![Rockhop - Advancing Applications]

Power Platform Co-op
Summary

As the demand for business applications continues to outpace supply of development capacity, organizations are leaning upon no-code /low-code solutions to distribute application development. While helping to meet demand and provide competitive advantage, this has led to a sprawl of development which introduces new challenges.

Rockhop can work with your organization in structuring a Solutions Co-op and applications support service to meet ongoing application needs. We work with our clients to streamline demand management, match business objectives and investment decision making, structure enabling governance models, and address ongoing application development and support.

Challenges

Amount of time, resources and budget required to build, deploy and maintain aging applications

Maintaining and updating orphaned and aging applications to meet business needs

Securing corporate resources while decentralizing development

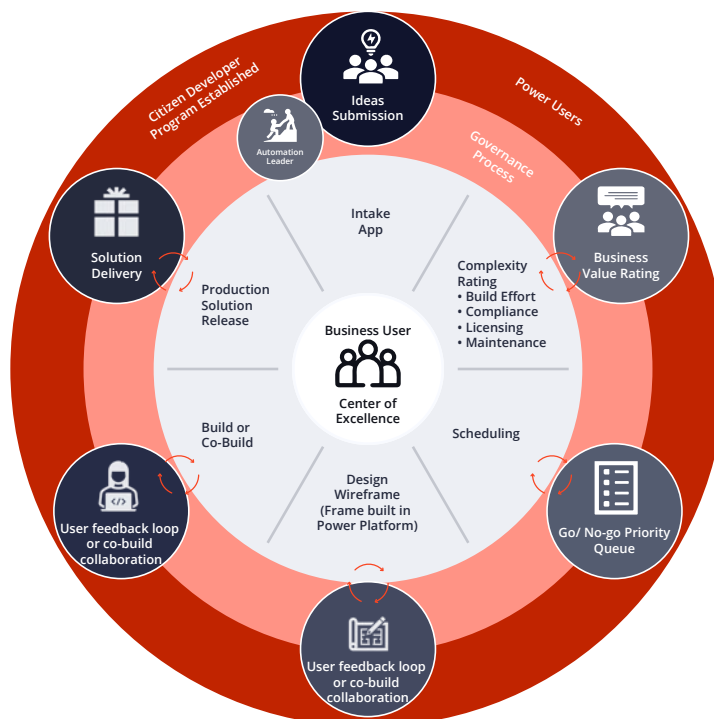Talent pool is limited and expensive to hire

Adhering to increasing demands of higher SLAs and support for applications

Increasing amounts of data and very little information and insights

Approach

What's Inside?

Governance Modeling (one time)
· Defined environments
· DLP policies
· Orphaned ownership management
· Unused solution cleanup
· License optimization report
· Existing solution validation

Governance Process Management
· COE updates
· Citizen developer solution business justification process
· Environment connector approvals/ exceptions
· Broad sharing management
· License evaluation
· DLP Policy review/ enforcement
· Upcoming feature changes in Power Platform

Guided Innovation Funnel
· Anyone in the Business can submit business outcomes or problems and ways to solve them
· COE Business Leaders will be notified when new ideas are submitted
· COE Business Leaders rate ideas (business value x # of credits) and have first right of refusal

Solution Approval
· Each solution will be rated with a priority
· High priority solutions will be automatically built
· High complexity solutions will require approval or change request
· Monthly hours report will be available

Citizen Developers
· Assistance and guidance available to Citizen Developers

COE Reporting
Usage (high/low performing solutions)
· Orphaned solutions
· Licensing optimization
· Compliance exceptions / violations
· Workspace performance (Power BI)

Tier 3 Support
· Solution failure
· Solution bugs
· User experience failures (stuck, learning curve)