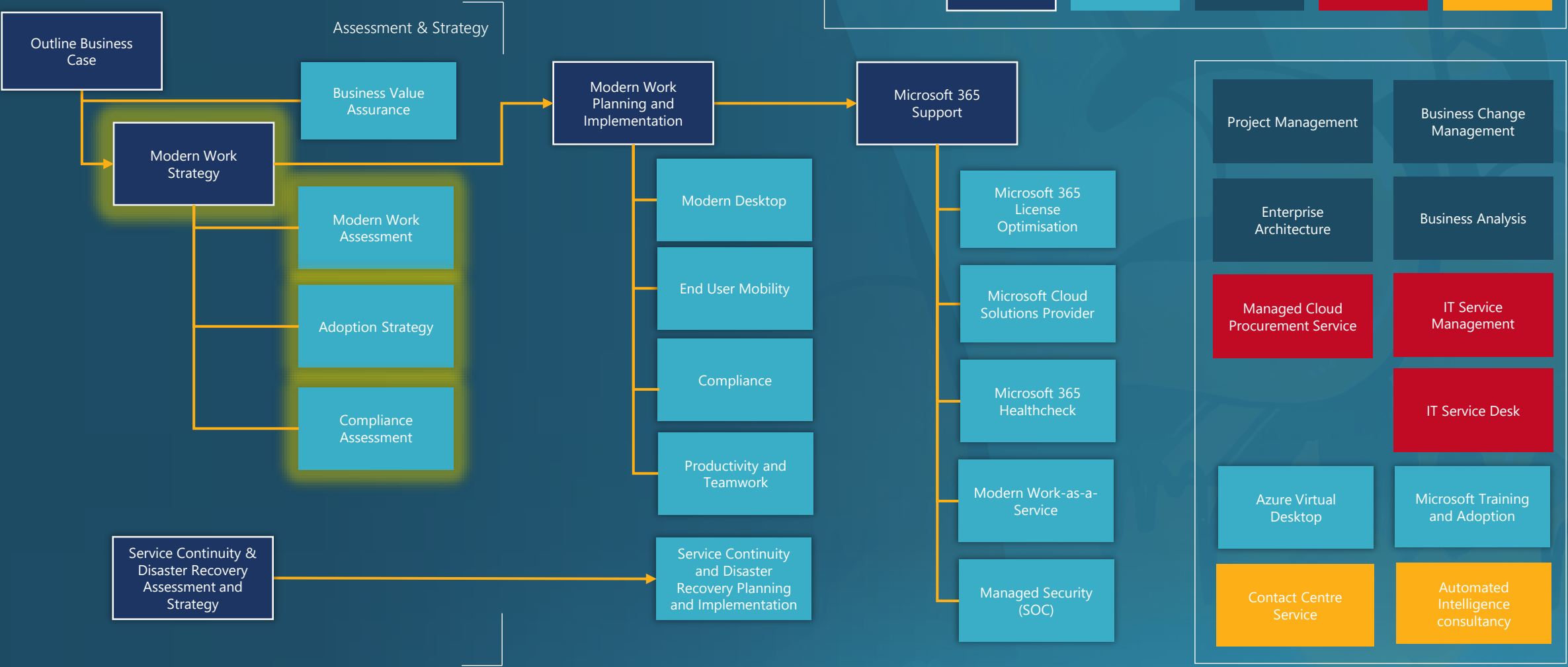


Modern Work Strategy

Service Definition Document

Modern Work



Modern Work Strategy

Description

As part of risual's Modern Work portfolio, our Modern Work deployment client journey. It helps organisations understand the benefits of transforming end user services with Microsoft 365, driving innovation and improving employee productivity. We can deliver our strategy engagement either as stand alone or we can include the Modern Work assessments to include the wider scope to ultimately drive value in the organisations investment into modern ways of working.



Features

- Work with a single partner to own the deployment of Microsoft 365 services
- Assesses current organisational objectives matching them to digital technology and services providing a roadmap for change.
- Provides clear strategy for Windows 10, Office 365 and Microsoft mobility features.
- Determines business priorities and risks for modern workplace transformation.
- Performs value analysis and capability mapping.
- Delivers an architectural design sessions to raise the awareness of key Microsoft Modern Workplace concepts
- Creates a detailed Modern Work transformation strategy and high-level implementation roadmap for Microsoft services.

Benefits

- Delivered by Microsoft accredited consultants from a Microsoft Gold and advance specialist partner.
- Plans how to increase adoption of Microsoft 365 and related technologies
- Delivered through mature, embedded delivery framework with full project management.
- Available via multiple procurement frameworks, G-cloud, DOS v5, Bloom, North of England CPC, NHS SBS and Cyber Security Services 3
- Security design included to meet NCSC cloud principles.
- Identifies opportunities to leverage Microsoft's Modern Work technology utilising existing licencing and identifying requirements should additional services be needed.
- Supports the organisation in the development of a business case for a modern work programme.

Modern Work Assessment

Description

As part of risual's Modern Work portfolio, this service contributes towards your Modern Workplace Transformation Strategy. It helps organisations determine their readiness for transforming end user compute services through cloud technology. The service assesses how end users access the current technology, are current processes efficient, do end users have the appropriate skills to make the most of the technology.

Our team will identify gaps and opportunities for improvement giving you an understanding of the potential costs and benefits where Microsoft's modern workplace transformation can help.



Features

- Delivered by fully certified Microsoft 365 architects and platform consultants.
- Utilise our experience to raise the level of knowledge on Modern Work technology, capturing, determining and distributing recommended practices.
- Benchmarks current arrangements against the organisations digital strategies and motivations.
- Provides recommendations and opportunities for strategic & technical consideration.
- Delivers a modern workplace transformation assessment report with guided next steps.

Benefits

- Delivered by Microsoft accredited consultants from a Microsoft Gold and advance specialist partner.
- Plans how to increase adoption of compliance related technologies
- Aligns requirements to features and capabilities.
- Can be combined with eligible Microsoft funding initiatives.
- Delivered through mature, embedded delivery framework with full project management.
- Available via multiple procurement frameworks, G-cloud, DOS v5, Bloom, North of England CPC, NHS SBS and Cyber Security Services 3
- Identifies opportunities to leverage Microsoft's Modern Work technology utilising existing licencing and identifying requirements should additional services be needed.
- Security design included to meet NCSC cloud principles.

Modern Work Adoption Strategy

Description

This service contributes towards your Modern Workplace Transformation Strategy. It helps organisations determine their preparedness for transforming end user compute services through cloud technology. The service assesses current technology, processes, and skills, identifying gaps and opportunities, giving you an understanding of the potential costs and benefits of modern workplace transformation.



Features

- Delivered by Microsoft 365 certified cloud and business consultants.
- Evaluates current end user computing & productivity configuration and practices.
- Can be combined with eligible Microsoft funding initiatives.
- Provides an assessment against best practice Microsoft technical solutions.
- Performs skills gap analysis for staff against Microsoft 365 technologies.
- Assesses current cyber security protection and secure access services.
- Benchmarks current arrangements against your cloud and digital strategies.
- Provides recommendations and opportunities for strategic & tactical consideration.
- Delivers a detailed modern workplace transformation assessment document.

Benefits

- Delivered by Microsoft accredited consultants from a Microsoft Gold and advance specialist partner.
- Plans how to increase adoption of compliance related technologies
- Aligns requirements to features and capabilities
- Available via multiple procurement frameworks, G-cloud, DOS v5, Bloom, North of England CPC, NHS SBS and Cyber Security Services 3
- Identifies opportunities to leverage Microsoft's Modern Work technology utilising existing licencing and identifying requirements should additional services be needed.
- Drives value using consumption-based cloud pricing models through CSP.

Compliance Assessment

Description

Our Compliance Assessment helps organisations understand the current data structure, governance, protection and compliance posture across the Microsoft 365 services. We include comprehensive assessments of existing data protection and compliance arrangements to then provide clear recommendations and actions to ensure compliancy requirements of the organisation can be achieved.



Features

- Provides understanding of organisational metadata and taxonomy.
- Evaluates existing compliance posture, policies and governance of M365 services.
- Evaluates existing approach to compliance management in Microsoft 365
- Reviews M365 information governance, compliance controls and processes already implemented
- Helps to better understand Microsoft compliance features and capabilities
- Highlights licensing requirements and service levels
- Discusses successful adoption scenarios
- Highlights options for ongoing compliance monitoring
- Creates prioritised recommendations for implementing end-to-end organisational compliance posture

Benefits

- Identifies gaps in compliance/information protection with applicable policies.
- Manages risk through use of Microsoft compliance features and capabilities
- Defines the path to meet business and regulatory record-keeping obligations
- Defines Microsoft compliance roles and responsibilities
- Plans how to increase adoption of compliance related technologies
- Aligns requirements to features and capabilities
- Develops awareness as to how information could be organised effectively
- Summarises organisational data protection and compliance stature producing improvement recommendations
- Defines next steps based on organisational needs and objectives
- Identifies areas for improvements

About risual



UK-based business & technology services organisation, offering consultancy, managed services, training, education and apprenticeships for cloud technologies.



We deliver in partnership with our clients, through the principles of co-working, co-design and co-delivery.



Microsoft Gold Partner across 15 categories and an Azure Expert MSP, placing us in the top 0.05% of MS partners globally.



15+ years transforming the workforce through the introduction, adoption and strategic management of Microsoft cloud technologies.



We have Microsoft advanced specialisations in Change and Adoption and Calling for Microsoft Teams validating our extensive capabilities in these solution areas.



We're driven by a real purpose to introduce sustainable change and drive positive social impact, by increasing the opportunities available to young and disadvantaged people.



INVESTORS
IN PEOPLE

Microsoft
CERTIFIED

DBS
CHECKED
(formerly CRB)
Disclosure and Barring Service

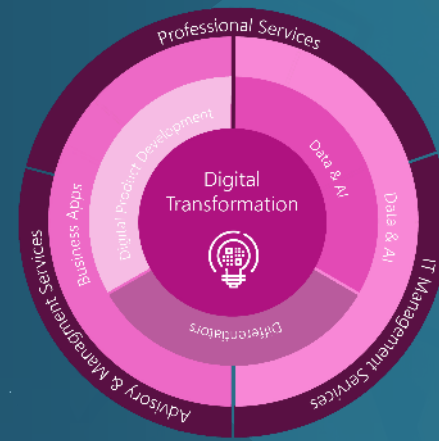
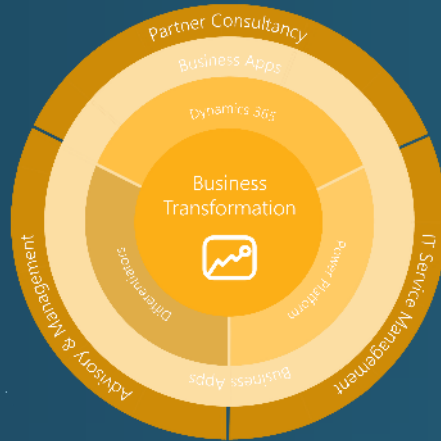


IBA
International Institute
of Business Analysis



What we do

We are recognised by Microsoft as one of the only partners who deliver a range of services across all three Microsoft clouds; Azure, Dynamics 365, and Microsoft 365. Whilst we have hybrid cloud capabilities and skills with AWS and Oracle, our deep relationship with Microsoft has had a strategic influence on our organisation and the services we deliver since the day we were founded. We are experts in transformation and see transformation in three ways; Cloud, Business and Digital.



Cloud Transformation is about tools and technology, often IT-led it focuses on the platform with Azure, and Modern Work through Microsoft 365 services. Cloud Transformation is an enabler and in order to deliver real value, business transformation is required.

Business Transformation is about re-engineering internal services to better serve the business, focusing on business applications, processes and productivity, through Dynamics 365 and the Power Platform.

Digital Transformation relates to external interfaces with clients/citizens/students and enters the domain of disruptive innovation focusing on replacing or complementing existing services through digital product development.

All three service portfolios span: business and technical consulting, managed services, training & adoption, apprenticeships, and data & AI.

We live by our values of **honesty, openness and trust**, and we embed these values into everything we do, from delivering new and exciting business and technology services/solutions, through to the charity work we regularly undertake within our communities.



advisory

assessment | strategy



consulting

plan | implement



services

optimise | support



skills

develop | adopt



solutions

sector | software

Cloud Transformation Services

For the past 15 years we've worked with clients to transform the workplace/workforce with the introduction, adoption and strategic management of Microsoft cloud technologies. Working across all industry sectors, we aim to transform the ways in which people work and organisations deliver services, through the re-imagination of technology and support services, and through the provision of enhanced digital skills training and apprenticeships.



Cloud Platform

We are experts in the configuration and migration of services & applications to the Cloud. We share our skills and experience as an Azure Expert MSP, leveraging our deep Microsoft relationship to deliver innovative solutions that solve real business problems through a range of services covering the entire Azure ecosystem.



Modern Work

We help our clients get the most from their investments in Microsoft 365 through correct licensing, configuration, training and adoption. We take a user-centric approach, shifting attention to connecting people and giving them the tools and knowledge needed to become a truly Modern Workforce.

Partnering with risual

Partnering in Success

Microsoft Partnership

Insights and Ideas

- Fully understand how your service operates, so that we augment and compliment your existing capabilities.
- We will match and mirror your culture to deliver exceptional customer satisfaction.
- Identify and build agility into your systems and processes to help improve efficiencies.
- Drive optimisation and enhance decision making through automation and use of data.
- Provide advice and guidance on the latest trends for people, processes and technology.
- We lead with insight, not solutions, helping you to achieve more value.
- We continually invest in new technologies to optimise costs and help meet increasing customer expectations.

Partnering with risual

Partnering in Success

Microsoft Partnership

Insights and Ideas

- Eligible funding only available to risual as an Azure Expert MSP, in addition to regular funding from Microsoft.
- Microsoft Fast Track Ready Partner. Can help you get more from cloud productivity services (Office 365).
- Jointly hosted events and seminars with Microsoft thought-leaders and solution architects.
- Microsoft learning and education for staff and technical teams.
- Incentive schemes for both our clients and risual to help drive productivity for your people.
- Microsoft managed partner for Azure, Dynamics 365 and Microsoft 365.
- Engaged in multiple preview programmes across the Microsoft technology spectrum.

Partnering with risual

Partnering in Success

Microsoft Partnership

Insights and Ideas

- Regular webcasts on current and emerging technology.
- Workshop and immersion days to explore use cases for new technology.
- Hackathons – rapid, three-day development cycles to deliver proofs of stake in emerging technology.
- Events with guest speakers from across our client base and technology leaders such as Microsoft.
- Partnership with Gartner for their global industry insight events.
- Active social media campaigns, with blogs, news, insights and client case studies.
- Adoption clinics to help your staff get the most from Microsoft productivity tools.



risual

Experts in Transformation