DIGITAL CO-WORKERS: INTELLIGENT AGENTS FOR MODERN ENTERPRISES

Automate, Assist, and Amplify — Free up your workforce from manual, repetitive tasks and empower them with AI-driven insights and orchestration, all without increasing headcount.

TIMELINE

4-6 weeks

FEE

Custom pricing based on scope and scale

DOES YOUR ORGANISATION ANSWER 'YES' TO THESE QUESTIONS:

» Are our staff spending a lot of time on manual data entry, approvals, and admin tasks?

» Are our systems fragmented and have disconnected workflows?

» Do we have inconsistent customer service and long resolution times?

» Do we have difficulty accessing real-time insights from unstructured data?

» Do we have limited capacity to scale operations without adding staff?

» Are we more reactive in our incident responses and have poor anomaly detection?

If the answers is 'yes' then your organisation could be an ideal candidate to see immediate benefit from Digital Co-workers.

ENABLE SMARTER, MORE PRODUCTIVE WORKING IN YOUR BUSINESS

Digital Co-Workers are AI-powered agents that work alongside your team to automate routine tasks, deliver real-time insights, and orchestrate workflows. Powered by Copilot Studio and Azure AI Foundry, these agents streamline your operations, improve responsiveness, and reduce friction across your business functions.

Key outcomes include:

» Reduced operational overhead

» Enhanced employee productivity

» Faster, smarter decision-making

» 24/7 consistent and scalable support

» Integrated, automated workflows across platforms

DIGITAL CO-WORKERS FEATURES:

Repetitive Task Automation

Remove the need for manual approvals, data entry, and reporting

Customer Support Automation

Provide instant, consistent, and personalized responses at scale

Real-Time Data Insights

Extract intelligence from PDFs, emails, and other unstructured formats

Workflow Orchestration

Link disconnected tools and automate cross-functional handoffs

Monitoring & Incident Response

Detect anomalies early and trigger intelligent triage

Sales & Marketing Enablement

Accelerate quoting, lead follow-up, and personalization

OPTIMISE YOUR OPERATIONS

Canon CANON BUSINESS SERVICES ANZ

TECHNICAL HIGHLIGHTS

Multi-Agent Collaboration — Agents specializing in automation, insights, support, and more

Customizable Intelligence — Choose your preferred LLM and integrate with your business logic

Enterprise-Grade Integration — Compatible with Teams, SharePoint, SAP, Salesforce, ServiceNow

Secure & Governed — Built for regulated industries with compliance-ready protocols

AVAILABLE OFFERS

Copilot Studio Agents (Chat-first, workflow-focused)

For example: HR/IT ticketing, approvals, internal service desks

Azure AI Foundry Agents (Complex workflows & large-scale analytics)

For Example: Market research, fraud detection, forecasting

ABOUT CBS

Canon Business Services is proud to be among the top 1% of Microsoft partners, holding all six solution designations. As a leading Microsoft Partner, we specialise in cloud, security, and data solutions. With over a decade of experience, CBS has been delivering innovative IT services to Australian businesses.

Our teams possess deep expertise and practical knowledge of key regulatory requirements and standards, including APRA CPS234, ASD ISM, ISO27001, NIST, PCI-DSS, and SOC 2. This ensures that security is embedded in everything we do.

We are proud to hold the following Microsoft Solution Partner designations, advanced specialisations, and memberships.

Microsoft Solutions Partner
Data & AI
Azure

Fabric Featured Partner
Microsoft

UNLOCK ENTERPRISE EFFICIENCY WITHOUT INCREASING HEADCOUNT.

Our consultants partner with you to assess, design, deploy, and optimize AI agents tailored to your business needs.

Let's transform how your teams work — together.

CONTACT US TODAY

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OPTIMISE YOUR **OPERATIONS**

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