, through to the charity work we regularly undertake within our communities.



## advisory

assessment | strategy



## consulting

plan | implement



## services

optimise | support



## skills

develop | adopt



## solutions

sector | software

# Who we work with





# Our world class expertise

Gold

## Microsoft Partner Azure Expert MSP

Cloud Solutions Provider (CSP)

FastTrack ready partner

Microsoft Intelligent Security Association member

Identity and Access Management Advanced Specialization

Threat Protection Advanced Specialization

Information Protection and Governance Advanced Specialization

Teamwork Deployment Advanced Specialization

Teams Calling Advanced Specialization

Windows and SQL Server Migration Advanced Specialization

Windows Virtual Desktop Advanced Specialization

Change and Adoption Advanced Specialization

Application Development

Application Integration

Cloud Platform

Cloud Productivity

Collaboration and Content

Communications

Data Analytics

Data Platform

Datacenter

DevOps

Enterprise Mobility Management

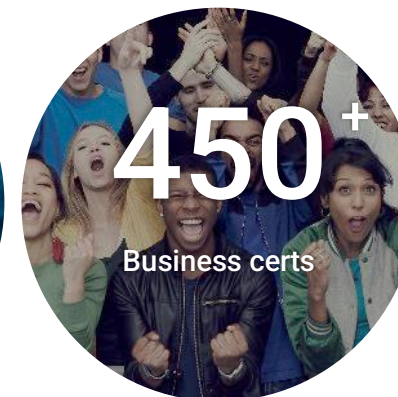
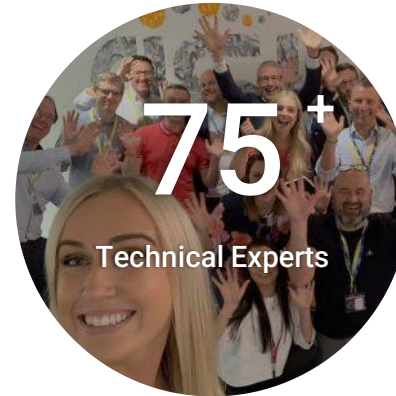
Messaging

Project and Portfolio Management

Security

Windows and Devices

Small and Midmarket Cloud Solutions



# Our Cloud Transformation Services

For the past 15 years we've worked with clients to transform the workplace with the introduction, adoption and strategic management of Microsoft cloud technologies. Working across all industry sectors, we aim to transform the ways in which people work and organisations deliver services, through the re-imagination of technology and support services, and through the provision of enhanced digital skills training and apprenticeships.



## Cloud Platform

We are experts in the configuration and migration of services & applications to the Cloud. We share our skills and experience as an Azure Expert MSP, leveraging our deep Microsoft relationship to deliver innovative solutions that solve real business problems through a range of services covering the entire Azure ecosystem.



## Modern Work

We help our clients get the most from their investments in Microsoft 365 through correct licensing, configuration, training and adoption. We take a user-centric approach, shifting attention to connecting people and giving them the tools and knowledge needed to become a truly Modern Workforce.

# ACCELERATE YOUR TRANSFORMATION AND REIMAGINE EMPLOYEE EXPERIENCE WITH RISUAL