

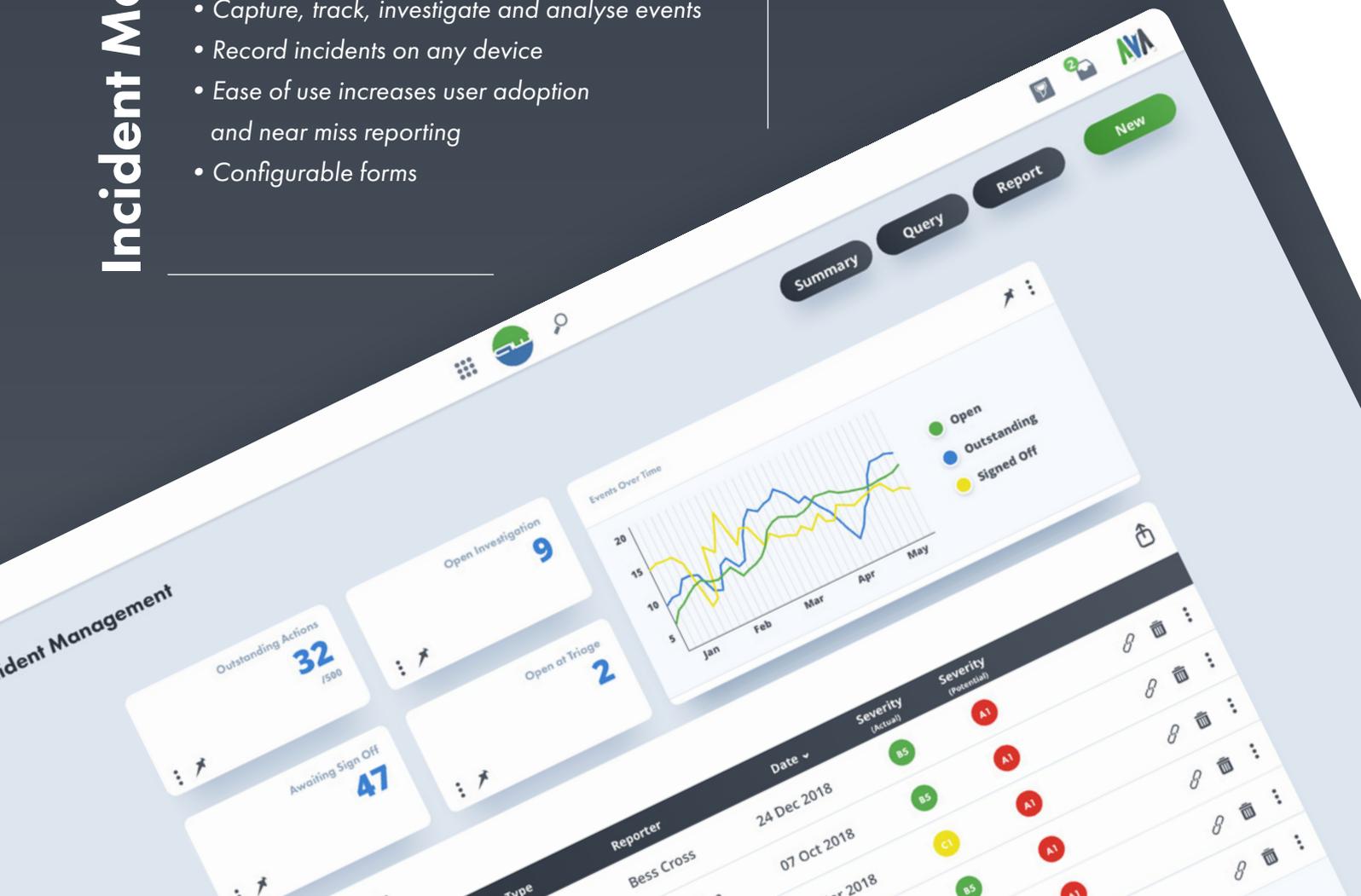


airsweb  
AVA

# Incident Management

Capture, manage and investigate incidents at the operational level. Analyse and report on incident performance at the executive level.

- Capture, track, investigate and analyse events
- Record incidents on any device
- Ease of use increases user adoption and near miss reporting
- Configurable forms



## Designed for Everyone

All AVA modules have ease of use at their core. And nowhere is that more important than incident management.

Any employee, contractor or stakeholder can use incident management to report incident or near misses.

## Meet Regulatory Compliance

AVA's incident management module is pre-configured to help your organisations meet RIDDOR / OSHA or any other reporting requirements.

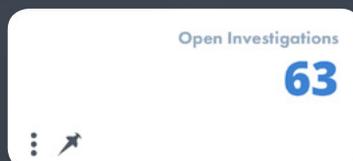
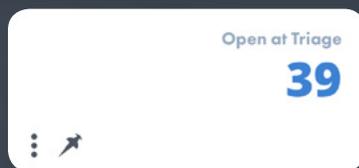
## Configurability Guaranteed

Incident Management forms can be easily configured to your specific needs and requirements. Labels and field names can even be updated by administrators on the fly.

AVA's chronologically state aware architecture means further configurability is possible throughout AVA's life cycle.

## Manage any Event

Incident Management isn't just for incidents. It can be used to manage any event type, track it through to completion and rule out non-conformances.



## Key Benefits

### Native App, Native Language

Good design means more than being user friendly. It is about increasing user adoption through Designed for Mobile software ergonomics. AVA supports 90 of the world's most used languages so wherever your incident occurs, it can be accurately recorded and translated.

### Automated Notifications

Incident Management works in harmony with Action Tracking. Assign corrective actions based on any incident. Track them through to completion.

### Dynamic, Drillable Analysis

Interpreting incident data from paper, spreadsheets or even legacy systems is difficult to spot patterns and trends. AVA helps you to find meaning in your incidents data.

Ask new questions, spot trends, identify opportunities to be proactive, and make data-driven decisions with confidence.

### Privacy by Design

AVA's permissions structure mean sensitive data pertaining to incidents is handled in the strictest confidence. All personally identifiable data is protected in line with current privacy regulations

# Key Features

## Dynamic Forms

- Record information that matters to you
- Faster root cause analysis
- Ensure compliance with RIDDOR / OSHA
- Unlimited incident types

## Upload Evidence

- Document evidence at the scene
- Upload any file type from photos, to videos to witness statements to filed reports
- All documents follow strict privacy and security protocols

## Mobile-First

- Dedicated iOS and Android apps
- Purpose built for ease of use
- Work online or offline. Offline working can be synced to AVA

## Data Visualisation

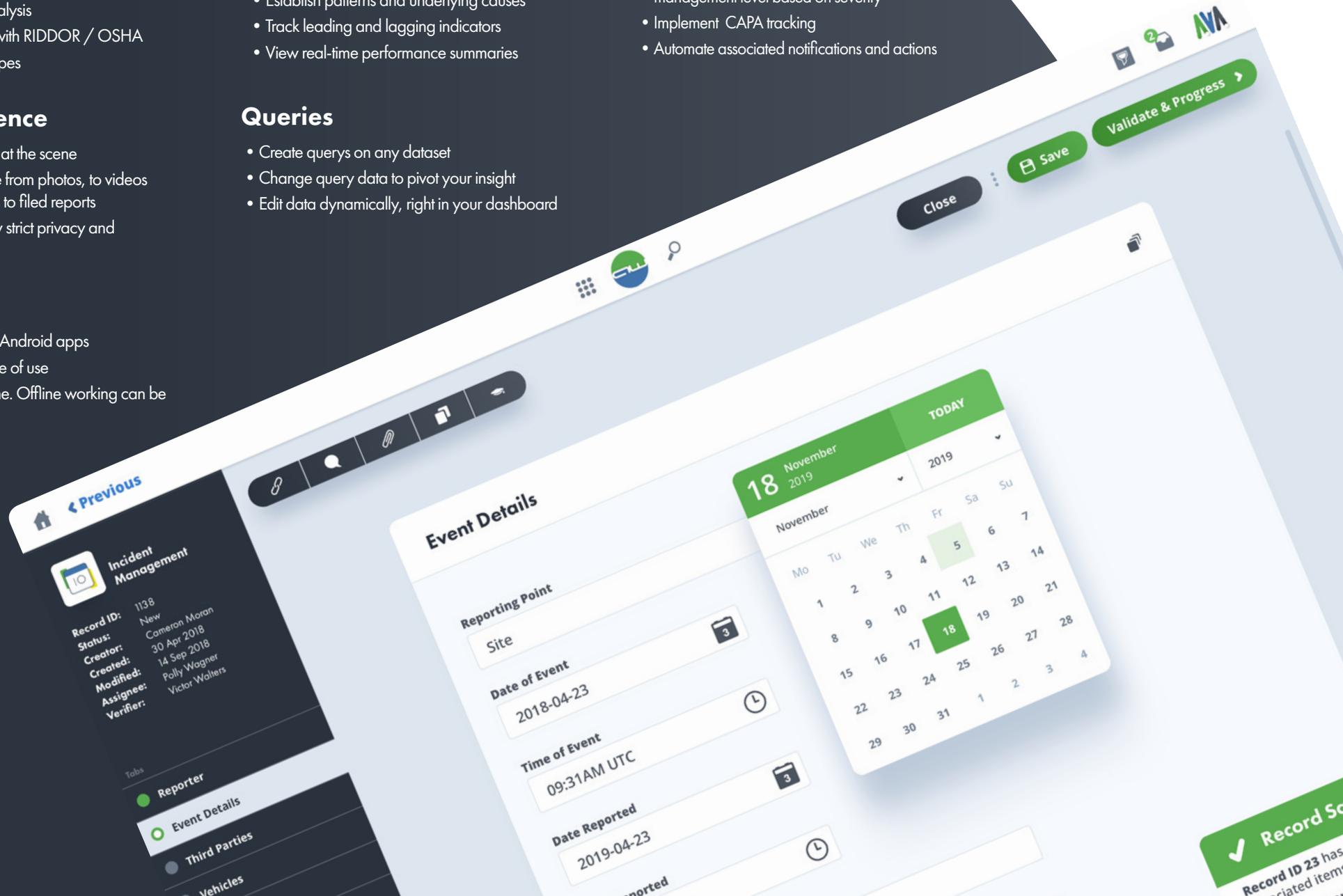
- Query any and all incident data quickly and easily
- Establish patterns and underlying causes
- Track leading and lagging indicators
- View real-time performance summaries

## Queries

- Create queries on any dataset
- Change query data to pivot your insight
- Edit data dynamically, right in your dashboard

## In-built Action Tracking

- Notify and escalate incidents to the appropriate management level based on severity
- Implement CAPA tracking
- Automate associated notifications and actions



Incident management  
Moran  
1/18  
g  
Fatalities or life threatening injury.  
onsite fatalities.  
e fatalities.

# Severity Matrix



## Safety

Injury requiring first aid but not medical intervention.  
Injury requiring medical intervention (not life threatening).  
Injury requiring immediate medical intervention and hospitalisation.  
Fatalities or life threatening injury.  
onsite fatalities.  
e fatalities.

## Incident

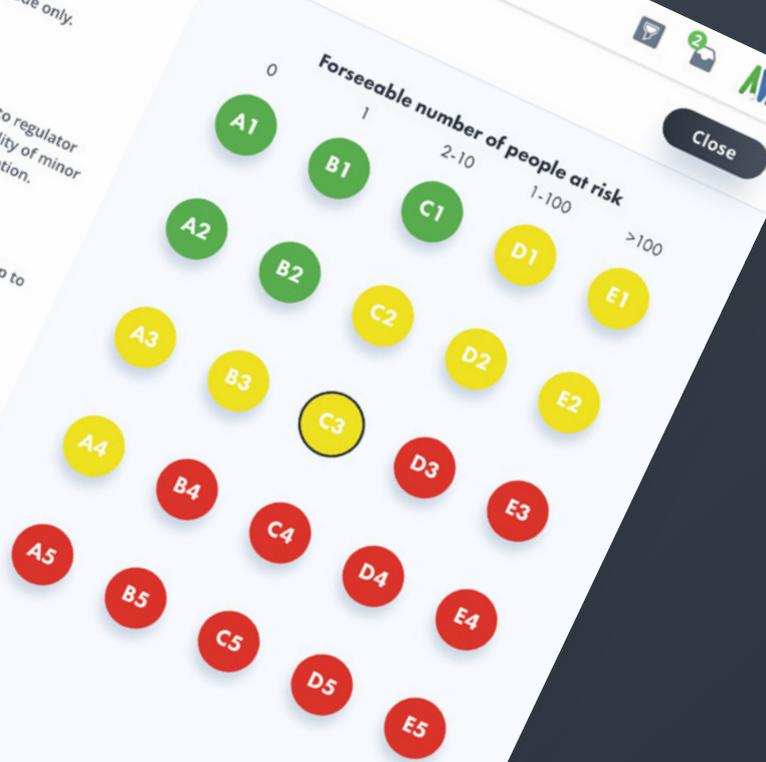
Miscellaneous or Minor Damage.  
Replacement cost / loss of £10k to £100k.  
Replacement cost / loss of £100k to £1M.  
Replacement cost / loss of £1M to £10M.  
Replacement cost / loss > £10M.

## Environment

Emissions or discharges above internal limits.  
Significant substance lost / definite visible / odour effects.  
Release of hazardous materials that impact the environment.  
Major loss of very harmful substance.  
Very serious / extensive pollution or loss of amenity.  
Fines affecting profitability or significant custodial sentences.

## Authorities

Site issue only.  
Notifiable to regulator with possibility of minor notice of violation.  
Prosecution with potential for fines up to £20k.  
Severe fines (>£20k) or custodial sentences.



[www.airswEB.com](http://www.airswEB.com)

[info@airswEB.com](mailto:info@airswEB.com)

UK: +44 (0)151 289 6811  
USA: +1 (404) 936 5757

AirswEB, Rockland House, View Road, Rainhill, Prescot, Merseyside, L35 0LG, United Kingdom  
All rights reserved airswEB© 2018 - Registered in England.  
Company Registration Number: 04160275