



sarvam.ai

सर्वम्.ai | Everything AI



Full Stack Generative AI Platform



Applications



BFSI



Digital Native



Government



Healthcare



Retail



Legal

Platform

Conversational Agents

- Self-serve
- Voice & Chat Agent
- Multilingual
- Action Driven

Reasoning Agents

- Unified system of record
- Precise Search
- Powerful Reasoning Engine
- Automation Use-cases

Enterprise Ready

- On Prem
- Cloud
- Edge
- Accelerated Time to Market
- Optimized Inference

Full Stack Generative AI Platform

Sovereign Models



Foundational Models

Sarvam-1
10 Indian Languages

Enterprise
Custom Models

Shuka v1
Audio to text LLM

Upcoming ★
Foundational Models



Speech Models

Saarika
ASR

Saaras
ASR Translate

Bulbul
Text-to-speech



Text

Mayura
Translate – Style Control

Transliteration



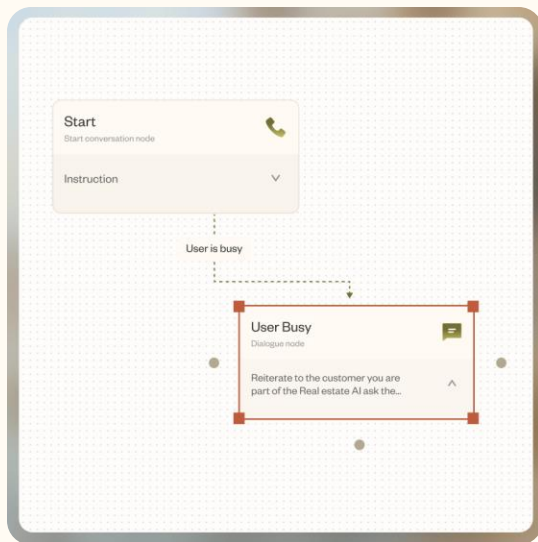
Documents

Sarvam Parse
Document Parse

Agents Platform in Action



BUILD



DEPLOY

The DEPLOY interface shows configuration options for an agent. It includes a 'Choose Your Agent' dropdown menu with 'Tata Capital Agent' selected. Below it is a 'Start Date Time (IST)' field with a calendar icon and the value 'February 17th, 2025 10:00 AM'. Further down, it shows 'Language: Hindi, Malayalam' and 'Schedule: 9am - 12pm'. A red 'DEPLOY' button is at the bottom right, with a mouse cursor hovering over it.

MONITOR



Production Ready Multilingual AI Agents can be built in 1 day



Power Experiences Across Every Stage of the Journey



Hyper-personalize Customer Support

- Context aware, in-App, multilingual, voice-enabled customer support to resolve queries and take actions

Unlock new Sales Channels

- Lead Gen, Lead Qualification: Tap into new channels with dynamic, complex workflows on Whatsapp, native apps

Collect Feedback at Scale

- Listen to customers and gain insights on behavior, interests, sentiments, and pain points

Supercharge Merchant Ecosystem

- Utilizing AI-driven assistants to streamline onboarding, help, and financial transactions for merchants.

Empower your Salesforce

- Empower Sales and RMs with GenAI assistants for onboarding, sales assistance, analytics

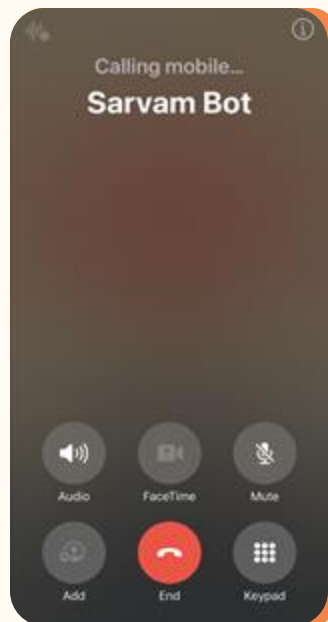


Unlocking Generative AI for Bharat

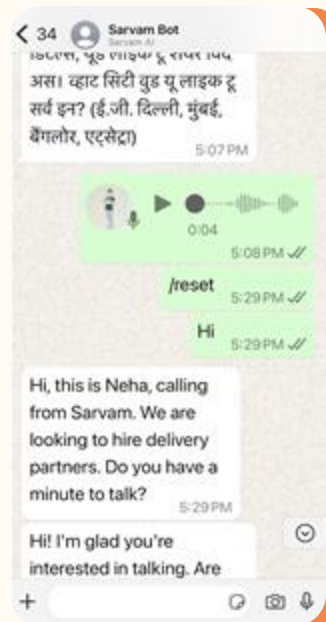
Voice-enabled Multilingual Agents

11 Languages Supported:
Hindi, English, Bengali,
Gujarati, Kannada,
Malayalam, Marathi, Odia,
Punjabi, Tamil, Telugu

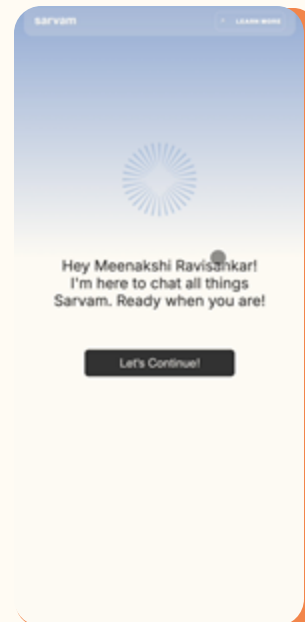
Ability to speak in colloquial
language



Telephony



WhatsApp



Web / In-App

Agent Sends Structured Data Back



• Always use gender neutral pronouns when speaking. In languages such as Hindi which have gender sp, always use gender neutral pronouns.

• Do not repeat the customer's choice / response again to them. In the beginning of every response, use following sentences: thank you, understood, sorry, very good, okay.

• If the user asks any questions or has doubts regarding the question asked, retrieve data from the KB to users query & then continue with the instructions again

• If the user asks for data to be recorded, store information in structured, structured data from the KB to record

Telephony ⌵ Sarvam Beta

industry-codes ⌵ ⬆️ Upload 🔍

Variables

Design your conversation

[Create State](#)



Variable	Value Captured
Name	Aalekh
Age	30
Gender	Male
Highest level of Education	B.Tech
Employment Nature	Firm
Sector	NIC 49231 (Transportation Services)
Hours Worked	60
Earnings	50,000
Notes	Uber's pay cuts have forced many drivers to quit, causing financial hardships. The speaker calls for government help.



Real-time Insights to Capture Efficacy and Impact



**Sarvam**
Enterprise Plan

Platform

Build >

Deploy >

Monitor >

Analytics

Insights

Call logs & Schedules

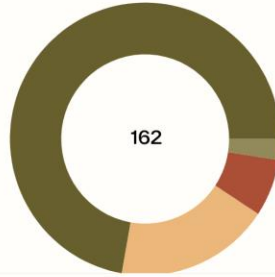
Support

Documentation

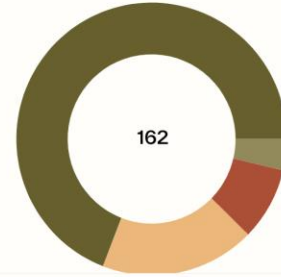
 sarvam-admin@god...
sarvam-admin@godrejpr...

Analytics

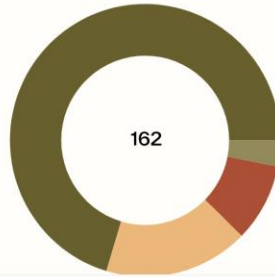
Does the user get work on time?



Does the contractor give the user money on time?



Would the user recommend their friends to work at the construction site?



Overview Interactions

+ Add Filter Turns greater than 7 Clear All Filters

General Info							What issues did the user mention about the labour colony facilities?			Does the user get work on time?			D
User Identifier	Call Start	Duration (s)	Language	Turns	Response time	Interaction ID	Response	Reason	Utterance	Response	Reason	Utterance	R
702449377	Jan 1, 12:37 AM	102	Hindi	17	1	20250101/885653a...	No Specific...	The user was asked about...	Medians, we did it...	Yes	The user implied a...	We get it, medians, b...	N
844838293	Jan 1, 09:04 AM	83	Hindi	17	1	20250101/a20afda9...	No Specific...	The user was asked about...	It's fine in the labo...	Yes	The user was asked direct...	Yes, I get work on...	N
818675796	Jan 1, 09:38 AM	89	Hindi	19	1	20250101/4227867...	No Specific...	The user responded...	Very good, very nice...	Others	The user did not provide a...	I will tell you one thing...	Y
818675796	Jan 1, 09:54 AM	107	Hindi	15	1	20250101/4227867...	No Specific...	The user was asked about...	It is good, very good.	No	When asked if they get wor...	Oh medians, when I tal...	N
7043970262	Jan 1, 10:00 AM	78	Hindi	15	1	20250101/2ba764e...	No Response	The user was not asked...	No response	No Response	The assistant asked the us...		Y
929678528	Jan 1, 10:03 AM	116	Hindi	15	1	20250101/a89696a...	No Specific...	The user was asked about...	Yes, everything...	Yes	The user mentioned...	The work on the site...	Y
9329046105	Jan 1, 11:08 AM	155	Hindi	13	1	20250101/4dbabf88...	No Response	The user was repeatedly...	No response	No Response	There was no direct...	We work day and...	N
818675796	Jan 1, 12:41 PM	156	Hindi	19	1	20250101/4227867...	No Specific...	The user initially...	No, no, when I to...	Others	The user did not directl...	We work day and...	N
702449377	Jan 1, 12:41 PM	116	Hindi	19	1	20250101/4227867...	No	The user was	Yes, it's	Others	The user's	Okay	N



Key Highlights

→ Best-in-class performance on 11 Indian Languages

- Voice Activity Detection
- Language Identification
- Speech Recognition
- Custom Voices (Coming Soon!)
- Configure Speech Personality between 3 levels of colloquialism
- Configure Language Switching

→ Reason over:

- Dynamic context from the user
- Information from a Knowledge Base
- Dynamically fetched Personal data from CRM, ERP, LMS etc.

→ Sub-second latency with Interruptions handling

→ Lowest cost to serve

→ Real-time analytics with Custom Insights

→ End-to-End Automation

→ Deploy across Phone, WhatsApp, In-App