SKILLED, FEARLESS &

#FUTURE-FIT

NEW FRONTIERS

ENABLING YOUR ENTERPRISE

Enablement Services

EMPOWER YOUR WORKFORCE WITH SALT

#frontlinefusion

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White Paper: Empowering Frontline Employees with Salt's Frontline Solution Workshop

1.1 Introduction

In the modern business landscape, frontline employees are the backbone of any organization. They are the first point of contact with customers, the face of the company, and the ones who deliver the services that the company promises. Empowering these employees is crucial for the success of an organization. Salt's Frontline Solution Workshop is a comprehensive service designed to onboard your frontline employees to the M365 suite and achieve your cultural transformation goals.

1.2 Training and Skill Development

The workshop provides in-person training for your frontline employees and leverages Viva Learning, a platform that delivers personalized learning experiences. This empowers them to grow their skills and knowledge, enhancing their productivity and job satisfaction.

1.3 Inclusivity and Connection

The workshop ensures the inclusivity of your frontline employees and strengthens their connection to the organization via Viva and the M365 F3. This tool enables effective communication, recognition of achievements, and fosters a sense of belonging among your workforce.

1.4 Diversity Support

The workshop supports the diversity needs of your frontline employees and teams using the M365 suite. It offers accessibility features, language options, and collaboration tools, ensuring that every employee, regardless of their background or abilities, can contribute effectively to the organization.

1.5 Adoption Planning and Support

The workshop provides adoption planning and support to ensure a smooth transition and optimal usage of the M365 suite by your frontline employees. This includes physical onboarding, including device provisioning, account creation, and security settings.

1.6 Change Management

Change management planning and support are provided to help you address the challenges and opportunities of introducing new technology and processes to your frontline employees. This ensures that the transition is smooth and that employees can quickly adapt to the new systems and processes.

1.7 Comprehensive Setup and Support

The workshop includes the full setup of the solution and provides support until all your frontline employees are onboarded and using the M365 suite effectively. You will also receive a report with the outcomes and recommendations for your frontline solution.

1.8 Conclusion

This workshop is designed for organizations that want to empower their frontline employees with the best technology and practices to enhance their productivity, engagement, and satisfaction. By choosing this workshop, you will benefit from Salt's expertise and experience in delivering frontline solutions for various industries and scenarios. Empower your workforce with Salt's Frontline Solution Workshop and transform your organization.