

Microsoft Teams Phone Solutions

Rich calling features, backed by the security & reliability of Microsoft 365

As the enterprise workforce has become more mobile and employees collaborating on new toolsets and in new ways, direct voice and conference calling is now integrated directly into Microsoft Teams.

Microsoft Teams Phone brings user phone calling and conference calling functionality directly into the Microsoft Teams application. With phone number and calling plan assignment, along with meeting calls, advanced call queueing and auto attendant configuration, Microsoft allows organizations to bring all of their telephony needs into the Microsoft 365 umbrella. Unify your end-user calling experience directly into the Teams application, while centrally-managing licensing, configuration, security, and usage reporting within the Microsoft 365 administration center.



Comprehensive Teams Calling Services



Teams Conferencing

Our team will work with your stakeholders to fully understand and define your conferencing and meeting needs to design the rollout of Teams Conferencing. Across both internal and external meetings, large-format live events and webinars, and pure audio conferencing, our Microsoft Experts will develop the strategy to deploy and sustain your organization's video- and audio-conferencing platform on Microsoft 365.



Teams Phone

Our experienced technical resources will work with your telecom team to breakdown licensing and call plan requirements across various users, roles, and geos to support their needs for peer-to-peer internal calling, as well as the design your public switched telephone network (PSTN). With your technical resources, we will design, configure and deploy your organization phone network to support incoming and outgoing employee calls, support your cross-geo reception desks, call groups, and automated call attendants and routing with Microsoft Teams Phone plans, call queues and auto-attendants.



Teams Devices and Meeting Rooms

Our team will work with your technical groups and stakeholders to determine the best Teams Calling Devices from desk phones, headsets, and hardware to ensure the highest call quality and scalability of device management. We will also determine the best meeting room conferencing hardware, licensing and configuration to use Teams Video and Audio Calling in all of your organization's conference rooms.

Microsoft Teams Phone Solutions

Because organizations may be in different stages of their transition, our Microsoft Teams Phone Solutions are customized to help build, accelerate or maintain a stable, scalable and supportable environment. Our experts form a cross-functional team with a unique blend of technical expertise, project experience and business knowledge delivering results that provide real value to your business.

Teams Conferencing



Meetings and Live Events

Providing a clear, defined path for a successful Microsoft Meetings and Live events for remote work without specific dial in numbers.

- Planning, Deployment, and Monitoring
- Meeting Policy Definitions
- Teams Training & Materials
- Live Events runbook



Audio Conferencing

Take Meetings to the next level with Audio conference and dial in numbers

- Licensing
- Conference Bridges and Set-Up
- Meeting Policies and settings for audio lines
- Monitoring and Call Quality

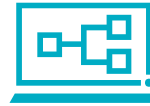
Teams Phone



Teams Phone System & PBX

Connect people in your organization together and ensure security and compliance when rolling out peer to peer calling in Teams

- Planning, Deployment, and Monitoring
- Calling Policy Definitions
- Teams Training & Materials



Public Switched Telephone Network

Migration, architecture and implementation of PSTN in Teams Telephony

- Dial Plans and call routing
- PSTN Number Porting and Direct Routing configurations
- Call queues and auto attendants
- Caller ID and Voicemail

Teams Devices and Meeting Rooms



Teams Devices

Ensure high quality calls for all Teams meetings with or without a phone number with certified Teams devices

- Review, Management, and Deployment of Desk Phones and configuration profiles
- Device management and updates
- Audit and Video device planning



Meeting Rooms

Transform meeting spaces ranging from small huddle areas to large conference rooms with a rich, collaborative Teams experience that's simple to use, deploy, and manage.

- Licensing and planning
- Device Configuration
- Microsoft Intune & Autopilot

Contact us today to get started with Microsoft Teams Phone!



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