

# Collaborate and communicate your way



## Operator Connect & Teams Phone Mobile

### Drive digital transformation and hybrid work forward by simplifying and unifying your collaboration and calling solutions

The days of desk phones in assigned cubicles are nearing their end, as today's employees expect a new level of flexibility and mobility. While employers have been very agile since the pandemic forced staff home for extended periods, infrastructure is not as adaptable. Workers must still jump between devices and applications to effectively collaborate and communicate with colleagues. This gap reduces productivity and adds an extra cost for businesses.

The way we work is changing and Microsoft Teams is at the forefront of this transformation. The solution quickly became a must-have during the pandemic, becoming even more popular and currently boasts more than 270 million active users around the world<sup>1</sup>. Expanding upon the collaboration capabilities, **Microsoft Teams Phone** lets colleagues connect through voice and video calls through the platform. For businesses seeking additional functions, such as initiating global calls to non-Teams users, **Operator Connect** turns the tool into an easy-to-use business phone. Now, **Teams Phone Mobile** expands the solution even further with an industry first ability to allow for a seamless calling experience across devices and networks with a single phone number.

Operator Connect		Teams Phone Mobile
<b>Setup &amp; management:</b> Simplified number provisioning through the Teams Admin Centre	+	One phone number between Teams and mobile phones
<b>Cost savings:</b> Reduced spending on infrastructure and equipment	+	Eliminate costs associated with fixed lines, devices and hardware
<b>Technical support:</b> 24/7 support & 1:1 network connection powered by Azure	+	Security for all devices supported including cellphones
<b>Network connectivity:</b> Canada-wide outgoing calls from Teams to any device	+	Incoming and outgoing calls to any device with enterprise grade compliance

The new **Teams Phone Mobile** offers unique features that create more flexibility for employees to work from the office, home and everywhere in between, simplifying the calling experience through a **single business number**.

Enhance the experience with features including:



Incoming and outgoing calls from your cellphone or Teams endpoints using a **single business-provided mobile number**.



**Unified voicemail** & business unanswered settings on all Teams endpoints



**Presence integration** enabling status updates to “In a call” when on a call on the native dialer (cellphone)



**Show mobile number or company’s main number** as outbound caller ID



**Simultaneous ringing** on mobile device and Teams with the ability to **switch between devices** without interrupting your call



**Reliable calling** via cellular voice network or internet connection.

## Why choose Rogers Business?



### First Canadian Provider

Rogers Business holds a history of firsts with Microsoft, from Direct routing to Operator Connect and now Teams Phone Mobile. We are also a Microsoft solutions partner for Modern Work helping customers boost their productivity and make the shift to hybrid work.



### End-to-end support

To help ensure your business is up and running quickly, get access to one-to-one set up, complete migration and configuration support from a Microsoft expert at Rogers Business.



### Strategic partnerships

We offer multiple solutions for all your unified communication needs, including SIP, cloud PBX and Canada’s only wireless first cloud solution.



### Solution variety

Rogers offers multiple solutions for all your unified communication needs including SIP trunking, cloud legacy phone services and Canada’s only wireless-first cloud solution.

## Contact us today

Contact your Rogers Business representative to learn more.

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