

Email Privacy & Compliance.

Data Leak & Human Error Prevention.

Thwart Cybercriminal Payment Lures.

Holistic Al-Infused Email Security Layers at the Security Gateway and Integrated into the Inbox.

Handcrafted in California, Served to the World. Since 2000. The Global Standard in Secure & Certified E-Communications.

Explore Our Secure Email Services



Email Privacy & Compliance



Human Error Prevention & DLP



Targeted Attack Pre-emption



Certified Proof of Content Delivered



Outbound Al Security Stack



## Customer Stories

Applied Systems is the world's largest insurance agency management platform. Their customers have trusted RMail email security for more than a decade. Now Applied Systems is building the newest RMail innovations – its Al-infused impostor email and human error protection suite plus dynamically simplified email encryption – into its main platforms, OEM-esque.





#### **Email Privacy & Compliance**

#### **SMARTR Email Encryption**

Dynamically adapting encrypted email ensures elegantly easy; simple for recipient means happy sender. Far beyond opportunistic TLS, RMail encrypted email service smartly adapts to provide peace-of-mind with end-to-end encryption, secure file sharing, auditable proof of fact of GDPR and HIPAA privacy compliance, email thread security monitoring, and more.



#### Human Frror Prevention & DIP

#### Mutating the DNA of Data Leaks

Automatically sensitize users of their need to treat certain messages differently, seamlessly and in the flow of email and work, with in-the-moment-of-sending, bite sized insights and alerts. Empower your people and prevent data loss with Al-Infused and automated rules-based email compliance and security recommendations.



#### largeted Attack Pre-emption

#### Intercepting the Human Instinct to Please

Nip cybercriminal-induced mis-wires (a/k/a wire fraud) with real-time alerts that expose whose email account is being eavesdropped on, which email addresses have tricky lookalike domains, and when a reply is about to be hijacked--must-have additional layers for your Business Email Compromise defense. Outbound Pre-Crime<sup>TM</sup> email security at its finest!



#### Certified Proof of Content Delivered

#### Proof of Who Said What When, by Email

Gain insights of the overall journey of your email, how popular who read what when, and receive forensic certified proof.



#### Outbound Al Security Stack

#### Perfect Harmony, Enhance the Outbound

Keep your existing inbound email security – and even your outbound DLP if you so choose. Add RMail outbound security gateway, in-the-inbox integrated cloud email security, and in-the-ether e-security content controls: all, some or one. RMail harmoniously extends your existing email security systems, adding elegantly-easy encryption user experiences, unique BEC targeted attack detection, and more, with Al DLP automation.

#### Why We Are Unique

Our features provide the best user experience. Our prices make us the most affordable. And our services connect elegantly inside your existing email programs and business systems.





#### **Breadth of Services**

RMail empowers you; all of the functionality you need, all in one installation onto the platforms you're already using -- email encryption, certified proof, Al-infused human e-security error prevention, in-the moment personalized e-security training, and much more.



#### Simplicity

We understand that the power of e-security technology resides in user adoption. That is why RMail is built with Al that automatically sensitizes users to today's e-security and e-compliance needs, subtly nudging them to make the right email-related e-security decisions. Securing your business has never been easier.



#### Legal Proof®

Each message comes with a Registered Receipt™ email record; the global standard for court-accepted, timestamped proof of secure delivery of emails — and its attachments. This record is durable (it may be forwarded, retaining its self-authenticating integrity), and is self-contained (it does not require any other record to be stored anywhere).



#### Friendlier Service

Excellent technology is key, outstanding service is gold. Getting both in a single package is pure bliss. Our teams are more knowledgeable and friendlier to work with. That is why our customers rate us with 99% satisfaction scores and 5-star accolades.

Thank you, to the more than 25 million people the world over, who have put their trust in our team and technology, since 2000.



















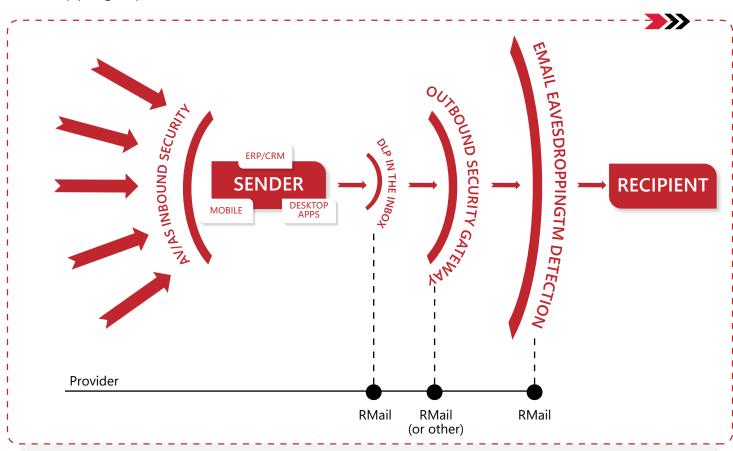


# **Outbound Security Stack**

**Email Security** 

## **RMail Security Flow**

RMail Outbound Cloud Security Platform most often acts as an extension of one's existing inbound email security filters and outbound DLP services, with specialized Email Eavesdropping™ protection and Active Tracker™ alerts.



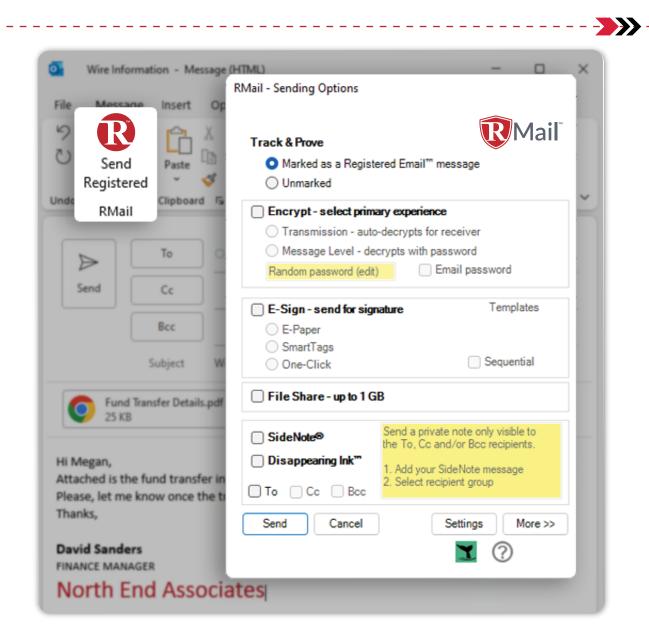
RMail outbound Email Eavesdropping™ services detects what should be sent encrypted and then dynamically transforms the message into a secure message with active cybercriminal eavesdropping detection.

With RMail, senders have the peace-of-mind that the intended recipient can view their private message with ease; knowing that they will be alerted in real time if a cybercriminal has compromised their recipient's email inbox and when that cybercriminal is preparing the steal.

RMail sends in real time, aggregate Email Eavesdropping™ red-alerts to administrators. And if desired, to their managed security service provider.



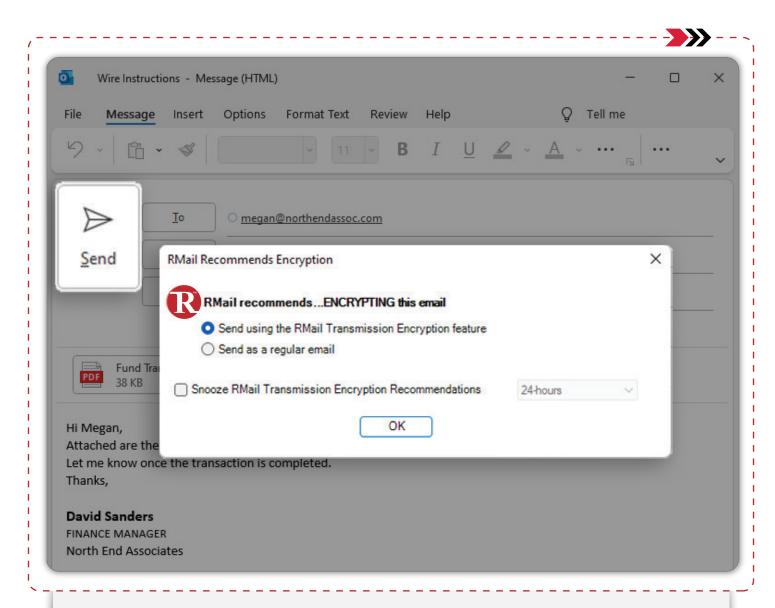
## All-in-One in the Inbox



RMail installs seamlessly into Microsoft Outlook, Gmail, Salesforce and more to empower users with its full set of email security, DLP, privacy compliance and productivity tools at the click of a button.



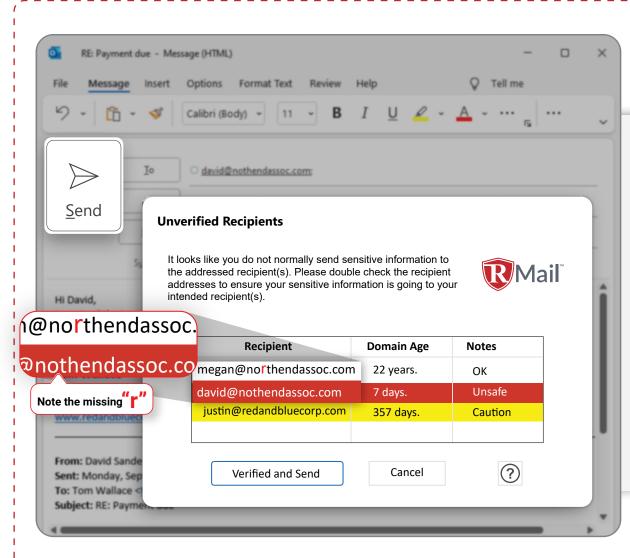
## RMail Recommends™ DLP in the Desktop



RMail automatically sensitizes users to the need to treat certain email with special care; and then transforms the message with specialized security in mind. This is true DLP in the desktop, no server settings or routings needed. For the sender, it's just like sending any other email. For IT admins, it's peace of mind with pure email security and compliance bliss.



# **Right Recipient™: Lookalike Domain™ Detector**

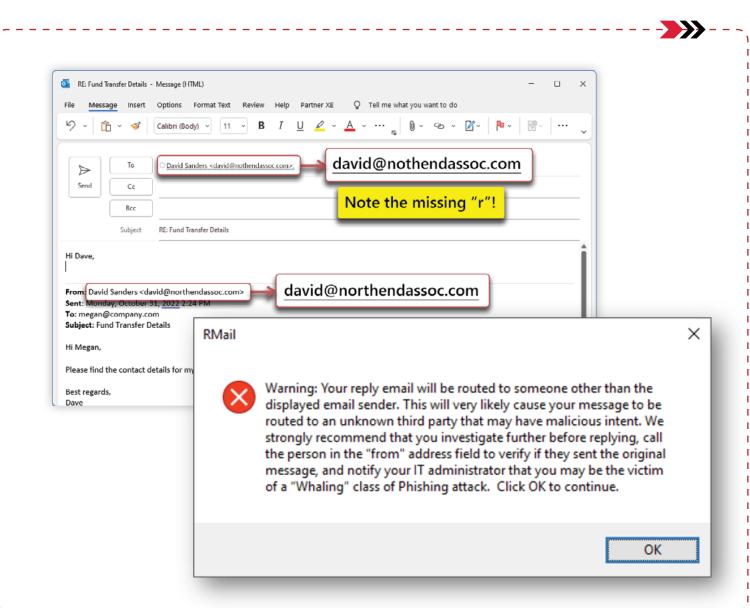


In this example, the cybercriminal has newly purchased a domain with one letter different -missing the "r" to effectively hijack the reply and continue corresponding, posing as a long-time contact.

After an email is deemed important enough to send in a special RMail way, RMail presents the full email address of each recipient to make it easy for senders to re-verify that they are about to send **the right message to the right recipient**. And, if RMail identifies any cybercriminal trickery in the email addresses, such as clever domain misspells or tricky message header reply-to pivots, it instantly alerts the sender.



# Right Recipient™: Reply Hijack™ Alerts



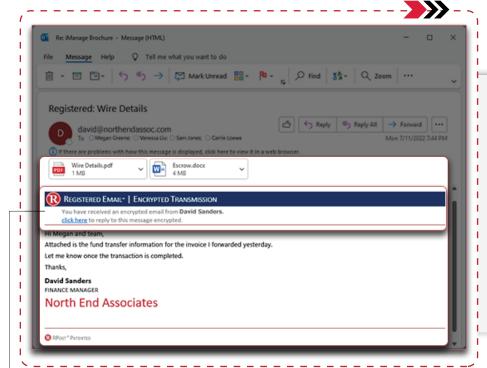
This feature will alert senders **after the hook is in, before the steal,** in-the-moment of replying or forwarding a message, if RMail detects a message will pivot from who the sender believes the message will route to.

This, combined with the utilization of impostor domains, is one of the most common ways in which cybercriminals hijack a thread, and one of the first steps towards wire fraud.



## **Email Security**

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#### **Transmission Preferred Encryption:**

RMail's default settings first attempt transmission level encryption at the minimum sender-acceptable security level, and deliver the encrypted email right to the recipient's inbox, providing the same familiar user experience as a normal email: without any logins, links or need to create an account. Recipients even have the option to reply encrypted.



#### **Benefits:**

- The banner adds confidence for the receiver that the information was shared securely
- Familiar user experience
- No logins, links or need to create an account



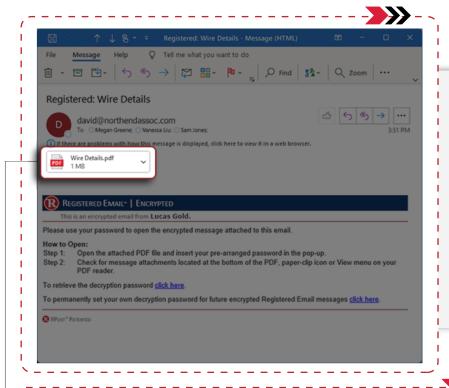
#### **Benefits:**

- Recipient can reply encrypted
- Option to attach up to 200MB of files securely in the reply



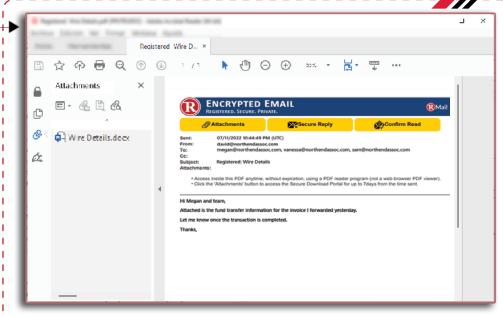
## **Email Security**

# SMART Encryption



#### **Message Level Encryption**

RMail dynamic encryption engine detects whether the recipient's server is able to receive the email at the minimum sender-acceptable security level and, if not, automatically reverts to message level encryption, wrapping the email and any attachments inside an AES-256-bit encrypted PDF package, delivered into the recipient's inbox, with automated decryption password management.



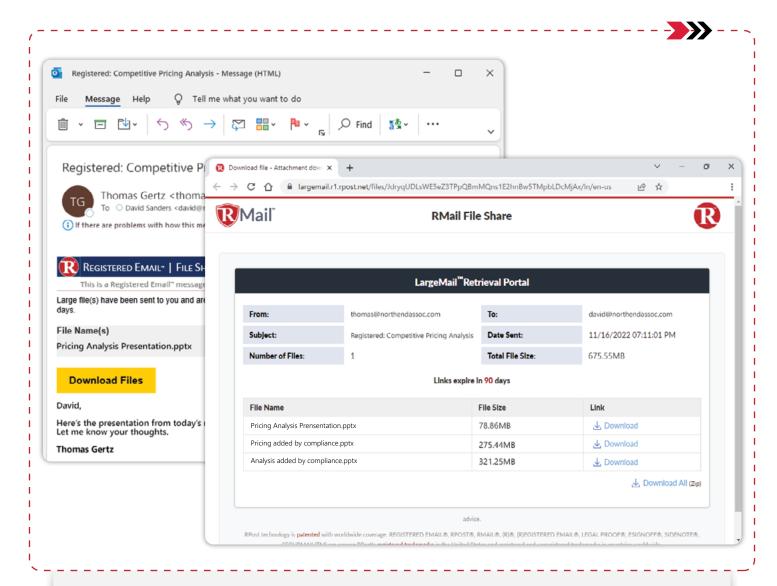
#### **Benefits:**

- Message and attachments remain encrypted at rest in the recipient's inbox
- Familiar and easy PDF user experience for reader
- The email opens in any browser or PDF reader
- Digitally signed, integrity visible in the PDF reader
- Attachments are embedded inside the encrypted PDF, and also accessible with a button



## **Email Security**

# Secure Large File Share™ Send Up to 1GB from within Out ok



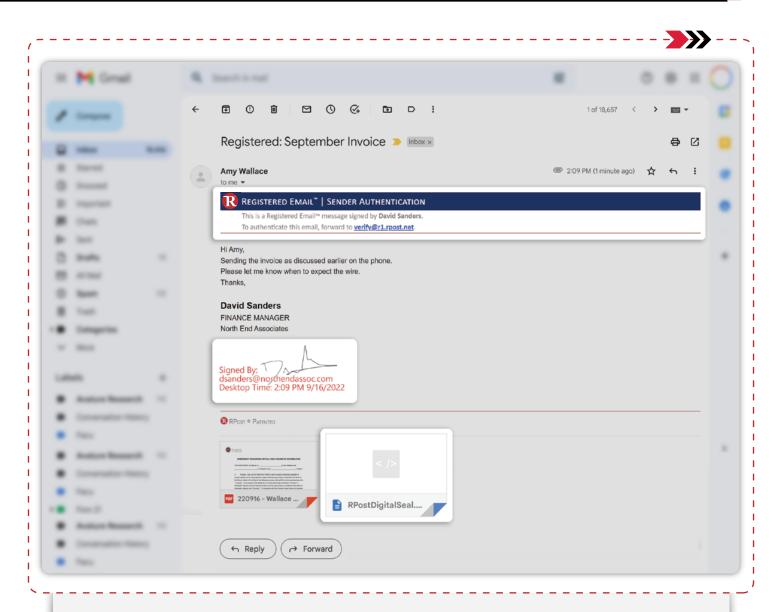
Senders can easily attach and track up to 1GB of files right from inside the Outlook compose window -- or any of the RMail web applications. Senders can send large files securely to any recipient with encryption and configurable self-purging options (from 1 to 90 days) through a secure web container that eliminates the risk of download recipients being able to see sender's cloud storage file structure.

Plus, files auto-purge after 1 to 90 days (configurable) and can be killed early at any time by the sender. No files linger on the Internet – pure compliance bliss.



**Email Security** 

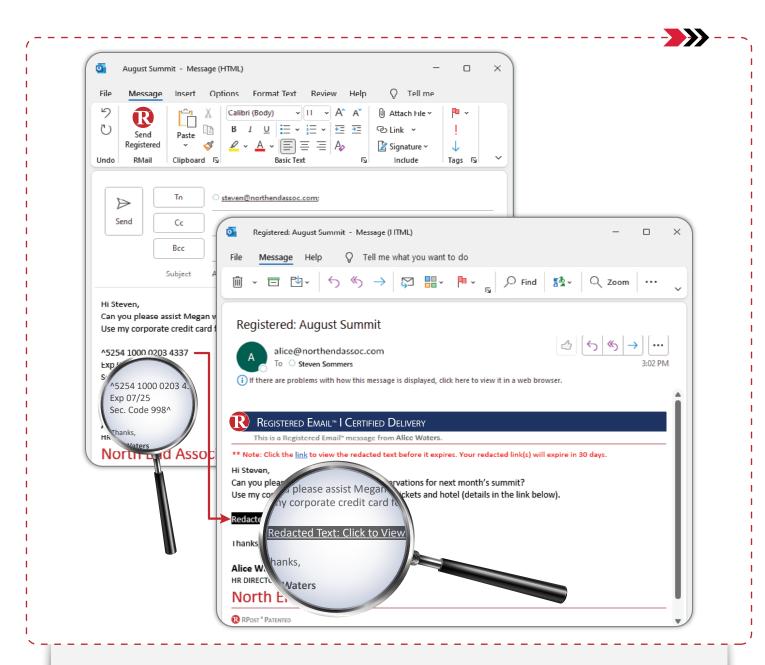
# Digital Seal Authenticate True Email Content & Sender



RMail Digital Seal® authentication makes it easy for a recipient to verify origin and authorship of an email (for example, an email carrying an invoice) and re-create a copy of the original message content instantly. This empowers the recipient of the invoice to verify authenticity of payment information in real-time, anytime, before paying.

## **Email Security**

# Redact+ Protect-the-Thread™ With Message Level DLP

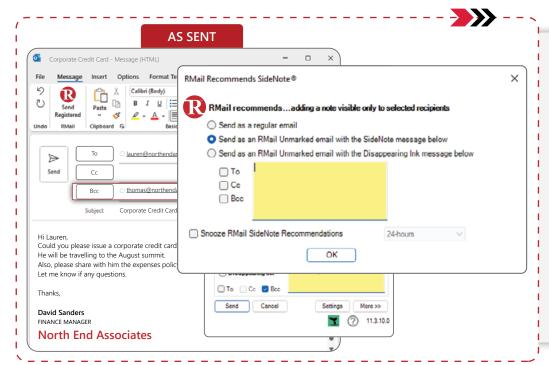


Senders are now empowered to ensure that certain content of an email – like payment details, negotiated terms, or other sensitive content – is redacted from the message body. It protects the sender by automatically cleansing the email thread of sensitive content while at the recipient regardless of how a recipient replies or who they forward the message to.



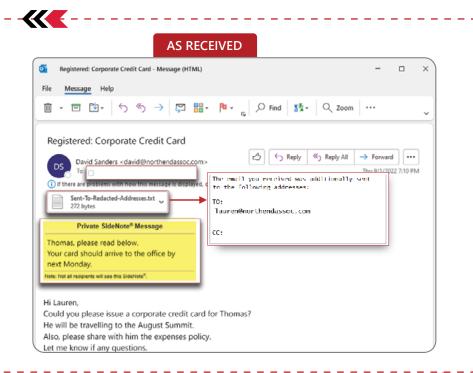
## **Email Security**

## **Double Blind Cc™ & Private SideNote®**



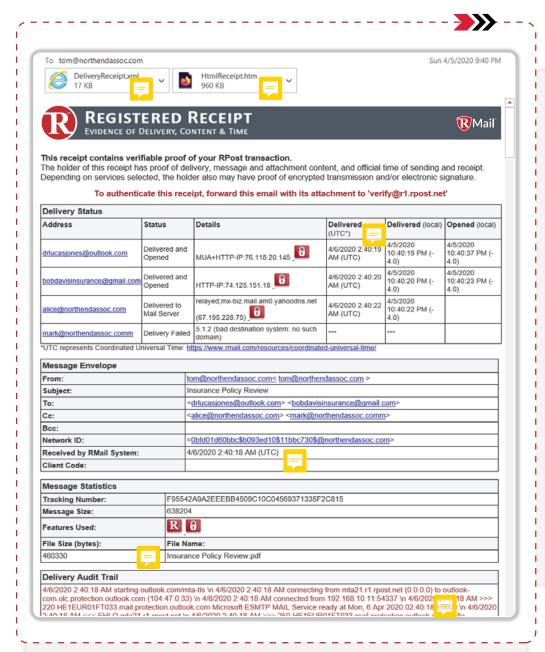
In the normal process of sending an email, senders can address a private
SideNote® message to selected recipients, which appears in the top of the email, to provide further context to those readers as the sender deems needed.
When used in combination with Disappearing Ink™, that note can be set to disappear after read, without any trace.

Senders can redact addresses in the To/Cc fields, such that recipients in Bcc can see who was copied but cannot inadvertently reply to all, exposing that they were blind copied.





# Legal Proof . Email Content Delivered



## The Power of ProofTN

The Registered Receipt™ email record is a durable, self-contained, and self-authenticating proof record of the entire email transaction, returned to the sender for each Registered Email™ message sent. The Registered Receipt™ email record authenticates and accurately reproduces the original email and attachments, including any attachments; inportantly, without RMail or any third party storing a copy of the email, attachments, or records

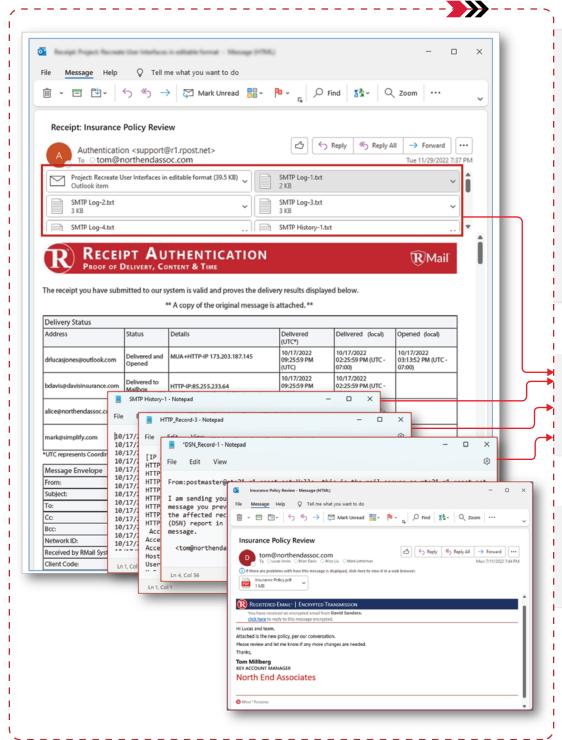
#### **Benefits:**

- The Registered Receipt™ is the only evidence that needs to be stored
- Self-authenticating
- Reconstructs the entire transaction in native format
- Can be forwarded for recipients to authenticate





# **Legal Proof®: Email Content Delivered**



#### **Authentication Record:**

The Receipt Authentication record reconstructs the original transaction without any storage anywhere except the Registered Receipt itself. And, if the original email was sent encrypted, the reconstructed message content also proves fact of encrypted delivery.

The Receipt Authentication record includes SMTP logs, SMTP history, HTTP records and DSN records.

The Authentication record reconstructs original email, including email content and attachments.





# **Email Lifecycle & Popularity Report**



# Email Activity Report Original Recipient: jim@insurancegrp.com Security: Green

Opens:

Locations: 2



#### **Risk Details**

Time	Activity	Detail	Locale	Location: Country	Location (IP)	Network	Risk
09/15/2022 08:12:46 UTC	Open	М	Frankfurt, Hesse	Germany	52.72.5.168	T-Mobile	Green
09/13/2022 12:54:18 UTC	Open		Boston, MA	USA	94.92.53.178	Verizon	Green
09/12/2022 02:15:17 UTC	Open		Boston, MA	USA	94.52.53.178	Verizon	Green
, ., .							

#### **Original Message Details**

Original Send Time: 09/12/2022 1:33:52 UTC

Transaction ID: E64B9039C2CE5914F42EE61BCADAB09C55B94832

#### Metadata:

[IP Address: 41.67.191.255] [Time Opened: 09/15/2022 08:12:48 AM] [REMOTE\_HOST: 192.168.10.153] [HTTP\_HOST: open.r1.rpost.net) [SCRIPT\_NAME: /open/images/LGy25hw0Z65CNLyOLY2CLCuMKdk95gm4vir26bBCMDlx.gif] HTTP\_ACCEPT:\*/\*
HTTP\_ACCEPT\_ENCODING:gzip, deflate HTTP\_HOST:open.r1.rpost.net HTTP\_USE\_RAGENT:Mozilla/4.0 (compatible; ms-office; MSOffice 16) HTTP\_X\_FORWARDED\_FOR:183.82.2.55 HTTP\_X\_FORWARDED\_PROTO:https HTTP\_X\_FORWARDED\_PORT:443 HTTP\_X\_AMZN\_TRACE\_ID:Root=1-632d2601-68f7d3e527e10ac35f151b35 HTTP\_UA\_CPU:AMD64 Accept: \*/\* Accept-Encoding: gzip, deflate Host: open.r1.rpost.net User-Agent: Mozilla/4.0 (compatible; ms-office; MSOffice 16) X-Forwarded-For: 183.82.2.55 X-Forwarded-Proto: https X-Forwarded-Port: 443 X-Amzn-Trace-ld: Root=1-632d2601-68f7d3e527e10ac35f151b35 us-cpu: AMD64 /LM/W3SVC/5/ROOT 256 2048 C=US, S=VA, L=Herndon, O=Network Solutions LLC., CN=Network Solutions DV Server CA 2 CN=tracking.rpost.com 0 CGI/1.1 on 256 2048 C=US, S=VA, L=Herndon, O=Network Solutions LLC., CN=Network Solutions DV Server CA 2 CN=tracking.rpost.com 5 /LM/W3SVC/5 192.168.10.158 /open/images/LGy25hw0Z65CNLyOLY2CLCuMKdk95gm4vir26bBCMDlx.gif 192.168.10.153 192.168.10.153 46808 GET /open/images/LGy25hw0Z65CNLyOLY2CLCuMKdk95gm4vir26bBCMDlx.gif \*y\* gzip, deflate open.r1.rpost.net 443 1 HTTP/1.1 Microsoft-IlS/R5 /open/images/LGy25hw0Z65CNLyOLY2CLCuMKdk95gm4vir26bBCMDlx.gif \*y\* gzip, deflate open.r1.rpost.net 443 1 HTTP/1.1 Microsoft-IlS/R5 /open/images/LGy25hw0Z65CNLyOLY2CLCuMKdk95gm4vir26bBCMDlx.gif \*y\* gzip, deflate open.r1.rpost.net Mozilla/4.0 (compatible; ms-office; MSOffice 16) 183.82.2.55 https 443 Root=1-632d2601-68f7d3e527e10ac35f151b35 AMD64

 $RPost\ patented\ (rpost.com/patents)\ including\ US\ patent\ applications\ 17663425,\ 63/201,857,\ 63/366,685,\ 63/366,661\ and\ other\ applications.$ 

(M) = activity determined to be on a mobile device.

(VPN) = activity was detected at an anonymizing VPN endpoint location.

Location = registered location of the detected network.

**Network** = registered network associated with the internet protocol.

Senders can now gain insights into the popularity of their email and the amazing journey their message takes as it is forwarded along.

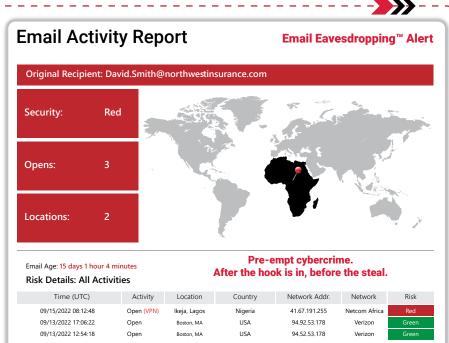




# IT Admin Intelligence

## **Email Security**

# Email Eavesdropping™ Alerts For Wire-Fraud Pre-er ption



Original Message Details

Subject: Weekly analysis

Original Send Time: 09/13/2022 03:20:00 UTC

Transaction ID: A4BD52B62EE9862A5FDDB8F336A99E2D69FEF54A

#### Metadata:

[IP Address: 41.67.191.255] [Time Opened: 09/15/2022 08:12:48 AM] [REMOTE\_HOST: 192.168.10.153] [HTTP\_HOST: open.rl.prost.net] [SCRIPT\_NAME: /open/images/LGy/25hw02655CNLyOlYxCLCuMKdk95gm4vir26bBCMDlx.gif] HTTP\_ACCEPT\*/\*
HTTP\_ACCEPT\_ENCODING:gzip, deflate HTTP\_HOST:open.rl.prost.net HTTP\_USER\_AGENT:Mozilla/4.0 (compatible; ms-office; MSOffice 16) HTTP\_X\_FORWARDED\_FOR:183.822.55 HTTP\_X\_FORWARDED\_PROTO:http:X\_FORWARDED\_FOR:143 HTTP\_X\_AMZN\_TRACE\_ID:Root=1-632d2601-68f7d3e527e10ac35f151b35 HTTP\_UA\_CPU:AMD64 Accept: \*/\* Accept\_Encoding: gzip, deflate Host: open.rl.prost.net User-Agent Mozilla/4.0 (compatible; ms-office; MSOffice 16) X-Forwarded-For 183.822.55 X-Forwarded-Prott: https:X-Forwarded-Port: 443 X-Amzn-Trace-ld: Root=1-632d2601-68f7d3e527e10ac35f151b35 ua-cpu: AMD64/LM/W3SVC/5/ROOT 256 2048 C=US, S=VA, L=Herndon, O=Network Solutions LLC., CN=Network Solutions DV Server CA 2 CN=tracking.rpost.com 0 CGf/1.1 on 256 2048 C=US, S=VA, L=Herndon, O=Network Solutions LLC., CN=Network Solutions DV Server CA 2 CN=tracking.rpost.com 0 CGf/1.1 on 256 2048 C=US, S=VA, L=Herndon, O=Network Solutions LLC., CN=Network Solutions DV Server CA 2 CN=tracking.rpost.com 0 CGf/1.1 on 256 2048 C=US, S=VA, L=Herndon, O=Network Solutions LLC., CN=Network Solutions DV Server CA 2 CN=tracking.rpost.com 0 CGf/1.1 on 256 2048 C=US, S=VA, L=Herndon, O=Network Solutions LLC., CN=Network Solutions DV Server CA 2 CN=tracking.rpost.com 0 CGf/1.1 on 256 2048 C=US, S=VA, L=Herndon, O=Network Solutions LLC., CN=Network Solutions DV Server CA 2 CN=tracking.rpost.com 0 CGf/1.1 on 256 2048 C=US, S=VA, L=Herndon, O=Network Solutions LLC., CN=Network Solutions DV Server CA 2 CN=tracking.rpost.com 0 CGf/1.1 on 256 2048 C=US, S=VA, L=Herndon, O=Network Solutions LLC., CN=Network Solutions DV Server CA 2 CN=tracking.rpost.com 0 CGf/1.1 on 256 2048 C=US, S=VA, L=Herndon, O=Network Solutions LLC., CN=Network Solutions DV Server CA 2 CN=tracking.rpost.com 0 CGf/1.1 on 256 2048 C=US, S=VA, L=Herndon, O=Network Solutions LLC., CN=Network Solutions DV Serve

RPost patented (rpost.com/patents) including US patent applications 17663425, 63/201,857, 63/366,685, 63/366,661 and other applications.

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(VPN) = activity was detected at an anonymizing VPN endpoint location.

Location = registered location of the detected network.

**Network** = registered network associated with the internet protocol

If the Active Tracker™ identifies unusual activity patterns, RMail generates an email Eavesdropping Alert™.

BEC lures start with cybercriminals targeting their victims by eavesdropping on email from sender to recipient, to siphon off email, analyze it, copy it with slight modifications (e.g., payment instructions), and then pivot replies so they route in a loop back to the cybercriminal.

With Email Eavesdropping™ alerts, every email sent out of the organization has every activity associated with it analyzed forensically, for a period of time. These alerts include all the email forensics so that IT security specican validate and take immediate action, before the cybercriminal lures users into mis-wiring money to the criminal's bank.

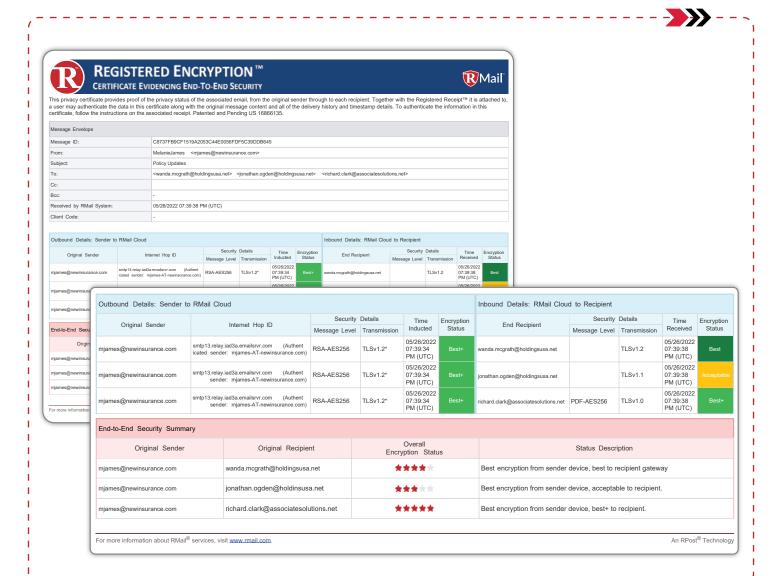




# IT Admin Intelligence

## **Email Security**

# **Security Breach Locator™ Report**



If an email is identified as being eavesdropped on, the Registered Encryption™ report identifies the most likely security gaps; and/or provides audit-ready proof that the security gap must have been after the recipient forwarded the message onward --- and not a fault of the sender.

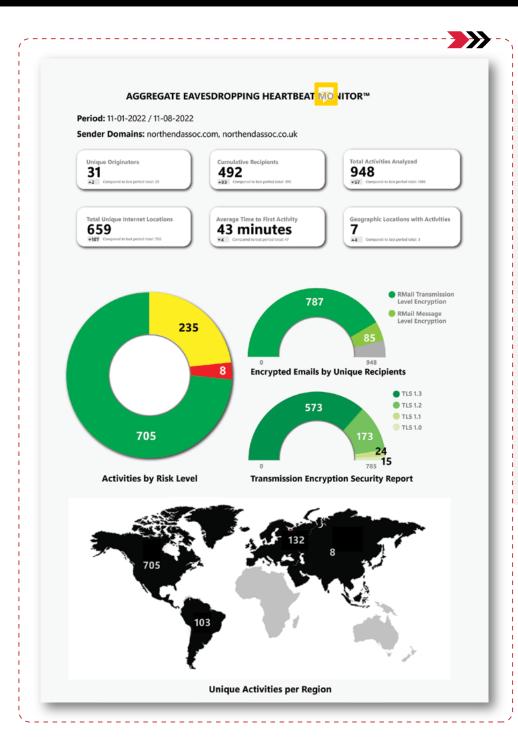
The security forensics are in fact, making it straightforward to IT admins to justify – and showcase – their hypothesis as to where the cybercriminals **could be** accessing email in the path from sender to recipient, or at the sender or at the recipient.



# IT Admin Intelligence

## **Email Security**

# Aggregate Eavesdropping Heartbeat Monitor™ Peace-of-Mind with Powerful Cross-Company Security Insights



The IT Admin or MSP in charge of e-security receives a daily snapshot of all activity. This aggregate report provide them peace of mind that there are activities abound forensically monitoring all outbound email along each message's journey to the recipient and beyond.

IT Admins or MSPs can swiftly investigate further if they see any high alerts or unusual activity across all users, all domains, and all companies that they manage or monitor security for.

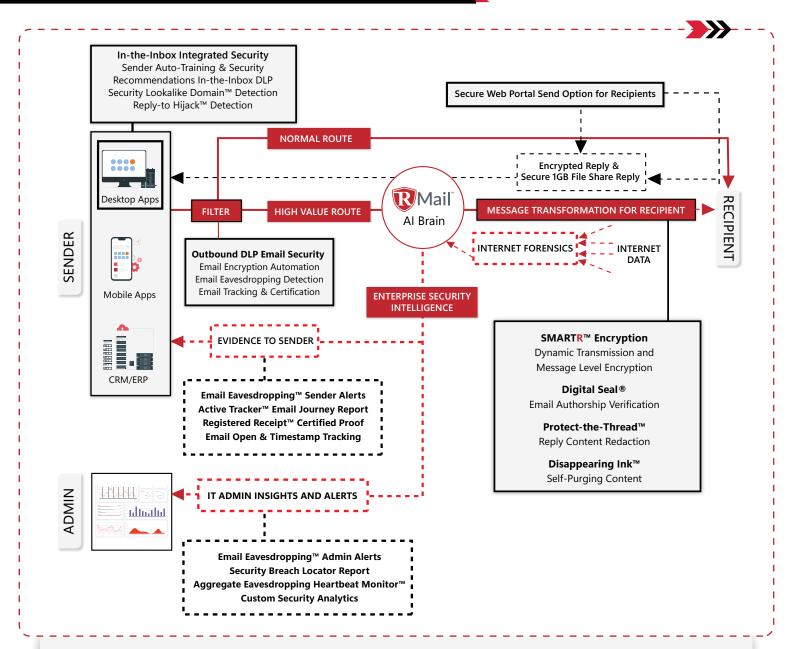




# **Outbound AI Security Stack**

**Email Security** 

# **RMail Outbound Security Cloud**



#### Perfect Harmony, Enhance the Outbound

Keep your existing inbound email security – and even your outbound DLP if you so choose. Add RMail outbound security gateway, in-the-inbox integrated cloud email security, and in-the-ether e-security content controls: all, some or one. RMail harmoniously extends your existing email security systems, adding elegantly-easy encryption user experiences, unique BEC targeted attack detection, and more, with AI DLP automation.

