RSM

Microsoft
Solutions Partner

Microsoft Cloud

Business Applications
Data & AI (Azure)
Digital & App Innovation (Azure)
Infrastructure (Azure)
Modern Work
Security

Microsoft Copilot for Service: 2-month Implementation
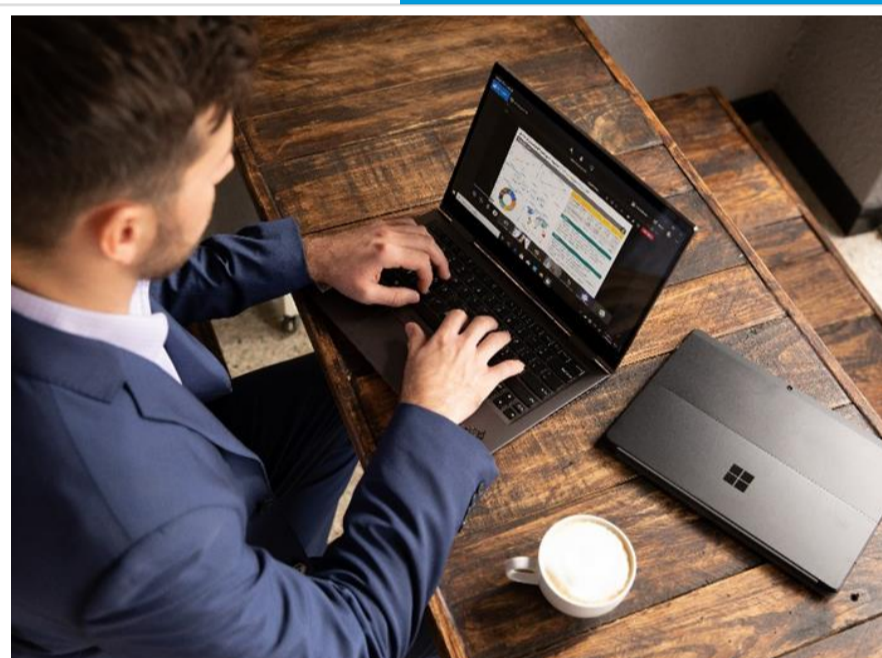
— About RSM:

RSM, with over 51,000 people in 123 countries, delivers the power of being understood to our clients, colleagues and communities through world-class audit, tax and consulting services tailored to meet the unique needs of middle market businesses.

— What we offer

Working closely and alongside your team, we identify systems and information that are key to quickly recognizing and resolving client queries.

Levering Microsoft Copilot for Service and generative AI, support agents can have multi-turn conversations with all the data the agent has access to directly from within your existing application.

Focusing on bringing relevant and timely data to the support agent during the research phase allows your organization to provide tailored and consistent responses.

Improve customer experience with empowered agents leveraging generative AI